



Mount Isa City Council  
Water Wastewater Performance Report 2017-18

Organisation	Scheme	Scheme Type	SWIM (code)	KPI (code)	QG KPI category	Indicator title	Value	Units	Comments
Mt Isa City Council	Camooweal Water	Potable water scheme	AS2	QG1.1	General	Length of water mains (S)	6.4	km	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	AS2	QG1.1	General	Length of water mains (S)	146.7	km	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	AS2	QG1.1	General	Length of water mains (S)	3.8	km	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS2	QG1.1	General	Length of water mains (S)	156.8	km	
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	AS5	QG1.2	General	Length of sewerage mains (S)	5.4	km	
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	AS5	QG1.2	General	Length of sewerage mains (S)	191.5	km	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS5	QG1.2	General	Length of sewerage mains (S)	197	km	
									The evaporation ponds are recognised as the treatment plant in Camooweal.  (Each property in Camooweal has a septic tank on site. The black water from these septic tanks flow to a pump station through infrastructure mains, which in turn pumps this black water to three evaporation ponds. We alternate the flow to each evaporation pond to even out the storage capacity)
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	AS4	QG1.3	General	Number of sewage treatment plants (S)	1	Count	
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	AS4	QG1.3	General	Number of sewage treatment plants (S)	1	Count	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS4	QG1.3	General	Number of sewage treatment plants (S)	2	Count	
Mt Isa City Council	Camooweal Water	Potable water scheme	AS1	QG1.4a	General	Number of water treatment plants (S)	NR	Count	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	AS1	QG1.4a	General	Number of water treatment plants (S)	NR	Count	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS1	QG1.4a	General	Number of water treatment plants (S)	0	Count	
Mt Isa City Council	Camooweal Water	Potable water scheme	AS47	QG1.4b	General	Capacity of water treatment plants (S)	NR	ML/day	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	AS47	QG1.4b	General	Capacity of water treatment plants (S)	NR	ML/day	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS47	QG1.4b	General	Capacity of water treatment plants (S)	0	ML/day	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA201	QG1.5	General	Maximum daily demand (S)	0.7	ML/day	This is an approx estimate only
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA201	QG1.5	General	Maximum daily demand (S)	27.2	ML/day	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA201	QG1.5	General	Maximum daily demand (S)	28	ML/day	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA74	QG1.6	General	Total volume of potable water produced (S)	146.4	ML	Total metered outflow from Bores 1 & 2
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA74	QG1.6	General	Total volume of potable water produced (S)	6656.2	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA74	QG1.6	General	Total volume of potable water produced (S)	6802.6	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	AS48	QG1.7	General	Total potable water storage (S)	0.1	ML	Camooweal Storage Tanks
Mt Isa City Council	Mt Isa City Water	Potable water scheme	AS48	QG1.7	General	Total potable water storage (S)	34.5	ML	Mount Isa Reservoirs x6
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS48	QG1.7	General	Total potable water storage (S)	34.6	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA1	QG1.8	General	Volume of water sourced from surface water (S)	NR	ML	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA1	QG1.8	General	Volume of water sourced from surface water (S)	NR	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA1	QG1.8	General	Volume of water sourced from surface water (S)	NR	ML	



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Mt Isa City Council	Camooweal Water	Potable water scheme	WA2	QG1.9a	General	Volume of water sourced from groundwater (S)	146.4	ML	USAGE BETWEEN 30/06/2017 - 30/06/2018 BORE 1 - 60322KL BORE 2 - 86071KL TOTAL = 146,393KL
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA2	QG1.9a	General	Volume of water sourced from groundwater (S)	34.4	ML	USUAGE BETWEEN 03/07/2017 - 02/07/2018 WORKS DEPOT BORE 2 = 10361KL WORKS DEPOT BORE 3 = 20050 KL SUNSET OVAL BORE = 691KL CAPTAIN COOK PARK BORE = 3262 KL
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA2	QG1.9a	General	Volume of water sourced from groundwater (S)	180.8	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	0	ML	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	6656.2	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	0	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA45	QG1.9b	General	Volume of water received from bulk supplier (S)	6656.2	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA61	QG1.10	General	Volume of water sourced from desalination of marine water (S)	NR	ML	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA61	QG1.10	General	Volume of water sourced from desalination of marine water (S)	NR	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA61	QG1.10	General	Volume of water sourced from desalination of marine water (S)	0	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA26	QG1.11	General	Total recycled water supplied (S)	0	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA26	QG1.11	General	Total recycled water supplied (S)	0	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA7	QG1.12	General	Total water sourced (S)	146.4	ML	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA7	QG1.12	General	Total water sourced (S)	6690.6	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA7	QG1.12	General	Total water sourced (S)	0	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA7	QG1.12	General	Total water sourced (S)	6837	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	CS2	QG1.13	General	Connected residential properties - water supply (S)	0.066	000s	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	CS2	QG1.13	General	Connected residential properties - water supply (S)	6.628	000s	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	CS2	QG1.13	General	Connected residential properties - water supply (S)	0	000s	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS2	QG1.13	General	Connected residential properties - water supply (S)	6.694	000s	
Mt Isa City Council	Camooweal Water	Potable water scheme	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.021	000s	data is out by 10% from last year as it was identified that there were 5 properties that were non residential. Same total of 87 properties connected to water in Camooweal.
Mt Isa City Council	Mt Isa City Water	Potable water scheme	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.663	000s	



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Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.08	000s	Approximately 80 connections (previously 77 on SWIM). These are subareas of thirteen (13) Parcels of Land within the Recycled Water Service Catchment (Effluent Water) , made up of: • 2 Community / Public Land (Edna Medley Park and Cemetery); • 3 Caretaker Residences on Council Reserve (Old Abattoir, Cemetery, Treatment Plant); • 5 Sporting Club / Training Facility Leases; and • 70 Horse Paddocks (not including the new Horse Paddocks "I" will need to update MapInfo)
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS3	QG1.14	General	Connected non-residential properties - water supply (S)	0.684	000s	
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	CS6	QG1.15	General	Connected residential properties - sewerage (S)	0.066	000s	The difference from previous years is due to the calculations being done incorrectly. As there are 3 different types of Sewer charges(Sewer Connection, Sewer Access and Sewer Additional), some properties had two types of Sewer Charges being Sewer connection and Sewer Additional if they had multiple toilets. This calculation is done as per the assessment, I've removed the duplicate assessments and the Non active cards to get these figures.
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	CS6	QG1.15	General	Connected residential properties - sewerage (S)	6.492	000s	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS6	QG1.15	General	Connected residential properties - sewerage (S)	6.558	000s	
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	CS7	QG1.16	General	Connected non-residential properties - sewerage (S)	0.018	000s	The difference from previous years is due to the calculations being done incorrectly. As there are 3 different types of Sewer charges(Sewer Connection, Sewer Access and Sewer Additional), some properties had two types of Sewer Charges being Sewer connection and Sewer Additional if they had multiple toilets. This calculation is done as per the assessment, I've removed the duplicate assessments and the Non active cards to get these figures.

Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	CS7	QG1.16	General	Connected non-residential properties - sewerage (S)	0.494	000s	The difference from previous years is due to the calculations being done incorrectly. As there are 3 different types of Sewer charges(Sewer Connection, Sewer Access and Sewer Additional), some properties had two types of Sewer Charges being Sewer connection and Sewer Additional if they had multiple toilets. This calculation is done as per the assessment, Iâ€™ve removed the duplicate assessments and the Non active cards to get these figures.
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS7	QG1.16	General	Connected non-residential properties - sewerage (S)	0.512	000s	The difference from previous years is due to the calculations being done incorrectly. As there are 3 different types of Sewer charges(Sewer Connection, Sewer Access and Sewer Additional), some properties had two types of Sewer Charges being Sewer connection and Sewer Additional if they had multiple toilets. This calculation is done as per the assessment, Iâ€™ve removed the duplicate assessments and the Non active cards to get these figures.
Mt Isa City Council	Camooweal Water	Potable water scheme	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	90.1	ML	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	3792.5	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	NR	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA202	QG1.17a	General	Volume of potable water supplied - residential (S)	3882.6	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA204	QG1.17b	General	Volume of non-potable water supplied - residential (S)	NR	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA204	QG1.17b	General	Volume of non-potable water supplied - residential (S)	0	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	24.6	ML	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	1167.3	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	NR	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA203	QG1.18a	General	Volume of potable water supplied - commercial, municipal and industrial (S)	1191.9	ML	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	WA205	QG1.18b	General	Volume of non-potable water supplied - commercial, municipal and industrial (S)	NR	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA205	QG1.18b	General	Volume of non-potable water supplied - commercial, municipal and industrial (S)	0	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WA36	QG1.19	General	Volume of potable non-revenue water (S)	31.7	ML	Total water supplied minus the total water supplied/billed through metered connections



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Mt Isa City Council	Mt Isa City Water	Potable water scheme	WA36	QG1.19	General	Volume of potable non-revenue water (S)	1804.9	ML	Total water supplied minus the total water supplied/billed through metered connections
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WA36	QG1.19	General	Volume of potable non-revenue water (S)	1836.6	ML	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WF1	QG1.20	General	Total Full-Time Equivalent water and sewerage services employees (W)	23	FTEs	Operational Staff = 16 Administration = 2 Team Leader = 1 Laboratory Tech = 1 Contractor Staff = 3
Mt Isa City Council	Camooweal Water	Potable water scheme	WS1	QG2.1	Water Security	Months of supply remaining at end of reporting period (30 June) (S)	0	months	Ok to meet demand for next reporting year
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS1	QG2.1	Water Security	Months of supply remaining at end of reporting period (30 June) (S)	92	months	Information provided by Mount Isa Water Board Lake Moondarra - 40 Months Lake Julius - 52 Months
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS1	QG2.1	Water Security	Months of supply remaining at end of reporting period (30 June) (S)	92	months	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS2	QG2.2	Water Security	Anticipated capacity to meet demand for next reporting year (at QG 2.4) (S)	ok	ok/not ok	The 2x bores in Camooweal are reliable sub-artesian bores.
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS2	QG2.2	Water Security	Anticipated capacity to meet demand for next reporting year (at QG 2.4) (S)	ok	ok/not ok	Data provided by MIWB
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS2	QG2.2	Water Security	Anticipated capacity to meet demand for next reporting year (at QG 2.4) (S)	ok	ok/not ok	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS3	QG2.3	Water Security	Available contingency supplies (S)	yes	yes/no	The bores in Camooweal are reliable sub-artesian bores. Also an additional bore is planned to be installed within the next 18 months depending on funding approvals.
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS3	QG2.3	Water Security	Available contingency supplies (S)	yes	yes/no	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS3	QG2.3	Water Security	Available contingency supplies (S)	yes	yes/no	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS4	QG2.4	Water Security	Total anticipated water demand for next reporting year (S)	153	ML	Last financial year we lowered the demand due to the water meters being put in place. But due to perception of residence see that water is not being charged for any excess water as there is no usage limit in Camooweal.
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS4	QG2.4	Water Security	Total anticipated water demand for next reporting year (S)	6100	ML	Data provided by MIWB
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS4	QG2.4	Water Security	Total anticipated water demand for next reporting year (S)	6253	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS5	QG2.5	Water Security	Total anticipated annual water demand in five years' time (S)	165	ML	It is anticipated that water usage won't increase too much due to Camooweal properties now being charged for the amount of water that they use. This has only come into place this year 2018.
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS5	QG2.5	Water Security	Total anticipated annual water demand in five years' time (S)	6100	ML	Data provided by MIWB
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS5	QG2.5	Water Security	Total anticipated annual water demand in five years' time (S)	6265	ML	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS6	QG2.6	Water Security	Anticipated capacity to meet demand in 5 years' time (at QG 2.5) (S)	ok	ok/not ok	



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Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS6	QG2.6	Water Security	Anticipated capacity to meet demand in 5 years' time (at QG 2.5) (S)	ok	ok/not ok	Data provided by MIWB
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS6	QG2.6	Water Security	Anticipated capacity to meet demand in 5 years' time (at QG 2.5) (S)	ok	ok/not ok	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS7	QG2.7	Water Security	Planned supply system response (S)	NR	yes/no	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS7	QG2.7	Water Security	Planned supply system response (S)	NR	yes/no	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS7	QG2.7	Water Security	Planned supply system response (S)	NR	yes/no	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS10	QG2.8	Water Security	Water restrictions (duration) (S)	0	days	Permanent water conservation in place
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS10	QG2.8	Water Security	Water restrictions (duration) (S)	0	days	permanent water conservation in place
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS10	QG2.8	Water Security	Water restrictions (duration) (S)	0	days	
Mt Isa City Council	Camooweal Water	Potable water scheme	WS9	QG2.9	Water Security	Water restrictions (severity) (S)	NR	%	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	WS9	QG2.9	Water Security	Water restrictions (severity) (S)	NR	%	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	WS9	QG2.9	Water Security	Water restrictions (severity) (S)	NR	%	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN14	QG3.1	Finance	Total water supply capital expenditure (W)	1340.18	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN15	QG3.2	Finance	Total sewerage capital expenditure (W)	456.365	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN26	QG3.3	Finance	Capital works grants - water (W)	419	\$,000	As per received from BOR grant for water
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN27	QG3.4	Finance	Capital works grants - sewerage (W)	1750	\$,000	As per grant received from W4Qld , NSRF & Royalties for the region
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN9	QG3.5	Finance	Nominal written-down replacement cost of fixed water supply assets (W)	50442.875	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN10	QG3.6	Finance	Nominal written-down replacement costs of fixed sewerage assets (W)	61452.232	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN74	QG3.7	Finance	Current replacement costs of fixed water supply assets (W)	131654.137	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN75	QG3.8	Finance	Current replacement costs of fixed sewerage assets (W)	115732.247	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN1	QG3.9	Finance	Total revenue - water (W)	16414.895	\$,000	This is also same figure with FN39. General ledger was not breakdown - its all other income for all.
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN2	QG3.10	Finance	Total revenue - sewerage (W)	6980.589	\$,000	This is same figure as FN 66 - our GL is not broken down all sewerage income is only in 2 items.
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN11	QG3.11	Finance	Operating cost - water (W)	192.02	\$/connection	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN12	QG3.12	Finance	Operating cost - sewerage (W)	218.13	\$/connection	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN76	QG3.13	Finance	Annual maintenance costs - water (W)	1416.726	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN77	QG3.14	Finance	Annual maintenance costs - sewerage (W)	1542.159	\$,000	Due to an increase in maintenace of Digester This is the same value as FN33, only have 1 GL for operating and maintenance
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN78	QG3.15	Finance	Current cost depreciation - water (W)	2023.085	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN79	QG3.16	Finance	Current cost depreciation - sewerage (W)	1763.452	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN80	QG3.17	Finance	Previous 5 year average annual renewals expenditure - water (W)	1264.719	\$,000	As per historical calulating from 13-14 to 17-18 FY
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN81	QG3.18	Finance	Previous 5 year average annual renewals expenditure - sewerage (W)	2602.868	\$,000	



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Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN82	QG3.19	Finance	Forecast 5 year average annual renewals expenditure - water (W)	1596.326	\$,000	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	FN83	QG3.20	Finance	Forecast 5 year average annual renewals expenditure - sewerage (W)	333.851	\$,000	As per forecast for renewals for sewerage FY 2017-18 to 2022
Mt Isa City Council	Camooweal Water	Potable water scheme	PR3	QG4.1(va	Customer	Fixed charge - water (S)	1100	\$/annum	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	PR3	QG4.1(va	Customer	Fixed charge - water (S)	1648	\$/annum	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	PR3	QG4.1(va	Customer	Fixed charge - water (S)	50	\$/annum	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	PR3	QG4.1(va	Customer	Fixed charge - water (S)	2798	\$/annum	Figures as per Mount Isa City Council 2017/2018 Revenue Statement.
Mt Isa City Council	Camooweal Water	Potable water scheme	PR5	QG4.1(tex	Customer	Fixed charge - water (S) description	\$110 per Unit	Text	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	PR5	QG4.1(tex	Customer	Fixed charge - water (S) description	\$206 per Unit	Text	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	PR5	QG4.1(tex	Customer	Fixed charge - water (S) description	Fixed charge of \$1.40 per kL and minimum charge of \$50.00 applies - Water is only purchased for Dust Suppression from Council Effluent Stand pipe	Text	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	PR5	QG4.1(tex	Customer	Fixed charge - water (S) description	Per unit cost	Text	
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	PR31	QG4.2(va	Customer	Fixed charge - sewerage (S)	174	\$/annum	
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	PR31	QG4.2(va	Customer	Fixed charge - sewerage (S)	604	\$/annum	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	PR31	QG4.2(va	Customer	Fixed charge - sewerage (S)	778	\$/annum	Figures as per Mount Isa City Council 2017/2018 Revenue Statement.
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	PR40	QG4.2(tex	Customer	Fixed charge - sewerage (S) description	Sewer Connected Charge	Text	
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	PR40	QG4.2(tex	Customer	Fixed charge - sewerage (S) description	Sewer Connected Charge	Text	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	PR40	QG4.2(tex	Customer	Fixed charge - sewerage (S) description	Sewer Connected Charge	Text	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	PR47	QG4.3	Customer	Annual bill based on 200 kL/annum (W)	3526	\$	Figures as per Mount Isa City Council 2017/2018 Revenue Statement.
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	PR48	QG4.4	Customer	Typical residential bill (W)	3526	\$	Figures as per Mount Isa City Council 2017/2018 Revenue Statement.
Mt Isa City Council	Camooweal Water	Potable water scheme	AS8	QG4.5	Customer	Total water main breaks (S)	15.7	per 100 km water main	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	AS8	QG4.5	Customer	Total water main breaks (S)	40.9	per 100 km water main	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	AS8	QG4.5	Customer	Total water main breaks (S)	0	per 100 km water main	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS8	QG4.5	Customer	Total water main breaks (S)	38.9	per 100 km water main	
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	AS39	QG4.6	Customer	Total sewerage main breaks and chokes (S)	0	per 100 km sewer mains	



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Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	AS39	QG4.6	Customer	Total sewerage main breaks and chokes (S)	14.6	per 100 km sewer mains	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	AS39	QG4.6	Customer	Total sewerage main breaks and chokes (S)	14.2	per 100 km sewer mains	
Mt Isa City Council	Camooweal Water	Potable water scheme	CS17	QG4.7	Customer	Incidence of unplanned interruptions - water (S)	11.5	per 1000 connections	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	CS17	QG4.7	Customer	Incidence of unplanned interruptions - water (S)	89	per 1000 connections	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS17	QG4.7	Customer	Incidence of unplanned interruptions - water (S)	88.1	per 1000 connections	
Mt Isa City Council	Camooweal Water	Potable water scheme	CS66	QG4.8	Customer	Average response time for water incidents (bursts & leaks) (S)	100	%	Reported burst incidents all attended to within timeframe
									Previous years data not calculated correctly
									Based only off Customer Service Requests provided in email
									Please note: We have not based this off priority of the water incident and have started now to monitor this properly
Mt Isa City Council	Mt Isa City Water	Potable water scheme	CS66	QG4.8	Customer	Average response time for water incidents (bursts & leaks) (S)	47	%	8% increase in customer requests this financial year
									Previous years data not calculated correctly
									Based only off Customer Service Requests provided in email
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS66	QG4.8	Customer	Average response time for water incidents (bursts & leaks) (S)	47	%	8% increase in customer requests this financial year
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	CS65	QG4.9	Customer	Average response time for sewerage incidents (including main breaks and chokes) (S)	NR	%	
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	CS65	QG4.9	Customer	Average response time for sewerage incidents (including main breaks and chokes) (S)	83	%	Note: a request was not supported by a job sheet which may have been repaired within CSS response target
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS65	QG4.9	Customer	Average response time for sewerage incidents (including main breaks and chokes) (S)	83	%	
Mt Isa City Council	Camooweal Water	Potable water scheme	CS9	QG4.10	Customer	Water quality complaints (S)	0	per 1000 connections	
Mt Isa City Council	Mt Isa City Water	Potable water scheme	CS9	QG4.10	Customer	Water quality complaints (S)	0.3	per 1000 connections	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	CS9	QG4.10	Customer	Water quality complaints (S)	0	per 1000 connections	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS9	QG4.10	Customer	Water quality complaints (S)	0.3	per 1000 connections	
Mt Isa City Council	Camooweal Water	Potable water scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0	per 1000 connections	





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Mt Isa City Council	Mt Isa City Water	Potable water scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0.3	per 1000 connections	
Mt Isa City Council	Mt Isa effluent reuse	Recycled water scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0	per 1000 connections	
Mt Isa City Council	Camooweal Sewerage	Sewerage scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0	per 1000 connections	
Mt Isa City Council	Mt Isa City Sewerage	Sewerage scheme	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0	per 1000 connections	
Mt Isa City Council	Mt Isa City Council WSP-wide	WSP	CS13	QG4.11	Customer	Total water and sewerage complaints (S)	0.3	per 1000 connections	