

# Minutes of the Ordinary Meeting of the Mount Isa City Council Wednesday, 24 February 2021 Unconfirmed Minutes

Location: Council Chambers, 23 West Street, Mount Isa

Commenced: 12:00 pm

Attendees:

Mayor Her Worship Mayor Cr Danielle Slade (Chair)

**Councillors** Deputy Mayor Cr Phil Barwick

Cr George Fortune Cr Kim Coghlan Cr Mick Tully Cr Peta MacRae

**Executive** D Keenan - Chief Executive Officer

R Wallace - Director Infrastructure Services
B Smith - Interim Director Executive Services

Staff L Jameson - Media Officer

S Richardson - Acting Manager Corporate Financial Services

Minutes Clerk C Baxter - Senior Executive Assistant Executive Services

Absent Cr Paul Stretton

## Item 1 - Mayor's Welcome / Attendance / Acknowledgement of Country

Her Worship Mayor Cr Danielle Slade opened the meeting and welcomed all those present. Mayor Cr Slade provided the meeting with an acknowledgement of country. Mayor Cr Slade advised this Ordinary Meeting is being live streamed and recorded in accordance with Council's 'Recording of Council Meeting' Policy.

Moved Mayor Cr Slade

Seconded Deputy Mayor Cr Barwick

**THAT** Council receive and accept the following Councillor leave of absence:

- Cr Paul Stretton

VOTE CARRIED OM17/02/21

## **Item 2 - Council of Clergy Opening Prayer**

The Council of Clergy Representative Merlin Manners, of the Anglican Church opened the meeting with a prayer.



#### **Item 3 - Public Forum**

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## **Item 4 - Conflict of Interest**

Nil

## **Item 5 - Presentations**

## 5.1 - Library Master Plan Survey

Presentation of winners of the Library Master Plan Survey

## **Item 6 - Previous Council Meeting Minutes**

### 6.1 - 10 February 2021 Ordinary Meeting Minutes

Folder ID 6435

Chair Mayor, Cr Danielle Slade

## **Executive Summary**

Minutes of the Ordinary Meeting held 10 February 2021 presented to Council to be confirmed.

#### Officer's Recommendation

**THAT** the Minutes of the Ordinary Meeting held on 10 February 2021, as amended be confirmed.

Or

**THAT** the Minutes of the Ordinary Meeting held on 10 February 2021, as amended not be confirmed.

Moved Cr MacRae

Seconded Deputy Mayor Cr Barwick

**THAT** the Minutes of the Ordinary Meeting held on 10 February 2021, as amended be confirmed.

VOTE CARRIED OM18/02/21

# **Item 7 - Business Development and Town Planning –** *Cr George Fortune*

Nil reports for consideration

## Item 8 - Works and Construction - Cr Mick Tully

Nil reports for consideration

## Item 9 - Beautification, Parks, Gardens and Youth- Cr Kim Coghlan

Nil reports for consideration.



# Item 10 - Tourism, Events, Sport and Recreation, Library - Cr Peta MacRae

# 10.1 - 2021 Mount Isa Show - Sponsorship Application

Folder ID 5098

Provided by Community Development Officer, Promotions and Development

#### **Executive Summary**

Council has received correspondence from the Mount Isa Agricultural Show Society requesting sponsorship for the 2021 Mount Isa Show, to be held on 18 & 19th June 2021 at Buchanan Park.

#### Officer's Recommendation

**THAT** Council APPROVES Sponsorship in the amount of \$32,500 (incl. GST) to be a Major Sponsor (without naming rights) of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
Pre-Event		
1.	Provision of latest audited financials	Within one (1) month of Council approval
2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval
5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval
Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

Or

<u>THAT</u> Council APPROVES Sponsorship in the amount of \$22,000 (incl. GST) to be a Major Sponsor of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
Pre-Event		
1.	Provision of latest audited financials	Within one (1) month of Council approval
2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval
5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval



Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

Or

**THAT** Council APPROVES Sponsorship in the amount of \$5,500 (incl. GST) to be an Official Sponsor of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
Pre-Event		
1.	Provision of latest audited financials	Within one (1) month of Council approval
2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval
5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval
Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

Or

THAT Council DOES NOT APPROVE Sponsorship of the 2021 Mount Isa Show at Buchanan Park.

Moved Cr MacRae Seconded Cr Coghlan

**THAT** Council APPROVES Sponsorship in the amount of \$32,500 (incl. GST) to be a Major Sponsor (without naming rights) of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
Pre-Event		
1.	Provision of latest audited financials	Within one (1) month of Council approval
2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval



5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval
Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

VOTE	CARRIED	OM19/02/21

## 10.2 - Sponsorship Request - Outback Queensland Masters 2022

Folder ID 5098

**Provided by** Community Development Officer, Promotions and Development

#### **Executive Summary**

Council has received a proposal from Golf Australia to be a host city in the 2022 Outback Queensland Masters Event to be held on 16 & 17 July 2022 at the Mount Isa Golf Club.

#### Officer's Recommendation

**THAT** Council APPROVES being a host city and providing sponsorship in the amount of \$20,000 cash (ex GST) to be a Birdie Spirit Partner of the 2022 Outback Queensland Masters Golf Tournament.

Or

**THAT** Council APPROVES being a host city and providing sponsorship in the amount of \$10,000 cash and \$10,000 in-kind (ex GST) to be a Mateship Partner of the 2022 Outback Queensland Masters Golf Tournament.

Or

<u>THAT</u> Council DOES NOT APPROVE being a host city and providing sponsorship of the 2022 Outback Queensland Masters Golf Tournament.

Moved Cr MacRae

Seconded Deputy Mayor Cr Barwick

**THAT** Council APPROVES being a host city and providing sponsorship in the amount of \$20,000 cash (ex GST) to be a Birdie Spirit Partner of the 2022 Outback Queensland Masters Golf Tournament.

VOTE CARRIED OM20/02/21

# Item 11 - Environmental Management - Cr Paul Stretton

## 11.1 - Water and Sewer Report Monthly Report – January 2021

Folder ID 5977

Provided by Director, Infrastructure Services

#### **Executive Summary**

January 2021 Water and Sewer Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Water and Sewer Monthly Report



Or

THAT Council does not receive and accept the January 2021 Water and Sewer Monthly Report

Moved Deputy Mayor Cr Barwick

Seconded Cr Fortune

THAT Council receives and accepts the January 2021 Water and Sewer Monthly Report

VOTE CARRIED OM21/02/21

## 11.2 - Waste Management Monthly Report - January 2021

**Folder ID** 18570

Provided by Director, Infrastructure Services

#### **Executive Summary**

January 2021 Waste Management Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Waste Management Monthly Report.

Or

THAT Council does not receive and accept the January 2021 Waste Management Monthly Report.

Moved Cr Fortune Seconded Cr Tully

THAT Council receives and accepts the January 2021 Waste Management Monthly Report.

VOTE CARRIED OM22/02/21

## 11.3 - Environmental Services Monthly Report - January 2021

Folder ID 5456

Provided by Manager, Compliance and Regulation

## **Executive Summary**

January 2021 Environmental Services Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Environmental Services Monthly Report.

Or

THAT Council does not receive and accept the January 2021 Environmental Services Monthly Report.

Moved Deputy Mayor Cr Barwick

Seconded Cr Fortune

THAT Council receives and accepts the January 2021 Environmental Services Monthly Report.

VOTE CARRIED OM23/02/21



## 11.4 - Local Laws Monthly Report - January 2021

Folder ID 5977

Provided by Manager, Compliance and Regulation

#### **Executive Summary**

January 2021 Local Laws Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Local Laws Monthly Report.

Or

THAT Council does not receive and accept the January 2021 Local Laws Monthly Report.

Moved Cr Tully Seconded Cr Coghlan

THAT Council receives and accepts the January 2021 Local Laws Monthly Report.

VOTE CARRIED OM24/02/21

## 11.5 – Participation in development of NWQROC Biosecurity Plan

**Folder ID** 119067

**Provided by Interim Manager, Compliance and Regulation** 

#### **Executive Summary**

NWQROC have proposed that the 9 councils of which it is comprised; participate in a new Biosecurity Plan spanning North West Queensland to ensure legislative requirements are being met by all participants and to attract more State and Federal Funding/Grants.

## Officer's Recommendation

**THAT** Council participates in the NWQROC's intended process for the development of an over-arching Biosecurity Plan across North West Queensland by contributing \$4000.00 from the Annual Biosecurity Budget.

Or

**THAT** Council does not partake in the proposed plan and misses the opportunity to be involved in the incorporated regional plan.

Moved Cr Fortune Seconded Cr Tully

**THAT** Council participates in the NWQROC's intended process for the development of an over-arching Biosecurity Plan across North West Queensland by contributing \$4000.00 from the Annual Biosecurity Budget.

VOTE CARRIED OM25/02/21

Item 12 - Corporate and Financial Services, Economic Development, Promotions and Development - Deputy Mayor, Cr Phil Barwick



#### 12.1 – Customer Service Monthly Report – January 2021

Folder ID 4755

Provided by Manager, Corporate Services

#### **Executive Summary**

January 2021 Customer Service Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Customer Service Monthly Report.

Or

**THAT** Council does not receive and accept the January 2021 Customer Service Monthly Report.

Moved Deputy Mayor Cr Barwick

Seconded Cr MacRae

THAT Council receives and accepts the January 2021 Customer Service Monthly Report.

VOTE CARRIED OM26/02/21

## 12.2 - Promotions and Development Monthly Report - January 2021

Folder ID 4650

Provided by Coordinator, Promotion and Development

## **Executive Summary**

January 2021 Promotions and Development Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Promotions and Development Monthly Report.

Or

THAT Council does not receive and accept the January 2021 Promotions and Development Monthly Report

Moved Deputy Mayor Cr Barwick

**Seconded** Cr Fortune

**THAT** Council receives and accepts the January 2021 Promotions and Development Monthly Report.

VOTE CARRIED OM27/02/21

## 12.3 - RADF 2020-21 Round 1

Folder ID 5106

Provided by Community Development Officer, Promotion and Development

#### **Executive Summary**

On 11 November 2020, Round 1 of the 2020-21 Regional Arts Development Fund (RADF) closed. Council received two (2) applications for this round with the applications submitted to the RADF Committee for assessment. All applications go through a comprehensive process and must meet the criteria outlined in Council's RADF Guidelines, and procedures have been developed to ensure a fair, open, and transparent selection.



#### Officer's Recommendation

**THAT** Council endorse the RADF Committee's recommendation to approve the Mount Isa Police Station to receive Round 1 2020-21 RADF funding for their project "Mount Isa Police Station Yarning Circle" in the amount of \$9383.00.

Or

<u>THAT</u> Council DOES NOT endorse the RADF Committee's recommendation to approve the Mount Isa Police Station to receive Round 1 2020-21 RADF funding for their project "Mount Isa Police Station Yarning Circle" in the amount of \$9383.00.

Moved Deputy Mayor Cr Barwick

Seconded Cr Fortune

**THAT** Council endorse the RADF Committee's recommendation to approve the Mount Isa Police Station to receive Round 1 2020-21 RADF funding for their project "Mount Isa Police Station Yarning Circle" in the amount of \$9383.00.

VOTE CARRIED OM28/02/21

### 12.4 - Amendment to Fees and Charges Schedule 2020/2021

Folder ID 97031

Provided by Acting Manager, Splashez Aquatic Centre

## **Executive Summary**

It is proposed that additional products and increased prices to various stock items at Splashez Aquatic Centre.

#### Officer's Recommendation

**THAT** Council accepts the amendment and additional items to fees and charges schedule for 2020/21 for the following items:

Description	GST	2020/2021 Fees
Water	NIL	\$ 2.60
Softdrink Cans (375mL)	Inclusive	\$ 2.60
Juice Popper	Inclusive	\$ 2.20
Ear Plug and Nose Clip Set	Inclusive	\$10.00
Ultimate Goggles	Inclusive	\$30.00
Child Inflatable Arm Bands	Inclusive	\$17.00
Baby Inflatable Swim Seat	Inclusive	\$40.00
Small Size Slushie	Inclusive	\$ 3.50
Large Size Slushie	Inclusive	\$ 4.50

Or

**THAT** Council DOES NOT accepts the amendment and additional items to fees and charges schedule for 2020/21 for the following items:

Description	GST	2020/2021 Fees
Water	NIL	\$ 2.60
Softdrink Cans (375mL)	Inclusive	\$ 2.60



Juice Popper	Inclusive	\$ 2.20
Ear Plug and Nose Clip Set	Inclusive	\$10.00
Ultimate Goggles	Inclusive	\$30.00
Child Inflatable Arm Bands	Inclusive	\$17.00
Baby Inflatable Swim Seat	Inclusive	\$40.00
Small Size Slushie	Inclusive	\$ 3.50
Large Size Slushie	Inclusive	\$ 4.50

Moved Deputy Mayor Cr Barwick

Seconded Cr Coghlan

**THAT** Council accepts the amendment and additional items to fees and charges schedule for 2020/21 for the following items:

Description	GST	2020/2021 Fees
Water	NIL	\$ 2.60
Softdrink Cans (375mL)	Inclusive	\$ 2.60
Juice Popper	Inclusive	\$ 2.20
Ear Plug and Nose Clip Set	Inclusive	\$10.00
Ultimate Goggles	Inclusive	\$30.00
Child Inflatable Arm Bands	Inclusive	\$17.00
Baby Inflatable Swim Seat	Inclusive	\$40.00
Small Size Slushie	Inclusive	\$ 3.50
Large Size Slushie	Inclusive	\$ 4.50

VOTE CARRIED OM29/02/21

## Item 13 - Executive Services - Chief Executive Officer, David Keenan

## 13.1 - Councillor Portfolio Policy V1

**Folder ID** 117215

Provided by Chief Executive Officer

## **Executive Summary**

Councillor Portfolio Policy V1 for Council consideration

#### Officer's Recommendation

**THAT** Council adopt the Councillor Portfolio Policy V1 as presented

Or

THAT Council does not adopt the Councillor Portfolio Policy V1 as presented

Moved Deputy Mayor Cr Barwick

Seconded Cr Tully

**THAT** Council adopt the Councillor Portfolio Policy V1 as presented

VOTE CARRIED OM30/02/21

Against Cr Coghlan



#### 13.2 - Update of Proposed Ordinary Meeting Dates 2021

Folder ID 6431

Provided by Chief Executive Officer

#### **Executive Summary**

Approval is sought for the proposed Council Ordinary Meeting dates from March to December 2021, with respect to public holiday date conflicts.

## Officer's Recommendation

THAT Council approve the proposed ordinary meeting dates for March to December 2021:

Wednesday 17 March 2021 commencing 9am at Council Chambers

Wednesday 28 April 2021 commencing 9am at Council Chambers

Wednesday 19 May 2021 commencing 9am at Council Chambers

Wednesday 16 June 2021 commencing 9am at Council Chambers

Wednesday 21 July 2021 commencing 9am at Council Chambers

Wednesday 18 August 2021 commencing 9am at Council Chambers

Wednesday 15 September 2021 commencing 9am at Council Chambers

Wednesday 20 October 2021 commencing 9am at Council Chambers

Wednesday 17 November 2021 commencing 9am at Council Chambers

Wednesday 15 December 2021 commencing 9am at Council Chambers

Or

THAT Council does not support the proposed ordinary meeting dates for March to December 2021

Moved Cr Coghlan Seconded Cr Tully

**THAT** Council approve the proposed ordinary meeting dates for March to December 2021:

Wednesday 17 March 2021 commencing 9am at Council Chambers

Wednesday 28 April 2021 commencing 9am at Council Chambers

Wednesday 19 May 2021 commencing 9am at Council Chambers

Wednesday 16 June 2021 commencing 9am at Council Chambers

Wednesday 21 July 2021 commencing 9am at Council Chambers

Wednesday 18 August 2021 commencing 9am at Council Chambers

Wednesday 15 September 2021 commencing 9am at Council Chambers

Wednesday 20 October 2021 commencing 9am at Council Chambers

Wednesday 17 November 2021 commencing 9am at Council Chambers

Wednesday 15 December 2021 commencing 9am at Council Chambers

VOTE CARRIED OM31/02/21

#### 13.3 - Endorsement of the Small Business Friendly Councils (SBFC) Initiative

Folder ID 6431

Provided by Chief Executive Officer

#### **Executive Summary**

Council is invited to officially endorse the Small Business Friendly Councils (SBFC) Initiative

#### Officer's Recommendation

THAT Council officially endorse the Small Business Friendly Councils (SBFC) Initiative



Or

THAT Council does not officially endorse the Small Business Friendly Councils (SBFC) Initiative

Moved Deputy Mayor Cr Barwick

Seconded Cr MacRae

THAT Council officially endorse the Small Business Friendly Councils (SBFC) Initiative

VOTE CARRIED OM32/02/21

## 13.4 - Appointment of New Independent Member for Audit and Risk Management Committee

Folder ID 4958

Provided by Chief Executive Officer

#### **Executive Summary**

The Chair and members of the Audit and Risk Management Committee recommended to appoint an additional qualified independent member of the committee preferably with CPA or CA qualifications.

### Officer's Recommendation

**THAT** Council endorse the appointment of Mrs. Kerry Ann Phillips as the new Independent Member of the Audit and Risk Management Committee.

Or

<u>THAT</u> Council does not endorse the appointment of Mrs. Kerry Ann Phillips as the new Independent Member of the Audit and Risk Management Committee.

Moved Cr Tully Seconded Cr MacRae

**THAT** Council endorse the appointment of Mrs. Kerry Ann Phillips as the new Independent Member of the Audit and Risk Management Committee.

VOTE CARRIED OM33/02/21

Item 14 General Business

Nil

Council Adjourned 1:10 pm Council Reconvened 1:16 pm

# **Close of Meeting**

MovedMayor Cr SladeSecondedCr Fortune

**THAT** pursuant to Section 254J of the *Local Government Regulation 2012*, Council resolved that the meeting be closed to the public at 1:17pm for discussion of the following matters:



(d) "rating concessions".

(c) "the local government's budget".

VOTE CARRIED OM34/02/21

## **Opening of Meeting**

Moved Mayor Cr Slade Seconded Cr Fortune

**THAT** pursuant to Section 254J of the Local Government Regulation 2012, Council re-open the meeting to the public at 1:30pm.

VOTE CARRIED OM35/02/21

## Item 15 Confidential Reports

## 15.1 - Deferral of Rates and Charges, and Ex Gratia Payment

Folder ID 18807

Provided by Acting Manager, Corporate and Financial Services

Moved Deputy Mayor Cr Barwick

Seconded Cr Fortune

**THAT** Council **approves** to agree to a full deferral of rates and charges, including the accrual of interest charges, and the ex gratia payments for the 2020/2021 financial period for property assessment 04391-75000-000, due to the financial impacts suffered because of the Covid-19 pandemic.

#### **AND**

**THAT** Council **approves** the deferral of rates and charges, **only** if the property owner of assessment 04391-75000-000 agrees to pay the deferred 2020/2021 rates and charges, and ex gratia payment, in the first quarter of the 2021/2022 financial period.

VOTE CARRIED OM36/02/21

## 15.2 – Authorisation of Exemption to Tendering

Folder ID 138247

Provided by Director, Infrastructure Services

Moved Cr Fortune Seconded Cr Barwick

THAT Council approves to extend the engagement terms of Lackon for four (4) months until July 2021, utilising the exemption to tendering in the Local government Regulations 2012 Section 232 (a) and (b) on the basis there is only one supplier who is reasonably available and has requisite specialised knowledge and background in the projects to be undertaken.

VOTE CARRIED OM37/02/21



# There being no further business the meeting closed at 1:34pm.

Signed by the Chair of the Ordinary Meeting held on Wednesday, 17 March 2021.

Her Worship Mayor Cr Danielle Slade Mayor of Mount Isa



# Minutes of the Ordinary Meeting of the Mount Isa City Council Wednesday, 10 February 2021 Unconfirmed Minutes

Location: Council Chambers, 23 West Street, Mount Isa

Commenced: 12:00 pm

Attendees:

Mayor Her Worship Mayor Cr Danielle Slade (Chair)

**Councillors** Deputy Mayor Cr Phil Barwick

Cr George Fortune Cr Kim Coghlan Cr Mick Tully Cr Paul Stretton Cr Peta MacRae

**Executive** D Keenan - Chief Executive Officer

B Smith - Interim Director Infrastructure Services
R Tanner - Interim Director Executive Services

Staff L Jameson - Media Officer

S Richardson - Acting Manager Corporate Financial Services

G Houston - Manager Development and Land Use

Minutes Clerk C Baxter - Senior Executive Assistant Executive Services

Apologies Nil

## Item 1 - Mayor's Welcome / Attendance / Acknowledgement of Country

Her Worship Mayor Cr Danielle Slade opened the meeting and welcomed all those present. Mayor Cr Slade provided the meeting with an acknowledgement of country. Mayor Cr Slade advised this Ordinary Meeting is being live streamed and recorded in accordance with Council's 'Recording of Council Meeting' Policy.

# **Item 2 - Council of Clergy Opening Prayer**

The Council of Clergy Representative David Quilty of the Isa Community Church opened the meeting with a prayer.

#### **Item 3 - Public Forum**

Member of the Public - John Lane

Mr Lane provided Council with his view on asbestos removal and the importance of proper disposal.

Mayor Cr Slade thanked Mr Lane for his time and advise that David Keenan, Chief Executive Officer will meet with him to discuss further.



#### **Item 4 - Conflict of Interest**

Nil

## **Item 5 - Presentations**

# 5.1 - Casual for a Cause Presentation - Mount Isa Men's Shed

Presentation of money raised by Council staff as part of 'Casual for a Cause' initiative.

## **Item 6 - Previous Council Meeting Minutes**

#### **Amendment of Resolution**

**Moved** Mayor Cr Slade

Seconded Deputy Mayor Cr Barwick

**THAT** Council, in accordance with section 262 of the *Local Government Regulation 2012* amend resolution OM10/01/21 to reflect the correct tender submission price of \$562,561 excluding GST.

OM01/02/21

## 6.1 - 27 January 2021 Ordinary Meeting Minutes

Folder ID 6435

Chair Mayor, Cr Danielle Slade

#### **Executive Summary**

Minutes of the Ordinary Meeting held 27 January 2021 presented to Council to be confirmed.

#### Officer's Recommendation

**THAT** the Minutes of the Ordinary Meeting held on 27 January 2021, as amended be confirmed.

Or

**THAT** the Minutes of the Ordinary Meeting held on 27 January 2021, as amended not be confirmed.

Moved Cr MacRae

Seconded Deputy Mayor Cr Barwick

**THAT** the Minutes of the Ordinary Meeting held on 27 January 2021, as amended, be confirmed.

VOTE CARRIED OM02/02/21

## Item 7 - Business Development and Town Planning - Cr George Fortune

## 7.1 - Material Change of Use for Retrospective Showroom and Retrospective Warehouse

File 105703

Provided by Planning Officer, Development and Land Use



## **Executive Summary**

Council has received a development application for a Material Change of Use for a Retrospective Showroom and Retrospective Warehouse at Lot/Shed/Lease Area 4 at 23-35 Northridge Road, Mount Isa.

## Officer's Recommendation

**THAT** Council APPROVE the Material Change of Use for a retrospective Showroom and retrospective Warehouse at Lot/Shed/Lease Area 4 at 23-35 Northridge Road, Mount Isa, subject to the following conditions:

MATERIAL CHANGE OF USE			
NUMBER	CONDITION	TIMING	
PLANNING			
General			
1.	The development shall be carried out generally in accordance with the approved documents, plans and drawings attached to this approval except where conditions of this approval dictate otherwise  For clarity, any change to the development that is not generally in accordance with the approved plans and	At all times	
	drawings must be approved by Council pursuant to a 'change application" under Chapter 3, Part 5, Division2, Subdivision 2 of the Planning Act 2016		
2.	The owner/developer shall bear the cost of all alterations necessary to public utility mains, services or installations necessitated by this approval and such works shall be to Council specifications and satisfaction	At all times	
3.	Any gates situated along the road boundary must open inwards onto the applicants/owner's property and not outwards onto Council's road reserve/verge	At all times	
Amenity			
4.	At no time will vehicles (including trailers) associated with the uses occurring onsite be permitted to be parked, stored or operated on or within the road reserve	At all times	
5.	Front fencing and front gates are to remain constructed of a fencing material that is at a minimum of 50% transparent	At all times	
Landscaping			
6.	Owner/applicant is to provide an amended site plan for Council approval showing a minimum 10% of the lease area allocated to landscaping (with the majority being 'soft' landscaping); or alternatively, the owner/lessee may choose to provide a 2m deep strip along the full frontage of Shed 4 lease area with the balance to be provided on the verge directly in front of Shed 4 lease area	Within one (1) month of approval	
7.	Landscaping shall be in accordance with the Landscaping Code of the City of Mount Isa Planning	At all times	



		Schomo 2	220	1	
	Scheme 2020			ا- عدمه	Within four (4)
8.		site plan	ng to be installed as per the approved am	nende	months of this approval
9.		landscapin the owner/ and shall b	tic water irrigation system for all approve g (including the verge) shall be installed lessee's expense to promote sustainabili e maintained by the owner/lessee for the levelopment	at ty	At all times
The clands and ti		landscapin	shall provide ongoing maintenance of the g (including the verge) to ensure it is nead not overgrown and/or unsightly for the elopment	at	At all times
ENVIRO	MEN.	TAL SERVI	CES		
		environme harm an <i>Environme</i>	ntal Protection Act 1994.	tal he	At all times
11.		(a)	there is no discharge to land or water contaminants that may harm to environment or create a nuisance from the operation of the activity	he	
		(b)	there is no discharge to air contaminants that may harm to environment or create a nuisance from the operation of the activity	of he om	
		(c)	noise nuisance is prevented minimised at noise sensitive places	or	
		(d)	Waste production and disposal must minimised and waste must be manag so it does not harm the environment create a nuisance from the operation the activity.	ed or	
12.		oils, batter secondary the materia	and other liquids such as fuels, solvents ies and coolants must be kept within a containment system that is impervious to als stored within it and must be managed a release of contaminants to waters or land	to	At all times
13.	All waste generated in carrying out the activity must be reused, recycled or lawfully disposed of offsite		At all times		
14.	from caus	the activity e environme	ust and/or particulate matter resulting must not cause environmental harm or ental nuisance at any nuisance mercial place	At al	Il times
it cou		uld reasonal	nust not be placed in a position where bly be expected to move or wash into a stormwater drain or waters	At al	ll times



16.	Contaminants from the activities must not be released to land. Examples of methods that could be used to manage contaminants include:	At all times
	<ul> <li>(a) Using an impervious groundsheet to catch drips during maintenance of vehicles. The groundsheet should be large enough to catch any spill from the particular vehicle or component being worked on;</li> </ul>	
	(b) Using dry methods in cleaning the groundsheet;	
	(c) Using a waste oil collection tray during oil changes; and	
	(d) Collecting wastewater and other liquids from cleaning and disposing of properly	
17.	Prevent/minimise the emission of noise that causes or is likely to cause environmental nuisance at sensitive or commercial place.	At all times
	All work must be undertaken within the prescribed timeframe as mentioned in <i>Environmental Protection Act 1994</i> , i.e. on a business day or Saturday, between 6.30am and 6.30pm.	
ENGINEERING		
General		
18.	Any washdown activities shall require a separate Plumbing and Drainage Application and approval for the washdown bay water treatment system in accordance with the <i>Plumbing and Drainage Act</i> 2002	As specified
19.	The owner/developer shall meet the requirements of the Queensland Fire Service for provision of fire fighting for the development	At all times
Waste		
20.	Refuse container storage areas are:  (a) located on-site; and (b) not located within any required setback or landscaping areas; and (c) not located within a flood hazard area; and (d) screened from public view, by a solid fence or wall that is 1.8 metres in height, measured from ground level; and (e) provided on an imperviously sealed pad that drains to an approved waste disposal system; and (f) provided with a tap; and (g) large enough to accommodate at least one standard industrial refuse bin of a size	Prior to commencement of use and then maintained at all tin



I		
	appropriate to the nature and scale of the refuse generated by the use	
21.	Development provides for the on-site collection, treatment and disposal of liquid waste and other potential contamination sources and provides for spills to be wholly contained and retained on-site for subsequent removal and disposal by an approved means	At all times
Filling and Excavation		
22.	<ul> <li>Prior to commencement of works, undertake all civil works in general compliance with the approved plans ensuring: <ul> <li>a) All fill material to be placed on the site is to comprise only natural earth and rock and is to be free of contaminants and noxious, hazardous, deleterious and organic materials.</li> <li>b) Filling does not exceed 0.3 metres above natural ground level at any point.</li> <li>c) Excavation or filling does not change existing ground levels by 1 metre or more of any part of the land or where any drainage paths are affected.</li> <li>d) Where earthworks result in a ground surface level at the boundary of an allotment which differs by more than 100 millimetres from the ground surface level at the corresponding location on an adjoining lot, a retaining structure is to be provided, either to retain the new work to prevent collapse onto adjoining land, or to retain the pre-existing earth material on adjoining land to prevent collapse</li> <li>e) Retaining structures which are equal to or more than 1-metre-high are to be constructed in accordance with a design certified by a RPEQ</li> <li>f) Provide RPEQ certification of compliance that the earthworks have been completed in accordance with the approved earthworks plan</li> </ul> </li> </ul>	Prior to the commencement of works; or where existing, any compliance rectification works to be completed within two (2) months of this approval
23.	Any fill, including fill batters and earth bunds/diversion channels, must be solely contained within the development site. Fill cannot be placed on adjacent properties without providing Council with written permission from the respective property owner(s)	At all times
24.	While site/building works is occurring and until all exposed soil areas are permanently stabilised against erosion, minimise on-site erosion and the release of sediment or sediment laden stormwater from the site and works areas at all times in accordance with IECA Australasia Best Practice Erosion and Sediment Control Guidelines (November 2008) and to the	While site/building works is occurring and until all exposed soil areas are permanently stabilised



	satisfaction of Council	against erosion
25.	As the excavation and filling of each section of the <i>site</i> is completed it is to be rehabilitated ensuring:	
	<ul> <li>a) The final surface of the site is topsoiled, sloped, drained and vegetated or otherwise treated to minimise erosion, infiltration and to prevent ponding of stormwater.</li> </ul>	
	b) Rehabilitation ensures that the <i>site</i> is stable and poses no threat to ground or surface water quality	

_			quanty		
	Access, Grades, Manoeuvring, Carparks and Signs				
	26.		Provide appropriate dust suppression measures onsite and on access road to prevent dust nuisan	nce	At all times
	27.		All vehicular access to the site shall be contained within the sealed portions of the road and the sub site's driveways and shall respect all legislative rouse requirements for the two-way road	oject oad	At all times
	28.		Construct a hardstand for nominated areas wheavy vehicles will be driven and parked. Const a pavement of minimum local access st classification standards (including associationage) to all areas where light motor vehicles be driven or parked. Light vehicle access carpark areas are to have a durable, dust surface. This requires all surfaces to be sea concreted or paved	truct treet ated will and free aled,	Completed within six (6) months of Council approval of the Traffic Management Layout plan and then maintained for the life of the development
	29.		All vehicular activities in relation to the use of the development shall be accommodated within the lease area including but not limited to:  a) All loading and unloading; b) Any commercial vehicle servicing the site c) Any customers, visitors to the site		At all times
	30.		The site entry, exits and internal driveways shall be signed and delineated in accordance with the Manual of Uniform Traffic Control Devices and Austroads		Completed within six (6) months of Council approval of the Traffic Management Layout plan and then maintained for the life of the development
	31.		The developer shall provide a fully detailed tra management layout within two (2) months Council approval demonstrating:  a) Safety controls and/or segregation of Light Vehicle parking bays and parking aisle from Heavy Vehicle circulation ways  b) Fully dimensioned internal driveways and 29 car parks in compliance with AS/NZS 2890	affic for	Within two (2) months of approval



	<ul> <li>(Off-street Car Parking) unless otherwise approved</li> <li>c) Location and type of all road and directional signage for both the site and entry/exits in compliance with the Manual of Uniform Traffic Control Devices and Austroads</li> <li>d) Safe pedestrian movements from parking bays to all main structures/buildings</li> </ul>	
32.	Once a traffic management layout has been approved by Council, the developer shall construct/implement all works within six (6) months of approval ensuring to:  a) Construct a pavement (including associated drainage) to any new areas where motor vehicles will be driven or parked. Vehicle access and carpark areas are to have a durable, dust free surface. This requires all surfaces to be sealed, concreted or paved. b) Manoeuvring on-site for all types of vehicles to be used for this development. c) The internal driveways and car parks shall be provided in accordance with AS/NZS 2890.1 (Off-street Car Parking). d) Disabled car parking shall be provided in accordance with AS 1428.1-2009. e) The internal paved areas are to be signed and delineated in accordance with the approved plans and Manual of Uniform Traffic Control Devices.	Within six (6) months of approval
33.	The owner/lessee shall obtain a 'Works on Council Property' approval from Council and construct all crossovers demonstrated on approved layout plans	Approval obtained prior to commencement of works; and crossovers completed prior to commencement of use
Stormwater		
34.	Complete and implement the works in accordance with the approved Stormwater Management Plan Document – Concept Post Development Stormwater Management Plan – MT190-0123/PSM2	Within three (3) months of approval
35.	Maintain the dimensions of detention basins in accordance with the approved plan to ensure non-worsening of the existing flow regime to properties that are upstream and downstream of the site	At all times
Sewerage		
36.	A separate Plumbing and Drainage Application and Approval is required for any new on-site sewerage disposal system and/or wastewater treatment systems in accordance with the <i>Plumbing and</i>	Within one (1) month of Council approval



	Drainage Act 2002	
	Note: Where the approved development's demand exceeds 21 Equivalent Persons, a permit for an Environmentally Relevant Activity (ERA) 63 will be required from the Department of Environment and Heritage Protection.	
COMPLIANCE W	TITH CONDITIONS	
37.	Within six (6) months of approval the owner/developer is to contact Council to arrange a compliance inspection of the property to assess compliance with the Assessment Manager's Conditions of Approval and the approved plans.	Within six (6) months of approval

## OR

**THAT** Council REFUSE the Development Application for a Material Change of Use for a retrospective Showroom and retrospective Warehouse at Shed 4/Lot 4 at 23-35 Northridge Road, Mount Isa, described as Lot 2 on plan SP159005, and provide reasons for refusal consistent with requirements of s63(2)f of the *Planning Act 2016*.

Moved Cr Fortune Seconded Cr Tully

**THAT** Council APPROVE the Material Change of Use for a retrospective Showroom and retrospective Warehouse at Lot/Shed/Lease Area 4 at 23-35 Northridge Road, Mount Isa, subject to the following conditions:

MATERIAL CHA	MATERIAL CHANGE OF USE			
NUMBER	CONDITION	TIMING		
PLANNING				
General				
1.	The development shall be carried out generally in accordance with the approved documents, plans and drawings attached to this approval except where conditions of this approval dictate otherwise  For clarity, any change to the development that is not generally in accordance with the approved plans and drawings must be approved by Council pursuant to a 'change application" under Chapter 3, Part 5, Division2, Subdivision 2 of the Planning Act 2016	At all times		
2.	The owner/developer shall bear the cost of all alterations necessary to public utility mains, services or installations necessitated by this approval and such works shall be to Council specifications and satisfaction	At all times		
3.	Any gates situated along the road boundary must open inwards onto the applicants/owner's property and not outwards onto Council's road reserve/verge	At all times		
Amenity				



4.	with the use	vill vehicles (including trailers) associated es occurring onsite be permitted to be red or operated on or within the road	At all times
5.		g and front gates are to remain of a fencing material that is at a minimum sparent	At all times
Landscaping			
6.	plan for Co 10% of the (with the m alternativel provide a 2 Shed 4 lea	licant is to provide an amended site uncil approval showing a minimum lease area allocated to landscaping ajority being 'soft' landscaping); or y, the owner/lessee may choose to m deep strip along the full frontage of se area with the balance to be provided the directly in front of Shed 4 lease area	Within one (1) month of approval
7.	Landscapir	ng shall be in accordance with the ng Code of the City of Mount Isa cheme 2020	At all times
8.	Landscapir amended s	ng to be installed as per the approved ite plan	Within four (4) months of this approval
9.	approved la installed at sustainabili	tic water irrigation system for all andscaping (including the verge) shall be the owner/lessee's expense to promote ity and shall be maintained by the ee for the life of the development	At all times
10.	the landsca	shall provide ongoing maintenance of aping (including the verge) to ensure it is dy and not overgrown and/or unsightly of the development	At all times
ENVIRONMENTA	L SERVICE	S	
	environment harm and	rator must achieve the 'general ntal duty' to mitigate any environmental lor nuisance described under the ntal Protection Act 1994.  there is no discharge to land or water of contaminants that may harm the	At all times
		environment or create a nuisance from the operation of the activity	
11.	(f)	there is no discharge to air of contaminants that may harm the environment or create a nuisance from the operation of the activity	
	(g)	noise nuisance is prevented or minimised at noise sensitive places	
	(h)	Waste production and disposal must be minimised and waste must be	



	managed so it does not harm the environment or create a nuisance from the operation of the activity.	
12.	Chemicals and other liquids such as fuels, solvents, oils, batteries and coolants must be kept within a secondary containment system that is impervious to the materials stored within it and must be managed to prevent the release of contaminants to waters or land	At all times
13.	All waste generated in carrying out the activity must be reused, recycled or lawfully disposed of offsite	At all times

	be reused, recycled or lawfully disposed of oils	ile
14.	The release of dust and/or particulate matter resulting from the activity must not cause environmental harm or cause environmental nuisance at any nuisance sensitive or commercial place	At all times
15.	A contaminant must not be placed in a position where it could reasonably be expected to move or wash into a roadside gutter, stormwater drain or waters	At all times
16.	Contaminants from the activities must not be released to land. Examples of methods that could be used to manage contaminants include:	At all times
	(e) Using an impervious groundsheet to catch drips during maintenance of vehicles. The groundsheet should be large enough to catch any spill from the particular vehicle or component being worked on;	
	(f) Using dry methods in cleaning the groundsheet;	
	(g) Using a waste oil collection tray during oil changes; and	
	(h) Collecting wastewater and other liquids from cleaning and disposing of properly	
17.	Prevent/minimise the emission of noise that causes or is likely to cause environmental nuisance at sensitive or commercial place.	At all times
	All work must be undertaken within the prescribed timeframe as mentioned in <i>Environmental Protection Act 1994</i> , i.e. on a business day or Saturday, between 6.30am and 6.30pm.	
ENGINEERING		
General		
18.	Any washdown activities shall require a separate Plumbing and Drainage Application and approval	As specified



		T
	for the washdown bay water treatment system in accordance with the <i>Plumbing and Drainage Act</i> 2002	
19.	The owner/developer shall meet the requirements of the Queensland Fire Service for provision of fire fighting for the development	At all times
Waste		
20.	Refuse container storage areas are:  (h) located on-site; and (i) not located within any required setback or landscaping areas; and (j) not located within a flood hazard area; and (k) screened from public view, by a solid fence or wall that is 1.8 metres in height, measured from ground level; and (l) provided on an imperviously sealed pad that drains to an approved waste disposal system; and (m) provided with a tap; and (n) large enough to accommodate at least one standard industrial refuse bin of a size appropriate to the nature and scale of the	Prior to commencement of use and then maintained at all tin
	refuse generated by the use	
21.	Development provides for the on-site collection, treatment and disposal of liquid waste and other potential contamination sources and provides for spills to be wholly contained and retained on-site for subsequent removal and disposal by an approved means	At all times
Filling and Excavation		
22.	<ul> <li>Prior to commencement of works, undertake all civil works in general compliance with the approved plans ensuring:</li> <li>g) All fill material to be placed on the site is to comprise only natural earth and rock and is to be free of contaminants and noxious, hazardous, deleterious and organic materials.</li> <li>h) Filling does not exceed 0.3 metres above natural ground level at any point.</li> <li>i) Excavation or filling does not change existing ground levels by 1 metre or more of any part of the land or where any drainage paths are affected.</li> <li>j) Where earthworks result in a ground surface level at the boundary of an allotment which differs by more than 100 millimetres from the ground surface level at</li> </ul>	Prior to the commencement of works; or where existing, any compliance rectification works to be completed within two (2) months of this approval



the corresponding location on an adjoining

			lot, a retaining structure is to be provided, either to retain the new work to prevent collapse onto adjoining land, or to retain the pre-existing earth material on adjoining land to prevent collapse			
		k)	Retaining structures which are equal to or more than 1-metre-high are to be constructed in accordance with a design certified by a RPEQ			
		l)	Provide RPEQ certification of compliance that the earthworks have been completed in accordance with the approved earthworks plan			
	bu wit on wit		II, including fill batters and earth s/diversion channels, must be solely contained the development site. Fill cannot be placed jacent properties without providing Council written permission from the respective property r(s)	At all t	times	
a s e la a P		all ex stabi erosid laden all tim Pract	e site/building works is occurring and until posed soil areas are permanently lised against erosion, minimise on-site on and the release of sediment or sediment stormwater from the site and works areas at les in accordance with IECA Australasia Best ce Erosion and Sediment Control Guidelines ember 2008) and to the satisfaction of Council	until a soil ar perma stabilis	is ring and Il exposed reas are anently	
		c	• • • • • • • • • • • • • • • • • • • •	agame		
		d	sloped, drained and vegetated or otherwise treated to minimise erosion, infiltration and to prevent ponding of stormwater.  Rehabilitation ensures that the <i>site</i> is stable and poses no threat to ground or surface water quality			
	Access, G	rades,	Manoeuvring, Carparks and Signs			
	26		Provide appropriate dust suppression measures onsite and on access road to prevent dust nuisance		At all times	
	27.		All vehicular access to the site shall be contained within the sealed portions of the road and the subject site's driveways and shall respect all legislative road use requirements for the two-way road		At all times	
			Construct a hardstand for nominated areas where heavy vehicles will be driven and parked. Construct a pavement of minimum local access street classification standards (including associated drainage) to all areas where light motor vehicles will be driven or parked. Light vehicle access and carpark areas are to have a durable, dust free		Completed within six (6) months of Council approval of the Traffic Management Layout plan and	



	surface. This requires all surfaces to be sealed, concreted or paved	then maintained for the life of the development
29.	All vehicular activities in relation to the use of the development shall be accommodated within the lease area including but not limited to:  d) All loading and unloading; e) Any commercial vehicle servicing the site; f) Any customers, visitors to the site	At all times
30.	The site entry, exits and internal driveways shall be signed and delineated in accordance with the Manual of Uniform Traffic Control Devices and Austroads	Completed within six (6) months of Council approval of the Traffic Management Layout plan and then maintained for the life of the development
31.	The developer shall provide a fully detailed traffic management layout within two (2) months for Council approval demonstrating:  e) Safety controls and/or segregation of Light Vehicle parking bays and parking aisle from Heavy Vehicle circulation ways  f) Fully dimensioned internal driveways and 29 car parks in compliance with AS/NZS 2890 (Off-street Car Parking) unless otherwise approved  g) Location and type of all road and directional signage for both the site and entry/exits in compliance with the Manual of Uniform Traffic Control Devices and Austroads  h) Safe pedestrian movements from parking bays to all main structures/buildings	Within two (2) months of approval
32.	Once a traffic management layout has been approved by Council, the developer shall construct/implement all works within six (6) months of approval ensuring to:  f) Construct a pavement (including associated drainage) to any new areas where motor vehicles will be driven or parked. Vehicle access and carpark areas are to have a durable, dust free surface. This requires all surfaces to be sealed, concreted or paved. g) Manoeuvring on-site for all types of vehicles to be used for this development. h) The internal driveways and car parks shall be provided in accordance with AS/NZS 2890.1 (Off-street Car Parking). i) Disabled car parking shall be provided in accordance with AS 1428.1-2009.	Within six (6) months of approval



		1						
	<ul> <li>j) The internal paved areas are to be signed and delineated in accordance with the approved plans and Manual of Uniform Traffic Control Devices.</li> </ul>							
33.	The owner/lessee shall obtain a 'Works on Council Property' approval from Council and construct all crossovers demonstrated on approved layout plans	Approval obtained prior to commencement of works; and crossovers completed prior to commencement of use						
Stormwater								
34.	Complete and implement the works in accordance with the approved Stormwater Management Plan Document – Concept Post Development Stormwater Management Plan – MT190-0123/PSM2	Within three (3) months of approval						
35.	Maintain the dimensions of detention basins in accordance with the approved plan to ensure non-worsening of the existing flow regime to properties that are upstream and downstream of the site	At all times						
Sewerage								
36.	A separate Plumbing and Drainage Application and Approval is required for any new on-site sewerage disposal system and/or wastewater treatment systems in accordance with the <i>Plumbing and Drainage Act 2002</i> Note: Where the approved development's demand exceeds 21 Equivalent Persons, a permit for an Environmentally Relevant Activity (ERA) 63 will be required from the Department of Environment and Heritage Protection.	Within one (1) month of Council approval						
COMPLIANCE W	COMPLIANCE WITH CONDITIONS							
37.	Within six (6) months of approval the owner/developer is to contact Council to arrange a compliance inspection of the property to assess compliance with the Assessment Manager's Conditions of Approval and the approved plans.	Within six (6) months of approval						

VOTE CARRIED OM03/02/21

# 7.2 - Request to Fee Wavier/Fee Discount - Mount Isa Clay Target Club Incorporated

**Folder ID** 139975

Provided by Planning Officer, Development and Land Use

## **Executive Summary**

Council has received a request for either a fee reduction or fee waiver of development application fees from a local community group wanting to undertake a development application for an Outdoor Sports Facility



#### Officer's Recommendation

**THAT** Council consider one (1) of the following options:

1. <u>THAT</u> Council AGREES to Mount Isa Clay Target Cub Incorporated's request to waive the applicable development application fee of \$3,525.00 for a proposed outdoor sports facility use subject to the development application being lodged within 12 months from this date.

## OR

2. **THAT** Council AGREES to apply a **50% discount** to the applicable development application fee for the Mount Isa Clay Target Cub Incorporated's proposed outdoor sports facility use subject to a development application being lodged within 12 months of this date.

## OR

3. **THAT** Council AGREES to apply a **25% discount** to the applicable development application fee for the Mount Isa Clay Target Cub Incorporated's proposed outdoor sports facility use subject to a development application being lodged within 12 months of this date.

#### OR

4. <u>THAT</u> Council REFUSES the Mount Isa Clay Target Cub Incorporated's request for a fee waiver or fee reduction of the development application fees for a proposed outdoor sports facility use as the applicable development application fees are based on a cost recovery basis.

#### **AND**

<u>THAT</u> Council considers including a Development Application fee waiver or discounted rate (eg 50% of applicable full development application fee) in 2021/2022 financial year's Register of Cost Recovery Fees and Charges for incorporated/registered non-for-profit organisations.

Moved Cr Fortune Seconded Cr Coghlan

**THAT** Council AGREES to Mount Isa Clay Target Cub Incorporated's request to waive the applicable development application fee of \$3,525.00 for a proposed outdoor sports facility use subject to the development application being lodged within 12 months from this date.

## **AND**

<u>THAT</u> Council considers including a Development Application fee waiver or discounted rate (eg 50% of applicable full development application fee) in 2021/2022 financial year's Register of Cost Recovery Fees and Charges for incorporated/registered non-for-profit organisations.

VOTE CARRIED OM04/02/21

Manager Development and Land Use, G.Houston left the Chamber at 12:16pm.



## Item 8 - Works and Construction - Cr Mick Tully

## 8.1 - Disaster Recovery Funding Arrangements - Project Management Services

Folder ID 5091

Provided by Interim Director, Infrastructure Services

## **Executive Summary**

The Disaster Recovery Funding Arrangements (DRFA) is a joint funding initiative of the Australian and state governments to provide disaster relief and recovery payments and infrastructure restoration to help communities recover from the effects of natural disasters and terrorist acts. In Queensland, this program is managed on a whole-of government basis by the Queensland Reconstruction Authority (QRA).

Mount Isa City Council has sought submissions for the services of an experienced Contract Project Manager for a twelve-month term with possibility of extending twelve months to be responsible for Council's Disaster Recovery Funding Arrangements (DRFA) submissions and delivery program.

### Officer's Recommendation

<u>THAT</u> Council award contract LB279 Project Management Services being for Disaster Recovery Arrangements to Erscon Consulting Engineers in accordance with their submission and for a period of 12 months and with an option for a 12 month extension.

**Moved** Cr Tully

Seconded Deputy Mayor Cr Barwick

<u>THAT</u> Council award contract LB279 Project Management Services being for Disaster Recovery Arrangements to Erscon Consulting Engineers in accordance with their submission and for a period of 12 months and with an option for a 12 month extension.

VOTE CARRIED OM05/02/21

## 8.2 - Civic Centre Remedial Works Update

Folder ID 4704

Provided by Interim Director, Infrastructure Services

## **Executive Summary**

Urgent remediation works to the Civic Centre were identified in March 2020 to ensure the safety of staff and the public. The Civic Centre was closed in early April 2020. Remedial projects were scoped, approved and budgeted in June 2020. Works are now well underway and expected to complete by the end of March 2021.

#### Officer's Recommendation

**THAT** Council receive and note the Civic Centre Remedial Works update.

Moved Cr Tully Seconded Cr Fortune

**THAT** Council receive and note the Civic Centre Remedial Works update.

VOTE CARRIED OM06/02/21

## Item 9 - Beautification, Parks, Gardens and Youth- Cr Kim Coghlan

Nil reports for consideration.



## Item 10 - Tourism, Events, Sport and Recreation, Library - Cr Peta MacRae

## 10.1 - Library Monthly Report - January 2021

Folder ID 4650

Provided by Coordinator, Library Services

#### **Executive Summary**

January 2021 Library Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Library Monthly Report.

Or

THAT Council does not receive and accept the January 2021 Library Monthly Report.

Moved Cr MacRae Seconded Cr Stretton

THAT Council receives and accepts the January 2021 Library Monthly Report.

VOTE CARRIED OM07/02/21

## 10.2 - Tourism and Events Monthly Report - January 2021

Folder ID 4650

Provided by Coordinator, Promotions and Development

## **Executive Summary**

January 2021 Tourism and Events Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

THAT Council receives and accepts the January 2021 Tourism and Events Monthly Report

Or

THAT Council does not receive and accept the January 2021 Tourism and Events Monthly Report

MovedCr MacRaeSecondedCr Fortune

**THAT** Council receives and accepts the January 2021 Tourism and Events Monthly Report

VOTE CARRIED OM08/02/21

## **Item 11 - Environmental Management** – Cr Paul Stretton

Nil reports for consideration.



# **Item 12 - Corporate and Financial Services, Economic Development, Promotions and Development -** *Deputy Mayor, Cr Phil Barwick*

## 12.1 - Corporate and Financial Services Monthly Report - January 2021

Folder ID 4755

**Provided by Acting Manager, Corporate and Financial Services** 

#### **Executive Summary**

January 2021 Corporate and Financial Services Monthly Report presented to Council for information and consideration.

#### Officer's Recommendation

**THAT** Council receives and accepts the January 2021 Corporate and Financial Services Monthly Report.

Or

**THAT** Council does not receive and accept the January 2021 Corporate and Financial Services Monthly Report.

Moved Deputy Mayor Cr Barwick

Seconded Cr Tully

**THAT** Council receives and accepts the January 2021 Corporate and Financial Services Monthly Report.

VOTE CARRIED OM09/02/21

## Item 13 - Executive Services - Chief Executive Officer, David Keenan

# 13.1 - 2020-2021 Annual Operation Plan Update

Folder ID 4987

**Provided by Chief Executive Officer** 

#### **Executive Summary**

Under Section 174 (3) of the Local Government Regulation 2012, the Chief Executive Officer must present a written assessment to Council, on a quarterly basis, of progress towards implementing the Annual Operational Plan.

#### Officer's Recommendation

**THAT** Council adopt the second quarter 2020-2021 Annual Operational Plan as presented.

Or

**THAT** Council does not adopt the second quarter 2020-2021 Annual Operational Plan as presented.

Moved Mayor Cr Slade

Seconded Deputy Mayor Cr Barwick

**THAT** Council adopt the second quarter 2020-2021 Annual Operational Plan as presented.

VOTE CARRIED OM10/02/21

# 13.2 - Endorsement of the ICAN (International Campaign to Abolish Nuclear Weapons) Cities Appeal

Folder ID 6431

Provided by Chief Executive Officer



#### **Executive Summary**

Further to deputation on 11 November, 2020 Council is invited to officially endorse the ICAN (International Campaign to Abolish Nuclear Weapons) Cities Appeal.

#### Officer's Recommendation

**THAT** Council officially endorse the ICAN (International Campaign to Abolish Nuclear Weapons) Cities Appeal;

**AND** 

**THAT** Council advise the Minister for Foreign Affairs of the endorsement.

Or

<u>THAT</u> Council does not support the ICAN (International Campaign to Abolish Nuclear Weapons) Cities Appeal.

Moved Mayor Cr Slade

Seconded Deputy Mayor Cr Barwick

**THAT** Council officially endorse the ICAN (International Campaign to Abolish Nuclear Weapons) Cities Appeal;

**AND** 

**THAT** Council advise the Minister for Foreign Affairs of the endorsement.

VOTE CARRIED OM11/02/21

#### 13.3 - Feedback on Queensland Ombudsman Strategic Plan

Folder ID 5079

Provided by Chief Executive Officer

#### **Executive Summary**

The Queensland Ombudsman has requested Mount Isa City Council provide feedback on their Strategic Plan 2018-2022. This feedback has been drafted for Council approval.

#### Officer's Recommendation

THAT Council accepts the recommended feedback to the Queensland Ombudsman

Or

THAT Council does not accept the recommended feedback to the Queensland Ombudsman

Moved Deputy Mayor Cr Barwick

Seconded Cr Tully

**THAT** Council accepts the recommended feedback to the Queensland Ombudsman

VOTE CARRIED OM12/02/21



Item 14 General Business

Nil

Council Adjourned 12:30 pm Council Reconvened 12:42 pm

#### **Close of Meeting**

Moved Mayor Cr Slade

Seconded Cr Tully

**THAT** pursuant to Section 254J of the *Local Government Regulation 2012*, Council resolved that the meeting be closed to the public at 12:42pm for discussion of the following matters:

(c) "the local government's budget".

VOTE CARRIED OM13/02/21

## **Opening of Meeting**

MovedMayor Cr SladeSecondedCr Fortune

**THAT** pursuant to Section 254J of the Local Government Regulation 2012, Council re-open the meeting to the public at 12:56pm.

VOTE CARRIED OM14/02/21

## Item 15 Confidential Reports

# <u>15.1 – Write-Off Charges for Outstanding Debtor Invoices #2907774, 2908148, 2908152, 2908484, 2908609, 2908790 and 2908868.</u>

Folder ID 18807

Provided by Acting Manager, Corporate Financial Services

## **Executive Summary**

Request to write-off Outstanding Debtor Invoices #2907774, 2908148, 2908152, 2908484, 2908609, 2908790 and 2908868 issued for reserve lease fees and outstanding interest charges. Council revoked the lease on 20-06-2019.

#### Officer's Recommendation

**THAT** Council approves the write-off of outstanding Debtor Invoices #2907774, 2908148, 2908152, 2908484, 2908609, 2908790 and 2908868 that were issued for reserve lease fees;

#### **AND**

**THAT** Council further approves to write-off interest charges on the debtor account for these invoices.

Moved Deputy Mayor Cr Barwick

Seconded Cr Fortune

**THAT** Council approves the write-off of outstanding Debtor Invoices #2907774, 2908148, 2908152, 2908484, 2908609, 2908790 and 2908868 that were issued for reserve lease fees;



AND

THAT Council further approves to write-off interest charges on the debtor account for these invoices.

VOTE CARRIED OM15/02/21

## 15.2 - Outstanding Rates and Charges as at 28.01.2021

Folder ID

Provided by Senior Revenue Officer, Revenue Department

#### **Executive Summary**

Review of Outstanding Rates and Charges - Properties 3 to 5 + Years in Arrears as at 28 January 2021.

## Officer's Recommendation

<u>THAT</u> Council approves to recommence collection recovery of all outstanding rates and charges in line with Councils' current Rates and Charges Debt Recovery Policy.

Moved Cr MacRae Seconded Cr Coghlan

<u>THAT</u> Council approves to recommence collection recovery of all outstanding rates and charges in line with Councils' current Rates and Charges Debt Recovery Policy.

VOTE CARRIED OM16/02/21

There being no further business the meeting closed at 12:58pm.

Signed by the Chair of the Ordinary Meeting held on Wednesday, 24 February 2021.

Her Worship Mayor Cr Danielle Slade Mayor of Mount Isa

# OFFICER'S REPORT



**ITEM 10.1** 

**TO** The Mayor, Deputy Mayor and Councillors

**OFFICER** Community Development Officer, Promotions and Development

AGENDA 24.02.2021 Council Ordinary Meeting

FOLDER ID 5098

**SUBJECT** 2021 Mount Isa Show – Sponsorship Application

**LOCATION** Not Applicable

#### **EXECUTIVE SUMMARY**

Council has received correspondence from the Mount Isa Agricultural Show Society requesting sponsorship for the 2021 Mount Isa Show, to be held on 18 & 19th June 2021 at Buchanan Park.

#### OFFICER'S RECOMMENDATION

**THAT** Council APPROVES Sponsorship in the amount of \$32,500 (incl. GST) to be a Major Sponsor (without naming rights) of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
Pre-Event		
1.	Provision of latest audited financials	Within one (1) month of Council approval
2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval
5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval
Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

#### Or

**THAT** Council APPROVES Sponsorship in the amount of \$22,000 (incl. GST) to be a Major Sponsor of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
<u>Pre-Event</u>		
1.	Provision of latest audited financials	Within one (1) month of Council approval



# **OFFICER'S REPORT**



2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval
5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval
Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

Or

**THAT** Council APPROVES Sponsorship in the amount of \$5,500 (incl. GST) to be an Official Sponsor of the 2021 Mount Isa Show at Buchanan Park, subject to the following conditions:

NUMBER	CONDITION	TIMING
<u>Pre-Event</u>		
1.	Provision of latest audited financials	Within one (1) month of Council approval
2.	Provision of the organisation's Incorporation Certificate	Within one (1) month of Council approval
3.	Provision of the organisation's Public Liability Certificate of Currency (\$20 million value is compulsory)	Within one (1) month of Council approval
4.	Site Plan setting out the existing infrastructure and the potential location of the event components	Within one (1) month of Council approval
5.	Permits or Landowner's permission e.g., venue hire permission, fireworks permit etc.	Within one (1) month of Council approval
Post Event		
6.	Completion and submission of Council's Sponsorship Program Acquittal Report	Submitted no later than six (6) weeks after the completion of the event

Or

THAT Council DOES NOT APPROVE Sponsorship of the 2021 Mount Isa Show at Buchanan Park.



# OFFICER'S REPORT



#### **BUDGET AND RESOURCE IMPLICATIONS**

Council holds an annual budget for the biannual sponsorship program, with the 2020/21 budget being \$44,000. Round 1 of the Sponsorship program was released in August 2020 and saw \$8,500 distributed, leaving \$35,500 available for Round 2, which closes 1 March, 2021.

#### **BACKGROUND**

From time to time, the community grants and sponsorship program schedule does not allow for sponsorship of major events to be awarded with sufficient time to make the required arrangements for the event.

The Mount Isa Show has been running for 37 years and is a major event on the Mount Isa community calendar, providing a weekend full of competition and entertainment. The event is organised by the volunteers of the Mount Isa Agricultural Show Society Inc. and the event provides a major fundraising opportunity for various not-for-profit organisations in the city who can tender their services for various positions for the event. E.g., Bar service, ticket sales etc.

#### LINK TO CORPORATE PLAN

1.3 People & Communities – Assist community groups to increase their sustainability and build social capacity.

#### **CONSULTATION (Internal and External)**

Internal - Brief to Councillors

#### **LEGAL CONSIDERATIONS**

Not applicable

#### **POLICY IMPLICATIONS**

Community Grants Policy.

#### **RISK IMPLICATIONS**

Covid-19 restrictions could restrict the capacity of the event, limiting the success.

#### **HUMAN RIGHTS CONSIDERATIONS**

As part of this recommendation, consideration has been given to all 23 protected human rights and believe that it does not unreasonably infringe on these human rights.

## **ATTACHMENTS**

- Correspondence from Mount Isa Show Society.
- 2021 Mount Isa Show Marketing Strategy
- 2021 Mount Isa Show Risk Management Plan
- 2021 Mount Isa Show Exhibitors packages and Sponsorship Agreement.

## REFERENCE DOCUMENT

Nil

Report Prepared by:	Report Authorised by:
Community Development Officer	Chief Executive Officer
Promotions and Development	Executive Services
18.02.2021	18.02.2021



ATTENTION: CEO

#### FOR YOUR INFORMATION

Firstly, thank you for your time and the Mayoress for meeting with the Mount Isa Agricultural Show Society Inc. Committee on Monday 18<sup>th</sup> January 2021.

This was a great opportunity for us to meet with you and to provide information about our Committee, the 2021 Mount Isa Show and our 'wish list' for upgrades at the Mount Isa Buchanan Park Entertainment facility.

Our wish list for upgrades included: -

- 1. Established/Mobile building/demountable that can cater for Poultry, so we can re-introduce this category to the Show Competition Events Schedule.
- 2. Paving/footpath upgrades in and around the Show Side Alley area, including pathways across the racetrack
- 3. Established/Mobile toilet block situated close to the Show Side Alley and Horse Jumping Event (middle of the racetrack). This could be toilet/shower building as it may serve the purpose for the Mount Isa Rodeo
- 4. Concrete slab in two areas around the horse jumping event with shackles, so that mobile grandstands can be secured to the slabs.
- 5. Small mobile demountable to use as an office for the Horse Jumping Event Officials or Security office

This Folder includes the Committee's Marketing Strategy, Sponsorship Package and Risk Management Plans. Hopefully, this will give you a better understanding of how we operate as a Committee and our planning strategies for the 2021 Mount Isa show. Naturally, COVID-19 pandemic will ultimately dictate the Show Program and how it will be delivered to the community.

## **Executive Committee Members**

President: Anne Pittis

Vice President:Jessie RothenhallVice President:Jason BrandonTreasurer:Alvenia GillettSecretary:Shirley Peters

Assistance Secretary: Caryll Evans (Life Member)
2021 Show Patron: Edna Russell (Life Member)

Sponsorship Officer: Merilyn Harding Media/Publicity Officer: Vicki Williams

Main Contact

Anne Pittis, President 0427430146 Email: miass.president@gmail.com

Mount Isa Show Email: mountisashow@gmail.com

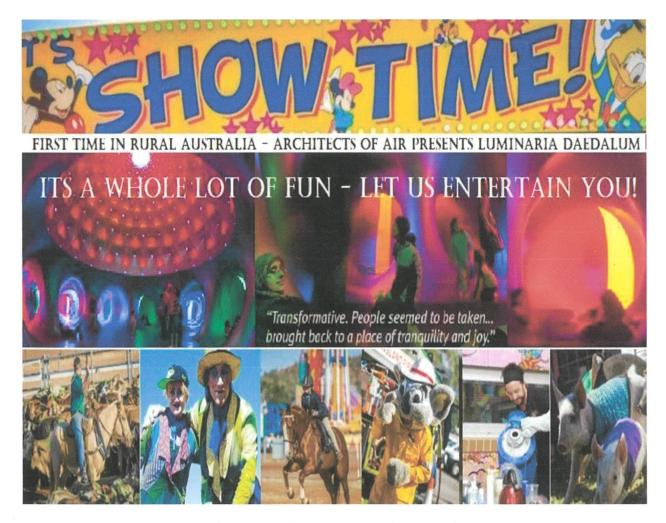
Regards

Vicki Williams 0428 730 422

miass.sponsorship@gmail.com



# Mount Isa Agricultural Show Society



Prepared: January 2019 Revised: November 2020

# **Marketing Strategy**

Executive Committee Members
President: Anne Pittis
Vice President: Jesse Rosenthal
Vice President: Jason Brandon
Treasurer: Alvenia Gillett
Secretary: Shirley Peters

Postal Details: PO BOX 2145, Mount Isa Qld 4825

Email: mountisashow@gmail.com

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# **Our Vision**

- That the two-day Mount Isa Show Event is acknowledged and recognised as a serious contender in the Queensland Outback Tourism Awards.
- To deliver a Program that has community-orientated activities, create an enjoyable outback experience and access to amazing and exciting new adventures for all ages.
- To remain active and maintain a positive focus on promoting and advancing Mount Isa and its community, and to increase tourism opportunities for Queensland

# **Our Challenge**

- The Committee's ambitious goal of increasing the value of the Mount Isa Show will not be achieved without taking risks and exposing the community to new experiences and adventures.
- It will require the Committee to be courageous and change how they deliver their event.

# **Our Opportunities**

- Increase the economy the community of Mount Isa through tendering process, vendors and visitors to our community
- Increase Qld tourism opportunities by providing an unique experience to Queensland and adding this destinations as a place to be
- Renew, strengthen and establish new partnerships with local business, intrastate, interstate and international companies and entities.
- This strategy will provide the blueprint for the Mount Isa Show as a 'Leader of Events' and a renowned destination.

# **Summary**

This Marketing Plan sets out the Committees ambition to be a serious leader in delivering a professional community driven event in Mount Isa for the community and its visitors. Through our vision, we want to re-position ourselves as a place of destination on the Queensland Tourism Calendar of Events that:

- offers a range of activities for all age groups that blends together our rural and remote lifestyle and culture through arts, displays, dance, music and entertainment;
- provides a friendly, safe, engaging and accessible environment
- offers a unique tourism experience for visitors from intrastate, interstate and internationally and
- actively promote Mount Isa and the community

The Marketing Plan consists of four key themes underpinned by measurable objects and actions.

## They are:

- 1. Our Business
- 2. Our Market
- 3. Our Finance
- 4. Our Future

Measurable objectives and actions will underpin these themes.

The Committee marketing strategy will

- 1. Using Nostalgia to Establish and Maintain Customer Loyalty
- 2. Targeting Audience Segments with a Multi-Channel Strategy
- 3. Establishing Disney World and Disneyland as Destination Brands
- 4. Masterful Brand Storytelling that Resonates and Inspires

## The Business

**Business name:** Mount Isa Agricultural Show Society Incorporation

**Business structure:** Not for Profit Incorporation

**ABN:** 84 119 078 458

**Business location:** Shop A, 28 West St, Hopkins Arcade, Mount Isa 4825

Date established: 1982

**Business owner(s):** Membership – Volunteers

**Relevant experience:** Over 30 years' experience

**Products/services:** Event Management - 2 Day Mount Isa Show

## The Future

#### Vision statement:

• The two-day Mount Isa Show Event acknowledged and recognised as a serious contender in the Queensland Outback Tourism Awards.

• We will be the most welcoming, spirited and energised event of the year.

 Our Program will offer community orientated activities that lead to an enjoyable outback experience and provide access to amazing and exciting new adventures for all ages.

• We will remain active and maintain a positive focus on promoting and advancing Mount Isa and its community, and tourism opportunities for Queensland

The two-day fun filled, action packed program will celebrate and acknowledge the everyday lives of the Mount Isa people and the important role they play in their community.

#### Goals/objectives:

Our vision will be achieved through our primary goal, objectives and actions underpinned by our core Values and Behaviours. Our principles will ensure we grow while maintaining and enhancing the many things that we love about the Mount Isa community

- ❖ To increase early bird sales by 20%
- ❖ To attract over 10,000 attendees over the 2 days that the event takes place.
- ❖ To increase 'family ticket' sales by 10% before pre-sales end.
- To achieve 80% audience satisfaction rating of 'excellent' or 'very good'

# **History**

The land around Mount Isa is the home to the Kalkadoon First Nation People, the Indigenous traditional owners and custodians of this area. We acknowledge and pay our respects to the Kalkadoon people, past, present and future whose land we work, live and play upon. When settlers first arrived in this area, the Kalkadoon people resisted their approaches as they tried to take their lands and fought back in one of Australia's most successful guerrilla wars. Their success continued until the famous Battle Mountain in 1884 where the people suffered a great lost and were in a weakened state. They were to lose the land to those early settlers.

In 1923, prospector John Campbell Miles stumbled across one of the world's richest deposits of copper, silver and zinc. A young Aboriginal man led him to these rich deposits. His name was Kabalulumana.

Today, Mount Isa's industry is largely dependent on mining. Glencore operates the Mount Isa Mines lease adjacent to the city, which comprises several underground sites within the city boundaries. Mount Isa is in the top two of the largest copper mining and smelting operations in the country.

## The Market

Target market and Demographics: Mount Isa and surrounding communities.

The following data obtained from ABS 2016 Quick Stats indicates population of 19,246 for people who reside with postcode 4825 (includes Qld/NT). The median age of people in this location was 31 years.

Source: http://www.abs.gov.au/websitedbs/D3310114.nsf/Home/2016%20OuickStats

## Marketing strategy:

Our Marketing strategy will involve the following: -

- ❖ An increase in advertising with a focus on marketing pre-sale tickets to increase attendance as competing events such as the Cloncurry Show capture some of our clients.
- The development of a pricing strategy to cater for the demographics of our community and region.
- ❖ A focus on improving and strengthening our distribution to allow better communication and information flow to clients/networks to maximise best outcome.

## The Finances

The Mount Isa Agricultural Show Society last completed audit report was the 2018 Audit Report. This audit acknowledges the role of the Committee Members on a voluntary basis and confirms that they are doing an excellent job to fulfil their statutory obligations.

## The Business

## **Business overview**

The business owners are the Mount Isa Agricultural Show Society Committee. This is a member-based Committee with an executive team, including a President responsible for overseeing the operations. The small dedicated team of individuals volunteer their time and effort to create amazing events for the Mount Isa community.

The Committee do not own and operate their own venue and therefore must hire Buchannan Park Pavilion and Arena facilities from the Mount Isa City Council.

The Mount Isa Agricultural Show Society have an office at Shop A, 28 West Street, Hopkins Arcade, Mount Isa. Postal Address is PO Box 2145, Mount Isa OLD 4825. Telephone: 0409877156 Email: mountisashow@gmail.com

# S.W.O.T. analysis

#### **Strengths** Weaknesses We have a great event that appeals directly to all age groups, specifically children and families. program. Our cost is reasonable with the option for family packages, and

- event packages. Presale tickets are available to allow pre planning by families/individuals
- By using newspapers, flyers, website and social media we can reach our target audience through a variety of mediums.
- Mount Isa Agricultural Show Society is well known in the community.
- The event is located centrally within the town with at least 30% of the Mount Isa population within 10minutes walking distance from the venue.
- Venue has plenty of car parking spaces to cater for large influx of people.

- We have no money to fully fund all events on the
- We do not get as much coverage in the Newspaper as other events in the community.
- Today's society is becoming more and more busy with people are swarmed by advertisements everywhere and attendance at other events may take precent over attending our event.
- Fundraising is an everyday occurrence so obtaining grants/sponsorship is extremely competitive with increased demands by other events/charities
- We live in a last-minute culture which hinders high pre-sales of tickets.

Opportunities	Threats	
<ul> <li>This could be a great opportunity to create new partnerships through sponsorship deals.</li> <li>Companies whose products/services that are geared for children and families may see this as an opportunity to put on a good face towards the community.</li> </ul>	<ul> <li>Cash Flow with sponsorship funds/grants not coming in on time to cover commitments</li> <li>Loosing staff/volunteers to other events or personal/work commitments.</li> </ul>	

# S.W.O.T. activity sheet

[Outline how and when you plan to address each of the weaknesses/threats from your S.W.O.T. analysis above.]

S.W.O.T weakness/ threat	Activity to address weakness/threat	Activity completion date		
We have no money to fully fund all the event.	<ol> <li>Seek sponsorship from previous sponsors</li> <li>Identify and approach local business that had not previously sponsored</li> <li>Apply for grant funding for specific activities i.e. cultural activities, entertainment, prizes</li> </ol>	<ol> <li>End of February 2021</li> <li>End of March 2021</li> <li>As per closing dates of grants</li> </ol>		
We do not get as much coverage in the Newspaper as much as other events in the community.	<ol> <li>Approach local Newspaper outlet and discuss monthly update stories on the Show. This can involve highlighting different sections of the two-day program i.e. Photography, Cooking, Horticultural, PBR to promote individual events. Where PBR not included other major attraction.</li> <li>Utilise classified Advertisement monthly to promote Early Bird Pre-Sales of tickets</li> </ol>	1. 18 January     2. Advertisement to commence 4 February		

S.W.O.T weakness/ threat	Activity to address weakness/threat	Activity completion date
People are swarmed by advertisements everywhere and attendance at other events may take precent over attending our event.	Promote early the advantage of purchasing tickets early.     Promote the event on social media outlets and encourage people to be involved in our event.	1. Classified advertisements to commence 4 February  2. Monthly Facebook Reminder shares by Members
Grant/Sponsorship is extremely competitive with increased demands by other events/charities	<ol> <li>Identify and apply for grants</li> <li>Identify previous sponsors and invite them to sponsor again</li> <li>Identify and approach new sponsors</li> <li>Stewardess of events to approach and confirm sponsors.</li> </ol>	<ol> <li>4 February</li> <li>18 January (email out); Follow up with phone calls a week later</li> <li>1 February (email out); Follow up with phone calls a week later</li> <li>4 February follow up with sponsors (email/phone call) and provide update to Committee on confirmed and shortfall</li> </ol>
We live in a last- minute culture which hinders high pre-sales of tickets.	Will be addressed as part of the Ticketing Strategy	Ticketing strategy to     be developed by 4     February
Cash Flow with sponsorship funds/grants not coming in on time to cover commitments	This will be addressed as part of the Finance Strategy to ensure that cash flows meet demand.     This will be maintained by the Executive Committee	1. Ongoing

S.W.O.T weakness/ threat	Activity to address weakness/threat	Activity completion date
Loosing staff/volunteers to other events or personal/work commitments.	<ol> <li>Monthly updates by Stewardess to Executive Committee to ensure event is on track and identify early challenges/gaps and volunteer numbers (required/filled)</li> </ol>	<ol> <li>Ongoing</li> <li>On-going</li> </ol>
	<ol><li>Regular check in with volunteers allocated tasks to see if they require assistance and to ensure they are not over committed</li></ol>	

# Sales/marketing personnel

Job Title	Name	Responsibilities
Promotional and VIP Officer	Vicki Williams	Promotional and Marketing
Assistant Promotional and VIP Officer	Vacant	Promotional and Marketing
Financial Team	Treasurer and Assistant Treasurer	Maintain financial reporting and record keeping

# The Future

# **Vision statement**

To provide a two-day fun filled, action packed program that celebrates and acknowledges the everyday lives of the Mount Isa people and the important role they play in Queensland.

## **Mission statement**

Our vision will be reached by achieving our primary goal, objectives and actions. Our principles will ensure we grow while maintaining and enhancing the many things that we love about the Mount Isa community.

# Goals/objectives

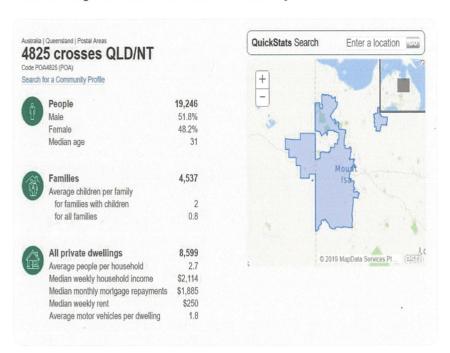
Theme	BUSINESS	FUTURE	MARKET	FINANCE
Aspirations	A strong enthusiastic Committee connected to the community	Have a diverse program that celebrates our community that is welcoming to people at all stages of life	A multicultural program that creates passion and allows for everyone to enjoy new experiences	To increase annual profits by 25%
Objective	To increase membership base	To achieve 80% audience satisfaction rating of 'excellent' or 'very good'	To attract over 10,000 attendees over the 2 days that the event takes place.	To increase early bird sales by 20% and family ticket sales by 10%
		Plan to provide free access to WiFi utilising network data to analyse people movements and increase appeal to attend event	Promote as a must attend event through Queensland tourism	Target and attract new businesses and investment

# The Market

# Your customers/clients

# **Customer demographics**

The following data obtained from ABS 2016 Quick Stats.

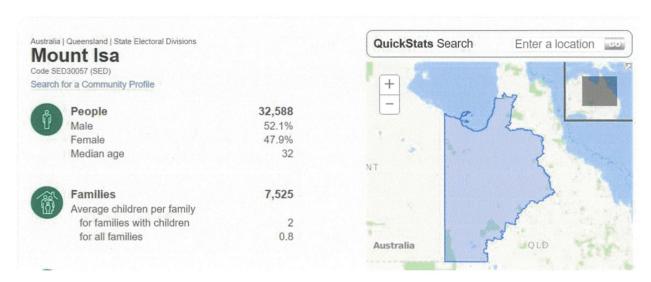


Age	4825 crosses QLD/NT	%	Queensland	%	Australia	%
Median age	31	**	37	••	38	
0-4 years	1,765	9.2	296,466	6.3	1,464,779	6.3
5-9 years	1,507	7.8	317,138	6.7	1,502,646	6.4
10-14 years	1,375	7.1	299,097	6.4	1,397,183	6.0
15-19 years	1,160	6.0	296,287	6.3	1,421,595	6.1
20-24 years	1,472	7.6	316,860	6.7	1,566,793	6.7
25-29 years	1,900	9.9	320,753	6.8	1,664,602	7.1
30-34 years	1,756	9.1	325,943	6.9	1,703,847	7.3
35-39 years	1,361	7.1	305,218	6.5	1,561,679	6.7
40-44 years	1,303	6.8	322,901	6.9	1,583,257	6.8
45-49 years	1,280	6.6	322,982	6.9	1,581,455	6.8
50-54 years	1,304	6.8	308,727	6.6	1,523,551	6.5
55-59 years	1,040	5.4	292,198	6.2	1,454,332	6.2
60-64 years	698	3.6	260,685	5.5	1,299,397	5.6
65-69 years	534	2.8	242,192	5.1	1,188,999	5.1
70-74 years	379	2.0	180,406	3.8	887,716	3.8
75-79 years	197	1.0	126,084	2.7	652,657	2.8
80-84 years	135	0.7	83,731	1.8	460,549	2.0
85 years and over	84	0.4	85,528	1.8	486,842	2.1

The median age of people in 4825 crosses QLD/NT (Postal Areas) was 31 years. Children aged 0 - 14 years made up 24.1% of the population and people aged 65 years and over made up 6.9% of the population.

- Of the families in 4825 crosses QLD/NT (Postal Areas), 45.4% were couple families with children, 34.9% were couple families without children and 18.0% were one parent families the most common ancestries in 4825 crosses QLD/NT (Postal Areas) were Australian
- ❖ 29.3%, English 21.9%, Irish 7.9%, Scottish 6.1% and Australian Aboriginal 4.2%.
- The most common occupations in 4825 crosses QLD/NT (Postal Areas) included Technicians and Trades Workers 22.0%, Professionals 15.8%, Machinery Operators and Drivers 15.6%, Clerical and Administrative Workers 10.6%, and Community and Personal Service Workers 9.7%.
- Two closest communities' demographics Cloncurry Community Profile: People 2,719 (55.9% male; 44.1% female); Dajarra Community Profile: People 191 (53.7% male; 46.3% female).

Population within the Mount Isa State Electoral Division



Source: http://www.abs.gov.au/websitedbs/D3310114.nsf/Home/2016%20QuickStats

# **Our competitors**

In order to improve our business, it is important to understanding our competitors and what they have to offer

Competitor details

Competit or	Establishe d date	Market share (%)	Value to customers	Strengths	Weaknesses
Mount Isa Rodeo Event	Late 1960's	80% of market share.	Largest Rodeo prize money in Australia and recognised national/internati onal Rodeo circuit. Event accepted and well attended by the community.	Unique event that is specific. Attracts a large audience base locally, state/national and internationally	Becoming more Americanised and losing its country feel for local people.
Cloncurry Show	Unknown	40% percentage of market share.	Provide a rural based community show that allows target group to view all activities in the one arena.	Seems to have more to offer. Layout of the venue allows for target group to catch up with family and friends 'and creates a community feel.	It is in another town; local members must travel to the event?

# **Market research**

Monkey Survey was used in 2018 to collect community views on how well the event was delivered and received. Findings attached and forms part of this plan. This plan aims to target those areas of concerns raised as part of the survey.

# **Market targets**

Below is an outline of sales targets.

Туре	Amount	Due date	
Pre-Sales	50 tickets	28 March	
	100 tickets	29 April	
	200 tickets	31 May	
	1000 tickets	14 June	
Family Passes	Increase of 20%	19 June	
Individual Passes	Increase of 20%	19 June	
PBR Passes (if applicable)	Increase of 30%	19 June	
Other major entertainment	Increase of 30%	19 June	
Show Passes only	Increase of 5%	20 June	
Two Day Passes	Increase of 30%	19 June	
Friday Sales	Increase of 25%	19 June	
Saturday Sales	Increase of 20%	20 June	

# **Marketing Strategy Action Plan**

Marketing activity/milestone	Person responsible	Date of expected completion	Success indicator
Develop Marketing Plan and submit to Committee	Vicki	10 January 2021	Accepted and endorsed by Committee
Develop Program Budget	Financial Team	End of February 2021	Accepted and endorsed by Committee
Review and update Sponsorship Package	Vicki	4 February 2021	Accept and endorsed by Committee
Revise and update procedures, guidelines and relevant manual for clients, competitors and vendors	Committee and as allocated to individual Stewards and Members	No later than end of March 2021	Accepted and endorsed by Committee

Marketing activity/milestone	Person responsible	Date of expected completion	Success indicator
Develop and expand sponsorship/support opportunities	Vicki	End of February 2021	Increase in financial and in-kind support
Bulk emails to sponsors (include new sponsors)	Vicki	End of January 2021	Acknowledgement by sponsors
Follow up calls to sponsors to thank and confirm sponsor amount and provide update/clarity around any issues/concerns	Vicki, Stewards and potentially executive members	10 days after the bulk mail out	Acknowledgment by sponsors
Apply for Grant funding	Vicki	As per closing dates of various grants	Grant funding provided
Commence advertising of 2021 Mount Isa Show on website, blog/social media etc	Owner of Facebook Page	On going	Public response and increase in sales
Monthly Media Releases	Executive Committee	Monthly	Increased queries through the Show Society office
Develop Giveaway Strategy	Vicki	End of February 2021	Accepted and endorsed by Executive Committee

# **Advertising & sales**

# Advertising and promotional strategy

Planned promotion /advertising type	Promotional strategy	Expected business improvement	Target date
Media Advertising	Monthly updates in the North West Star	Raise awareness and increase sense of community ownership and pride through regular updates	On going
Giveaway	At least 5 tickets per month is given away via radio, face book or other means	Raise interest and promote event	Ongoing commencing from March 2021

Planned promotion /advertising type	Promotional strategy	Expected business improvement	Target date
Print media advertising and online advertising	Utilise these established advertising through Program Booklet, website and social media outlets i.e. facebook, twitter	Informs client group and increase attendance	On going
Sponsors advertising	Encourage sponsors to promote the event at their place of work and through their social networks and work place newsletters	Increase broader client group and potential new business partners	On going

# The Finances

In come is derived from gate takings, site fees from stall holders and showman guide; bar takings and general sponsors both financial and in-kind. Expenditure is based primarily around Entertainment, PBR, hire of equipment/labour, Security, prize money/ribbons & trophies for competitions, promotion, insurance and other associated costs to run the successful two-day event.

# **Monitoring/measurement activities**

Reviewing the impact of our marketing plan will be conducted periodically.

Marketing activity	Date of review	Monitoring methods	Review outcomes
Media Advertising	March 2021	Engagement percentage on facebook/websites;	Increase in audience, engagement and queries
Print media advertising and online advertising	March 2021	Engagement percentage on facebook/websites;	Increase in audience, engagement and queries
Sponsors advertising	April 2021	Number of sponsors engaged	Increase in audience, engagement and queries
Giveaway	April 2021	Scaled give ways as per strategy	Increase in audience engagement on social media, queries

# **Supporting documentation**

Source Reference for ABS Data:

http://www.abs.gov.au/websitedbs/D3310114.nsf/Home/2016%20OuickStats

# **Glossary**

**Australian Business Number (ABN)** – a single identifying number used when dealing with other businesses and the Tax Office.

**Australian Company Number (ACN)** – the number allocated by the Australian Securities and Investments Commission (ASIC) when you register a company under Corporations Law.

**Blog** –is a shortened word for Weblog (see Weblog).

**Demographics** – the characteristics of a segment of the population, e.g. customers.

**Domain name** – a name that identifies an organisation's address on the internet, either a website address (the domain name follows the 'www') or an email address (the domain name follows the '@' symbol in the email address).

**Goods and Services Tax (GST)** – a broad-based tax of 10 per cent on the sale of most goods and services in Australia.

**Milestone** – a goal or objective with a target date.

**Mission statement** – is a statement outlining how an organisation intends on achieving its vision.

**Social media** – a group of technology including Blogs, online networks (e.g. Twitter, Facebook, MySpace, LinkedIn) and online collaboration tools often used to expand your network/market reach or collaborate on a large scale.

**Vision statement** – an inspiring statement that expresses an organisation's main ambitions/goals.

**Weblog** – (also known as a Blog) an individual's or organisation's online website displaying a reverse-chronological list of entries (known as posts). Posts typically include thoughts, observations, promotions, links, images or videos. A Weblog is publicly available and allows readers to comment on posts.



2021

# **RISK MANAGEMENT PLAN**

# **Mount Isa Agriculture Show Society**

(document is reviewed and updated March of each year)

QUEENSLAND HEALTH DEPARTMENT IS THE LEAD FOR PROVIDING ADVISE ON RISK ACTIONS REQUIRED FOR COVID-19 PANADEMIC OR ANY OTHER HEALTH RELATED MATTERS. RELEVANT COVID-19 SAFETY PLANS AS DIRECTED BY QLD HEALTH WILL BE COMPLETED AND IMPLEMENTED BY MIASS

**Executive Committee Members** 

President: Anne Pittis
Vice President: Jessie Rothenhall
Vice President: Jason Brandon
Treasurer: Alvenia Gillett
Secretary: Shirley Peters

Postal Details: PO BOX 2145, Mount Isa Qld 4825

 $Email: \underline{mount is a show@gmail.com}$ 



## RISK MANAGEMENT PLANS

#### The importance of a risk management plan

The Wikipedia standard risk management plans defines risk as 'an uncertain event or condition that, if it occurs, has a positive or negative effect on a project's objectives'. The Mount Isa Agriculture Show Society (MIASS) takes a positive approach to risk management recognising that the effects of uncertainty can be positive or negative on their objective.

MIASS is committed to a strategic, consistent, systematic and holistic approach to the management of risk. It is an integral part of achieving its outcomes to ensure a safe and successful two-day event.

#### Risk treatment

Risk treatment will involve selecting one or more options to modify or manage the risks. Options may include:

- · avoiding the risk by deciding not to start or continue with an activity
- · accepting the risk and putting in place mitigation strategies in order to pursue an opportunity
- · retaining the risk after informed consideration
- removing the source of the risk
  - · changing the likelihood of a risk event occurring through mitigation strategies
  - · changing the consequence should a risk event occur through mitigation strategies
  - · sharing the risk with third parties e.g. though contract terms or insurance.

In selecting treatment options, consideration will be given to balancing the harm, injury, costs and efforts of implementation against the potential benefits derived.

#### Risk monitoring and review

Both monitoring and review of identified risks and implementation of treatments will be planned as part of the risk management process and involves:

- · ensuring controls and mitigation strategies are effective and efficient
- · analysing lessons learnt from previous events including successes and failures
- · considering Committee changes and the impact on existing risks including the Committees ability to manage controls and treatments; and
- · identify emerging risks; and
- · development of Emergency Procedure.

#### HAZARD IDENTIFICATION

Hazard identification is the process of recognising hazards associated with an event. In the case of this plan, the following hazard groups will assist in the identification process: -

- · human type and size of crowd expected, level of crowd participation, harm to another person
- technological mechanical, utilities such as gas and electricity
- natural the physical location and site area conditions including damage to equipment
- · Environmental weather, Environment Protection Authority controlled ground impact etc.

In addressing these hazards a risk analysis will be done to identify who is responsible for coordinating the safety of every person should something that is out of the control of the event organiser occur.

#### Footnote:

1. <a href="https://en.wikipedia.org/wiki/Risk management plan">https://en.wikipedia.org/wiki/Risk management plan</a>

#### Risk Assessment

Risk assessments will be undertaken for all hazards identified and any risk analysis completed if relevant to the area covered by the plan. The likelihood of each hazard was considered and appropriate risk analysis rating determined. Internal Incident reporting templates has been developed by the Committee designed to capture critical details relating to any incidents. (Attachment A)

In terms of natural disasters, MAISS acknowledges that wet season flooding, and possible fires are considered as the two main natural disaster hazards. However, both of these are highly unlikely to be grossly disruptive or destructive, and will be triggered and managed by the Mount Isa City Council Disaster Management Plans and their evacuation responses.

There is potential for concern of mine related hazardous incidents at the acid plant or on any mine sites within the Mount Isa boundaries. However, these are highly unlikely and will be managed by the mine site and the Mount Isa City Council Disaster Management Team as required.

#### **Risk Treatment**

The risk assessment identified existing controls for each hazard and possible future treatments to further reduce the identified residual risk.

The Committee may complete several risk management specific plans as a process before the event. These may include the following: -

- · The initial risk assessment prior to the event
- A developed Risk Control Plan
- · An Emergency Management Plan
- · Traffic Management Plan where applicable
- · Waste Management Plan where applicable
- · Site safety induction checklists for staff working on the event or different sites

These more specific assessments aid in the reduction of possible risks as much as possible and to prepare key members and personnel in the event of an emergency during your event.

# HAZZARD CHECKLIST

HAZZARD	Review and Monitor Considerations
Fireworks	Obtain appropriate licence and approval through local council. What is the regulations
	and notification guidelines? A pyro technician intending to hold a fireworks display must
	notify the local community by a letterbox drop or an advertisement in the local
	newspaper.
Major incident/	What could be the worst-case scenario? What provision needs to be made for the
safety plan	emergency services? What will be the procedure for summoning assistance? How will
	they get into and out of the site? Provision of first aid/medical facilities. Who is
	responsible, who would do what, have discussions been held with front line services
Health and Safety	Contractors employed to set up/take down stands, exhibits, marquees etc submit
issues	appropriate health and safety policies, risk assessments and method statements.
	Exhibitors and vendors, etc should submit similar details.
Electrical power	Is there sufficient power? Ensure all electrical and lighting equipment is tagged and in
4	test date. Are there any overhead power lines or other cables? If you need to have long
	cable runs, they may require extra protection for the public? If in doubt, then check with
	Council.
Traffic Control	Are roads needing to be closed? What about parking facilities and
2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	access for vehicles, not only on the day of the event but before and after. Is there a need
	for access by large vehicles? Are any parts of the site unsuitable for vehicular traffic
	because of soft or uneven ground? What traffic routes will be needed? What effect will
	the event have on traffic passing the site or on local parking?
Provision of alcohol	Has relevant liquor licence obtain? Is security appropriate?
Food available	What are the relevant health laws and regulations? How are they enforced to various
	stall holders over the course of the event
Provision of facilities	How are these being managed toilets, washing facilities, water supplies, provision for
	disposal of waste water, rubbish bins
Waste management	Waste collection during setting up, during and after the event. What type of receptacles
	are to be used? How and when will they be emptied and by whom? Advise Council who
	in your group is responsible to ensure the site is left clean and tidy
Special needs groups	Consider the types of attendees such as children, elderly persons and the disabled - are
	there particular arrangements that need to be made, e.g. for ramps?
Fire safety	Control over use of flammable liquids, LPG or other gases e.g. in catering or in other
	demonstrations. The use of generators should be strictly controlled - ensure adequate
	screening and protection, adequate arrangements for storage of fuel, etc. Adequate and
	appropriate fire extinguishers should be provided in accessible positions near to high risk
	areas.
Attendees	How many people are expected to attend the event? What is the site
	capacity? What means of access and egress are available? What level of
	stewarding will be required, and who will carry out this role?
Organisers:	How will you communicate with organisers and how will they be
	distinguished? How will you communicate with the crowd, exhibitors etc? What
	direction/information signs are required?
Security and cash	Site perimeter security, entry/ticketing arrangements. Potential risk of theft of cash,
handling	valuables and equipment? The use of a professional security company may be required
arrangements	for larger events.
Exhibitors,	What is the interaction between adjacent stalls, exhibits or demonstrations and the
amusements, stalls	problems that may result from having conflicting activities going on next to one another?
and demonstrations	Consider traffic routes, entrances/exits and toilet or refreshment facilities.
Structures	Are any temporary structures going to be erected? Are they to be erected by competent
	persons? Do they need permit from Council?
Contingency plan	What are the place should there be adverse weather conditions?

Mount Isa Agriculture Show Society – Inc	cident Report Temp	late			
Name of person reporting incident:					
Person/s involved in incident:		Date of incident:			
Location of incident:					
What task was being performed at the time of t	the incident?				
What happened?					
	w.,- • 1	-			
What factors contributed to the incident?					
Environment (e.g. lighting, layout)	Equipment/materials	(e.g. guarding, m	aintenance)		
Work systems (e.g. hazard not identified or reported)	People (e.g. fatigue,	communication)			
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Corrective actions:					
Contributing factor (from above list)					
, , , , , , , , , , , , , , , , , , , ,					
What are we going to do to fix the problem?					
Who	When	C	ompletion date		
Issue fixed?					
Name	Signature		Date		
Person involved in incident:					
W					
Manager:					

# STATEMENT OF WITNESS

l,		
(Full Name)		
OF		
(Address)		
Stated that on	At	
(Date)	(Time)	
I witnessed the follo	owing incident/ I witnessed part of the following incident	
(Cross out whichever do	oesn't apply)	
	urred:	
My location at the ti	ime of the incident was:	
	hat took place:	
	formation:	
	Date:	
Signature witnesse	d by	

	-	R	ISK A	SSES	SSME	NT ANALYSIS	SHEET	
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E (very unlik	ely)		15		19	22	24	
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suggested tre	atment:			Preve	ent Mi	tigate Avoid Tran	sfer Retain (o	r Accept)
						0 0	П	

# RISK ASSESSMENT ANALYSIS SHEET

MOUNT ISA AGRICULTURAL SHOW SOCIETY INC.

Manager/Supervisor

**Anne Pitts** 

Phone:

0427430146

IDENTIFICATION

Risk Name:

MEDICAL EMERGANCY

Risk Number:

Risk Number:

EXISTING CONTROLS:

Ambulance on the grounds at all times

21

This is dependent on:

2

Above being implemented

#### RISK AREA:

Internal and external areas at Buchanan Park - Corner George Street and Sutton Mount isa QLD 4825

Event: (Describe fully)

AMBULANCE 000 Q.A.S 07 4747 2347

High hazard areas are:

The Arena Steps- no hand rails- Fall Hazzard Inside track- un even ground- Falls Hazzard Street lighting outside venue- falls Hazzard

The above 3 Items are not the responsibility of the Show Society as this a Mount Isa City Council owned venue, however we will make every effort to prevent any incidents with the areas mentioned above

Ambulance are on the grounds from 8am to midnight

Consequences	Catastrophic (f)	Major (2)	Moderate (3)	Minor (d)	Insignificant (5)
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A (almost certain)			4	7	11
B (very likely)	3	5	8	12	16
C (moderately likely)	6	9	13	17	20
D (unlikely but could happen)	10	14	18	21	23
E (very unlikely)	15	19	22	24	25

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Level					13	Treat risk?	Yes	No		
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SUGGESTED TREATMENT

Suggested treatment:

Prevent

Mitigate Avoid

Transfer Retain (or Accept)

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MOUNT IS SOCIETY	SA AGR INC.	ICULT	URAL	SHOW	/	Manager/Supervise Phone:	, ,,,,,,	Anne Pitts 0427430146		
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#### **Emergency Evacuation Procedures**

The objective of these procedures is to ensure, as far as practicable, the safety, health and wellbeing of committee members, volunteers, general public, contractors and visitors during emergencies at Mount Isa Buchannan Park as part of the Mount Isa annual Show. This will include the lead up to the event, during the event and close down of the event. Dates inclusive from Saturday 12 June 2021 to Sunday 20 June 2021.

To comply with relevant legislation, codes and guidance materials, emergency procedures are prepared and distributed to relevant Committee Members, Stewards of Events, Stall Holders, Vendors, Contractors and Volunteers who will be involved in the event. Information sessions held prior to the main events: Friday 18 June and Saturday 19 June 2021

## **Emergency Control Organisation (ECO)**

The ECO consists of Fire Wardens, Area Wardens and First Aid Officers, as well as outside agencies such as Fire and Rescue Services.

The role of the ECO is to ensure the safety of the premises/facility/building and any occupants, visitors and general public in any emergency.

During emergencies, instructions from ECO personnel (i.e. Wardens and Fire and Emergency Services personnel) overrule the normal management structure.





## EXHIBIT at the SHOW



## Show us your BRAND!

#### 10 Reasons to Exhibit at the Show as a SPONSOR

- Depending on type of sponsorship you can obtain a 3mx6m external site to promote your product/services
- Be on hand to develop personal and direct relationship with your clients
- Generate immediate sales for your business
- Show your full product or service range in life rather than in a catalogue
- Get immediate feedback on your product range
- Raise your profile and add value to your brand or service
- Connect with other businesses and potential distributors for your products
- Launch a new product and generate media interest
- Offer 'hands on learning' opportunities to engage with your audience i.e. live demonstrations, interactive activities, audience participation etc
- Share new information about your product or service

The Mount Isa Show - \$20 in 2021 – It's a whole lot of fun!



## 2021 MOUNT ISA SHOW



- Reach an audience that you would not normally engage with throughout the year.
- The event attracts more than 8,000 people and is growing each year.
- The 2021 Show will have a range of new events never before seen in Mount Isa.
- First time ever in Queensland and only previously held in three other cities in Australia, the 2021 Mount Isa Show will host the LUMINARIUM: DAEDALUM EXHIBIT
- Our Show attracts a loyal customer base with 68% indicating they 'definitely will' or 'probably will' attend in 2021
- Connect with customers all day long. More than 60% of attendees arrive at the Show between 9am and 11am, with more than half spending at least 1 2hrs at the show.
- We have a diverse range of attendees, with most aged between 21 and 59
- Increase your brand awareness. In 2021, the Show will increase their publicity across television, radio, print, online and social media
- Proven results from past exhibitors. More than 60% of exhibitors in 2019 indicated they would like to return in 2021.

## **ENTERTAINMENT PACKAGES**

2021 SATURDAY 19TH N  MOUNT ISA	MAJOR SPONSOR Mount Isa Show Naming Right	MAJOR SPONSOR Luminaria Daedalum Exhibit	OFFICIAL SPONSOR Show Sponsor	OFFICIAL SPONSOR Show Sponsor	Bronco Branding Event Naming Rights	Horse Event Naming Rights	Pavilion Section Naming Rights	Bronco Branding Minor Sponsor	Horse Event Minor Sponsor	Pavilion Section Minor Sponsor	Minor Sponsor
Cost (all inc. GST)	\$32, 500	\$22,000	\$5,500	\$1,650	\$3,300	\$3,300	\$3,300	\$1,650	\$1,650	\$1, 650	\$330 - \$1,100
Packages Available	1	1	1	1	1	1	1	1	1	1	unlimited
Event Title	~	~	1	~	1	~	~	~	1	~	
Company Name in all verbal event advertising scripts	~	~	~	~	1	~	~	~	~		
Logo in Event Schedule	1	~	1	~	~	~	~	~	~	· .	1
Company Logo included in all the Title Position of Print Adverts	~	~								***************************************	
Company Logo included in event TV Commercial	~	~	~	~	~	~	~	~	-	~	~
Logo placed on Mount Isa Show's Website	1	~	~	~	~	~	1		~	~	~
Signage Position	Front Entrance	Front Entrance	Prime Location	Prime Executions	Brancing Arene	Prime Location	Prime Location	Branco Branding Arana	Frime Location	Prime Location	Prime Locution
Live Act Thank You and Sponsor Mention	~	~	~	~	-	~	~	~	~	~	-
Additional Venue Signage Positions Available	~	~								e de la composition della comp	
Signage position at Main Entrance of venue	~	~									
Complimentary 3mx6m external site to promote your group	1	~	~	~	-	~	1	~	- 1	~	
Certificate of appreciation & sponsors thank you night	1	~	-	~	1	~	~	~	~	~	-
VIP Tickets* – inc. food and beverage Thursday night VIP Fair only	12	10	6	3	4	4	4	3	3	3	2
General Admission Passes Friday 18 & Saturday 19 June	12	10	6	3	4	4	4	3	3	3	2
Luminaria Daedalum Exhibit Sunday 20 or Monday 21 June	12	10	5	3	4	4	4	3	3	3	2

## ENTERTAINMENT PACKAGES CONTINUED

2021 SATURDAY 19"  MOUNT ISA  MOUNT ISA	Minor Sponsor Live Entertainment	Luke's Animal Kingdom Naming Rights	Polly s Craft Naming Rights	Bubble Muffin Naming Rights	Chainsaw Carving Naming Rights	Sand in Your Eyes Naming Rights	Minor Sponsor Dinosaur Encounters	Minor Sponsor More Than Mime	Minor Sponsor Pig Races	Minor Sponsor Animal Farm	Minor Sponsor Rock Climbing	RELOVEOLUTION Naming Rights
Cost (all inc. GST)	\$3,300	\$3, 190	\$3, 100	\$2,695	\$2,200	\$2,500	\$1,100	\$1,500	\$1,500	\$1,500	\$1,500	\$500
Packages Available	1	1	1	1	1	1	1	1	1	1	1	1
Event Title	-	~	-	-	1	-	1	~	-			
Advertising		_										
Company Name in all verbal event advertising scripts	-	1	1	-	-	-	-	-	1	-	-	-
Logo in Event Schedule	-	-	-	~	~	~	~	~	~	-	~	~
Company Logo included in Print Adverts	-	-	-	~	-	-						-
Company Logo included in event TV Commercial	~	~	~	*	~	~	~	*				
Logo placed on Mount Isa Show's Website	~	-	~	~	-	-	~	~	-	~	~	
Event Advertising												
Signage Position	Event	Event	Stage	Stage	Event	Event	Event	Pavilian	Event	Event	Event	Event
Live Act Thank You and Sponsor Mention	-	-	1	-	-	-	-	-	1	-	-	-
Additional Venue Signage Positions Available												
Complimentary 3mx6m external site to promote your group	-	1	-	*	-	-	1	-	-	-	~	~
Certificate of appreciation & sponsors thank you night	-	-	-	-	-	-	-	-	~	-	-	~
Corporate Hospitality												
VIP Tickets THRUSDAY NIGHT FAIR ONLY – inc. food and beverage and Luminaria Exhibit	4	4	4	3	3	2	2	2	2	2	2	1
General Admission Passes Friday 18 & Saturday 19 June	4	4	4	3	3	2	2	2	2	2	2	1
Luminaria Daedalum Exhibit Sunday 20 or Monday 21 June	4	4	4	3	3	2	2	2	2	2	2	1









## **EVENT DETAILS**

DATE:

Friday 18 & Saturday 19 June 2021

**VENUE:** 

**Buchanan Park Events Complex** 

Corner of George Street and Sutton Street

START TIME:

9am

FINISH TIME:

12 Midnight

Our Marketing Strategy will include: - Television/ Radio/ Newspaper/ Posters/ logo recognition on website/ Social Media/Press releases/ onsite signage



The Mount Isa Show - \$20 in 2021 – It's a whole lot of fun!

## **GET READY**

For only \$25 you have a chance to WIN a 2020 Hyundai Kona Active (AWD)Automatic



Value \$29,225

## Drawn MOTHERS DAY

Sunday 9th May 2021 1pm at the Mount Isa Irish Club

> Mount Isa Agricultural Show Society Inc.







Thount Isa Irish Club
Proudly entertaining IIII Isan's for 60 years

Purchase your tickets at https://mountisatickets.com.au/event/12447
Limited tickets available, so be quick.





## SPONSORSHIP AGREEMENT FORM

To accept a Sponsorship Package please fill out below form and return to: mountisashow@gma This Agreement is made on the \_\_\_\_ day of <u>January</u> 2021 between the **Mount Isa Agricultural Show Society** Inc. (ABN 84 119 078 458) AND Company Name: Mount Isa City Wounced Address: 23 west st my isa Telephone: 47473200 Email: accounts payable amount I/We (Person/Company) Mount Isa City Council agree to accept the sponsorship proposal for the following (Event Name/Sponsor Package) Major Sponsor Sponsorship Investment Amount (Including GST) \$ 22,000 for event/package indicated above for the 2020 Mount Isa Show. I hereby understand that the Sponsorship cash components are to be paid in full prior to 10th June 2021 Signed for and on behalf of: (Company Name): Mount 159 City, Wound David Keenan CED Date: Bank Account Details (Name and Position held by signatory) Branch: Westpac BSB: 034 203 Signed for and on behalf of: Mount Isa Agricultural Show Society Inc. ACCOUNT: 335 746 Name: Mount Isa Agricultural Date: **Show Society** (Name and Position held by signatory) (Signature)

www.mountisashow.com.au

## OFFICER'S REPORT



ITEM 10.2

**TO** The Mayor, Deputy Mayor and Councillors

**OFFICER** Community Development Officer, Promotions and Development

AGENDA 24.02.2021 Council Ordinary Meeting

FOLDER ID 5098

**SUBJECT** Sponsorship Request – Outback Queensland Masters

**LOCATION** Mount Isa Golf Course

#### **EXECUTIVE SUMMARY**

Council has received a proposal from Golf Australia to be a host city in the 2022 Outback Queensland Masters Event to be held on 16 & 17 July 2022 at the Mount Isa Golf Club.

#### **OFFICER'S RECOMMENDATION**

**THAT** Council APPROVES being a host city and providing sponsorship in the amount of \$20,000 cash (ex GST) to be a Birdie Spirit Partner of the 2022 Outback Queensland Masters Golf Tournament.

Or

**THAT** Council APPROVES being a host city and providing sponsorship in the amount of \$10,000 cash and \$10,000 in-kind (ex GST) to be a Mateship Partner of the 2022 Outback Queensland Masters Golf Tournament.

Or

<u>THAT</u> Council DOES NOT APPROVE being a host city and providing sponsorship of the 2022 Outback Queensland Masters Golf Tournament.

#### **BUDGET AND RESOURCE IMPLICATIONS**

Council holds an annual budget for the biannual sponsorship program, with the 2020/21 budget being \$44,000. Round 2 of the Sponsorship program is currently open with \$35,500 available for Round 2, which closes 1<sup>st</sup> March, 2021. A budget adjustment would most likely be required to support this request.

#### **BACKGROUND**

The Outback Queensland Masters (OQM) was previously hosted in the region with Mount Isa, concluding the 2019 event with the Million Dollar Hole-in-one event at the Mount Isa Golf Club. The 2019 event statistics indicate: over 300 visitors to the region, 1200 attendees across the 6 events and 3800 visitor nights in the outback region. The event includes junior clinics, professional coaching along with the main event of the Outback Masters.

After a break in 2020 due to COVID-19, it is anticipated that the 2021 event will see a minimum 50% increase on the 2019 statistics based on current sales, with the event expected to grow further in 2022. The proposed 2022 event includes 6 locations with Mount Isa being proposed as location 5.

The proposal for sponsorship will provide Council with:

- Mount Isa's inclusion on official OQM marketing collateral poster, program, website, advertising (TV, print and digital) and e-newsletter.
- 5 Editorial based social media content.
- MICC Logo inclusions at various locations.



## OFFICER'S REPORT



- Self-drive itinerary promotion and Mount Isa on OQM official touring map.
- Outback Player Passes.
- Outback Spectator Passes.
- Delivery of approximately 200 unique out-of-region visitors to the city for a minimum of three nights.
- Provision of event hi-res images and footage and more.

#### LINK TO CORPORATE PLAN

People & Communities – To establish safe and healthy communities with a strong sense of identity which supports existing industry and encourages new and innovative business and practices.

Strategy 1.3 – Assist community groups to increase their sustainably and build social capacity.

Strategy 1.8 – Coordinate and review sport and recreation opportunities to encourage a healthier lifestyle in the region.

#### **CONSULTATION (Internal and External)**

Internal - Brief to Councillors

#### **LEGAL CONSIDERATIONS**

Not Applicable

#### **POLICY IMPLICATIONS**

Not Applicable

#### **RISK IMPLICATIONS**

Ongoing Covid-19 restrictions may impact attendance and travel ability.

#### **HUMAN RIGHTS CONSIDERATIONS**

As part of this recommendation, consideration has been given to all 23 protected human rights and it's believed that it does not unreasonably infringe on these human rights.

#### **ATTACHMENTS**

• 2020 Location Opportunity Proposal

#### REFERENCE DOCUMENT

Nil

Report Prepared by:	Report Authorised by:
Community Development Officer	Chief Executive Officer
Promotions and Development	Executive Services
19.02.2021	19.02.2021





# 2022 LOCATION OPPORTUNITY PROPOSAL





The Outback Queensland Masters is **Australia's most remote golf series** and the **world's largest amateur golfing prize pool**, including a million dollar hole-in-one, 5 x \$10,000 hole-in-ones.

This epic event is staged across 6 towns in Queensland's Outback and in 2020 was awarded Australia's Best New Event.

Presented by Golf Australia with strategic partner, Tourism & Events Queensland a eagle spirit partner, PGA Australia. The event is further supported by local government authorities and local golf clubs.



Presented by



Eagle Spirit Partner



Strategic Partner





## AUSTRALIA'S MOST REMOTE GOLF SERIES

In 2019 the inaugural Outback Queensland Masters (OQM) was launched across six towns including Roma, Charleville, Longreach, Winton, Boulia, concluding in Mount Isa with the Million Dollar Hole-In-One.

The OQM is for amateur golfers, where even first-time golfers are encouraged to join the tournament.

In 2019 the event had a 24 million reach in national media with more than 1,200 attendees across the six locations and 323 people from interstate.

Due to COVID-19 travel restrictions, the 2020 was rescheduled to 2021 which will see the OQM commence at Biloela and then travel to Charleville, Quilpie, Blackall, Hughenden concluding in Longreach for the Million Dollar Hole-in-One challenge.



## NATIONAL RECOGNITION

In 2020 Outback Queensland Masters was judged by the Australian Event Awards as the Best New Event in Australia

"innovative, ground-breaking, inclusive, fun and creative - this is an incredibly unique new event. The effort, creativity and resourcefulness of the event organisers is truly impressive,"

co-chair of the judging panel Peter Rix AM.





## A NEW MARKET FOR OUTBACK QUEENSLAND

The aim of the OQM is to attract a new, higher yield market to Outback Queensland and provide local and remote communities an opportunity to experience a high-quality sporting event of national significance.

"We are not about attracting thousands of visitors or profitless volume. The Outback Queensland Masters is about bringing new, higher spending markets to Outback Queensland."

"We are already in negotiations with Golf New Zealand for promotional opportunities, and long-term to target international golfers."

Luke Bates, Golf Operations & State Senior Manager Queensland, Golf Australia.



## 2022 PROPOSED KEY DATES

18 - 19 June	OQM - Location 1
25 - 26 June	OQM - Location 2
2 - 3 July	OQM - Location 3
9 - 10 July	OQM - Location 4
16 - 17 July	OQM - Location 5
22 - 23 July	OQM – Location 6
24 July	OQM – Location 6 (Million Dollar Hole-In-One)



## THE EVENT FORMAT

- Staged at local golf clubs in each town, the first 5 events are two-day, weekend events staged on Saturday and Sunday, each with a \$10,000 hole-in-one challenge.
- The event kicks off with breakfast on the Saturday morning at the local respective golf club, followed by the official tee off. A free Junior Golf Clinic for local children is staged on the Saturday morning with PGA Pro, Darren Weatherall.
- The competition at each event continues all day Saturday and Sunday (9 holes each day), with breakfast and lunch included on both days. Saturday evening is dinner under the stars with live entertainment.



# THE MILLION DOLLAR Hole-in-One

The tournament culminates in the sixth location for a three-day event over Friday, Saturday and Sunday. Tee off is on the Friday morning followed by Dinner Under the Stars. Saturday is another day of play on the sand green, and Sunday is the Million Dollar Hole-in-One challenge.















# DINNER UNDER THE MILKY WAY































- Junior Clinics occur at each location and are FREE to the local kids in the community.
- PGA Professional Darren Weatherall provides these clinics at each event.



## THE FEEDBACK PLAYERS

"A wonderful finale in Mount Isa for this magic event. We are still talking about it and sharing it with friends and family. Thinking seriously not to miss the 2021 opportunity - so much so we purchased two new 21st century drivers today!"

#### Leonie & Bruce Pratt

"Absolutely awesome Day One- organisation was excellent and the evenings entertainment absolutely outstanding"

#### Barbara Slater

"Our club (Roma) had the first leg of this great event. Being the first event we didn't know what to expect, golfers and non golfers enjoyed it so much they can't wait for the next leg. If you're not a golfer the entertainment package is well worth the money great entertainment and meal. Many thanks to the organising bodies for coming up with this awesome event for outback golf in Queensland, we are doing it pretty tough out here."

#### Jackie Lambert

"I enjoyed the course and the camaraderie of the players. Congratulations to all those who made it possible"

## Martin Craig-McFeely

"I couldn't believe the setup you guys have done, I'm from a small town and I appreciate you guys doing this."

#### John Martin

"We like the country, we own a motorhome and liked the idea of playing the country courses and joining in some fun."

### Derek and Sary Vanderkley



## THE STATS

OVER 300 UNIQUE
VISITORS
TO THE REGION

OVER 1,200 ATTENDEES
ACROSS 6 EVENTS

OVER 3,800 VISITOR NIGHTS IN THE OUTBACK

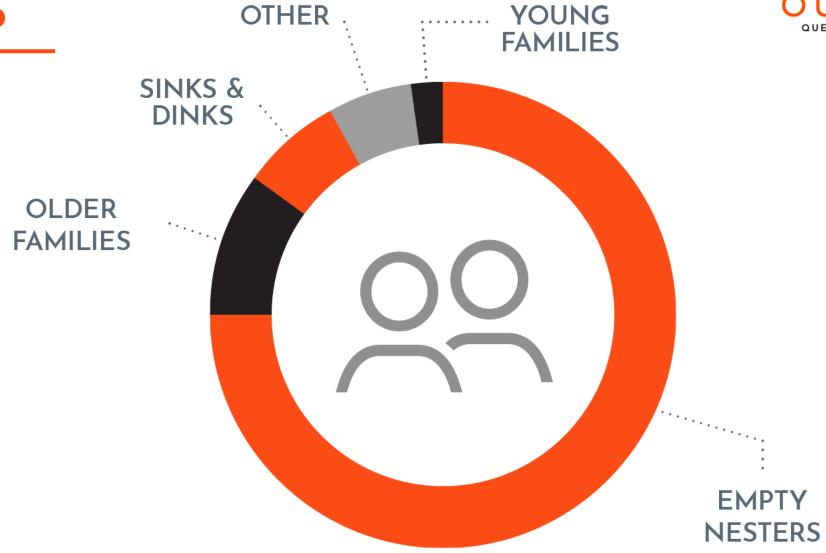
OVER \$1.3 MILLION
ECONOMIC IMPACT INTO
OUTBACK QUEENSLAND





## THE STATS





## MEDIA OVERVIEW

15 MEDIA RELEASES TO NATIONAL DISTRIBUTION OF OVER 700 MEDIA CONTACTS

33 RADIO AND TV INTERVIEWS ACROSS AUSTRALIA

FOR INAUGURAL
TEE OFF IN ROMA

STATE-WIDE COVERAGE
OF THE MILLION DOLLAR
HOLE-IN-ONE IN MOUNT ISA

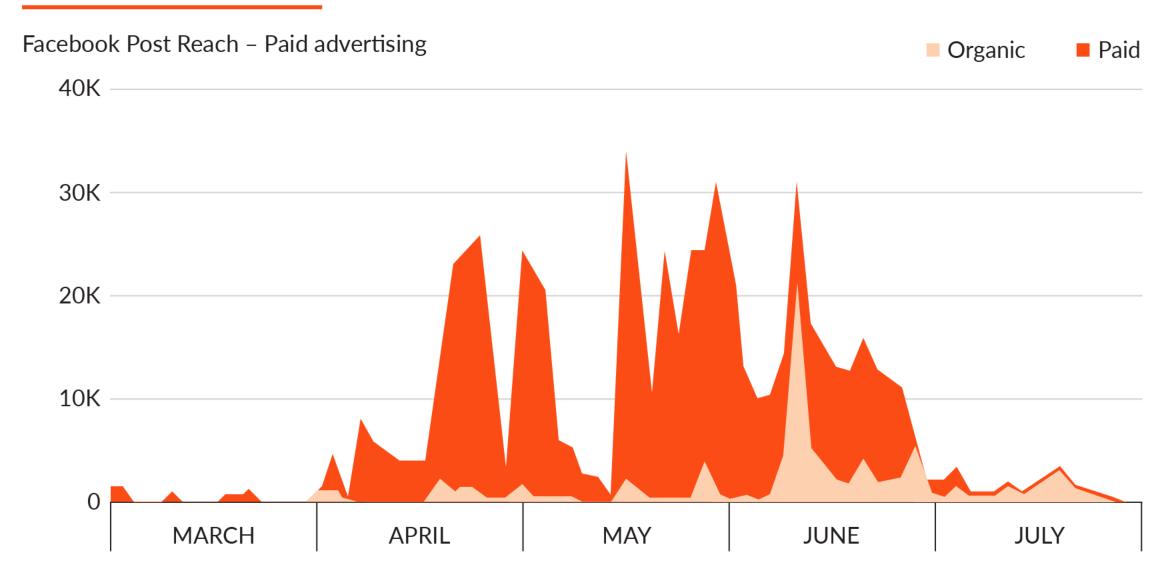
OVER 255 PRESS STORIES
WITH A REACH OF
23,598,634\*

\*NOT INCLUDING TV COVERAGE



## SOCIAL MEDIA



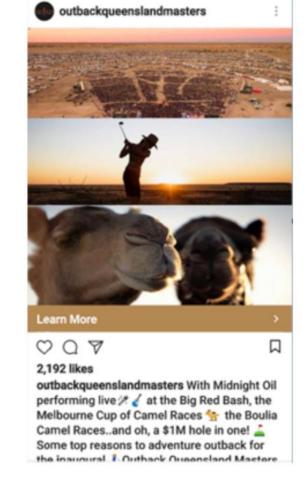


# CONTENT AND SOCIAL MEDIA MARKETING









# DEDICATED SOCIAL MEDIA TILES

















## SIGNAGE AT EVENT OVER TWO MONTHS









## SIGNAGE AT EVENT



## **CORFLUTE POSTERS**



### **SCORECARDS**



## EDITORIAL + ADVERTISING

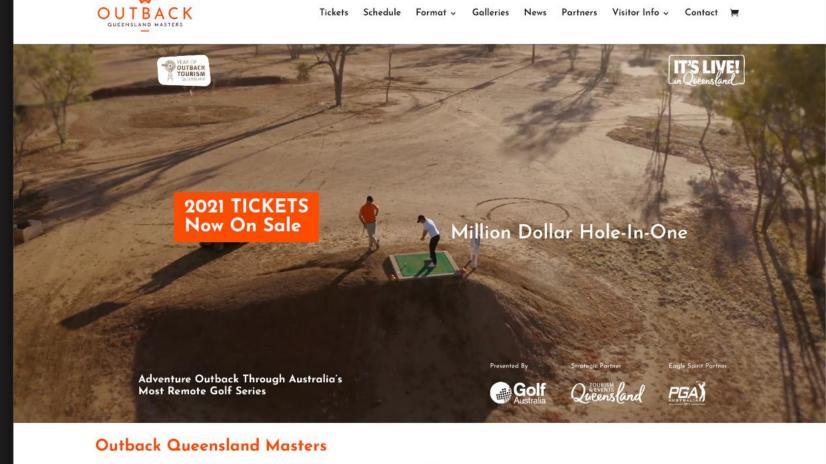
Australian Traveller Magazine, RM Williams Magazine, Qantas Spirit Magazine, Caravanning Australia, Wanderer Magazine, Outback QLD Tourism Association, OQM Poster







# DIGITAL MARKETING WEBSITE + E-NEWS



☆ \* 8 :

#### Australia's Best New Event

◆ Outback Queensland Masters × +

→ C a outbackqldmasters.com

Join Australia's most remote golf series. Connect with Queensland's outback spirit of adventure, play six of the most unique courses in the world, be entertained by outback tales and live music as you dine under the stars of the Milky Way before concluding with the Million Dollar Hole-In-One Challenge in Longreach.





# FLIGHTS + SELF DRIVE ITINERARIES





# POCKET GUIDE

WITH ACCOMMODATION LISTINGS + VISITOR CENTRE CONTACTS





Population: 3,300

Charleville is located in the 'south west' and is one of the best places to see Australia's iconic bilby up close and personal. Don't miss the opportunity to view the outback night sky at Charleville's Cosmos

Follow a guide to find out what the Top Secret WWII Tour is all about. See what remains on site and discover why the USAAF were here, all 3,500 of them.

Take a stroll through the town centre with its historic architecture and experience the famous Hotel Corones. Accommodation from motels to caravan parks and on the outskirts of town beautiful bush resorts.

P: 07 4654 3057 E: info@murweh.qld.gov.au experiencecharleville.com.au

#### ACCOMMODATION OPTIONS

#### BAILEY BAR CARAVAN PARK

196 King St, Charleville (07) 4654 1744 charlevillebaileybar.com.au

#### CATTLE CAMP HOTEL/MOTEL 149 Alfred St, Charleville (07) 4654 3473

cattle.camp@hotmail.com

#### CHARLEVILLE BUSH CARAVAN PARK & BUSH COTTAGE LOT 1 Frawley St. Charleville

0428 545 200 charlevillecaravanpark.com.au

#### CHARLEVILLE CMCA RC PARK BUSH CAMP

75 Adavale Rd. Charleville cmca.net.au

#### CHARLEVILLE MOTEL

148 King St, Charleville (07) 4654 1566 reception@charlevillemotel.net.au

#### CHARLEVILLE WALTZING MATILDA MOTOR INN

125 Alfred St. Charleville (07) 4654 1720 charlevillewaltzing matildamotorinn.com.au

#### COBB & CO CARAVAN PARK

1 Ridgeway St, Charleville (07) 4654 1053 caravanparkscharleville.com.au

#### COSMOS COUNTRY MOTOR INN

The event is a six part golf

series across remote locations

in Outback Queensland. Staged

± local golf clubs in each town,

cents are two

27-29 Sturt St, Charleville (07) 4654 2499 cosmoscountrymotorinn.com.au

#### EVENING STAR TOURIST PARK

818 Charleville-Adavale Rd. Charleville (07) 4654 2430 eveningstar.com.au

#### HOTEL CORONES 33 Wills St, Charleville

(07) 4654 1022 hotelcorones.com.au

#### MULGA COUNTRY MOTOR INN

118 Sturt St, Charleville (07) 4654 3255 mulgacountry.com.au

#### RED LIZARD CAMPING GROUND

Mitchell Hwy, Charleville 0428 928 867 redlizardcamping.com

#### THE ROCKS MOTEL

74 Wills Street, Charleville (07) 4654 2888 rocksmotel.com.au

#### WARREGO MOTEL AND LUXURY UNITS

73 Wills St. Charleville (07) 4654 1299 warregomotel.com.au

stars of the Milky Way with live entertainment from Australia's finest.

The tournament culminates in Longreach for a three day event over Friday, Saturday and

ay. Tee off on Friday and day, dine under the stars riday and Sunday, and if you eligible you will be teeing off the Million Dollar Hole-Inne on Sunday.

o compete in the Million Dollar Hole-in-One, you must first have competed in two previous locations.

Fantastic prizes are up for grabs at each location, as well as prizes for those players that play three or more events!



# 2022 - COUNCIL PARTNERS

# WHY PARTNER WITH AUSTRALIA'S BEST NEW EVENT THE OUTBACK QUEENSLAND MASTERS?

- Your town will feature in a 12 month marketing campaign
- Legacy of professional film and drone footage, and high resolution images available post the event
- OQM provides a financial injection directly through your local golf club and through the community
- Delivery of approximately 200 unique out-of-region visitors to your town for a minimum of three nights
- Delivery of a world class two day event
- Opportunity for your local club to be exposed to the operations of a World Class Golfing event where local staff and volunteers have the opportunity to gain experience and then use similar practices at events in the future.



# 2022 - COUNCIL PARTNER BENEFITS

#### **BIRDIE SPIRIT PARTNER (>\$20,000 CASH)**

#### **Benefits**

- Town inclusion on official OQM marketing collateral poster, program, website, advertising (TV, print and digital) and e-newsletter
- 5 Editorial based social media content
- Editorial in official pocket guide, including attractions, accommodation listings
- Self-drive itinerary promotion and town on OQM official touring map
- Dedicated Media Release announcing partnership with interview opportunities
- eDM to OQM database and Golf highlighting partnership and your local town
- 2 Outback Player Passes valued at \$300
- 8 Outback Spectator Passes valued at \$800

- Speaking opportunity at Player Presentation in your town
- Logo inclusion on Tee Signage displayed at various locations on the golf course
- Logo inclusion on Leaderboard displayed at each location
- Logo inclusion on Scorecard distributed to all players
- Logo inclusion on Partner page on OQM Website
- Professional photographer and videographer at each location
- Provision of event hi-res images and footage available post the event for each location worth \$4,800





#### WATER AND SEWER MONTHLY REPORT

Submitted by Adam Kleier – Water and Sewer Team Leader MagiQ Folder ID: 6168



## January 2021

#### **ITEM 11.1**

#### **EXECUTIVE SUMMARY**

Water main replacement commenced mid January 2021 and saw the water main on Salamaua Street successfully been upgraded by the close of the month. Soldiers Hill has some of the oldest water infrastructure in the city and replacement will continue in this area as part of the capital works program.

Renewal of road crossing water services has been undertaken on Salamaua Street and West Street. This will continue in 2021 as part of the Capital Works Program.

A second flow meter has been installed to the high-level zone outlet in January 2021. The pits have been completed and are awaiting fabricated lids.

The Department of Natural Resources, Mines and Energy (DNRME) conducted an audit in October on the compliance with the Drinking Water Quality Management Plan and Water Supply (Safety and Reliability) Act 2008.

#### **MOUNT ISA OPERATIONS**

#### 1.1 Water and Sewer Vandalism

No reports of vandalism to water and sewer infrastructure have been reported.

#### 1.2 Water Meter Readings and Repairs

The water meter reading schedule for all residential and non-residential water meters commenced in January 2021 with the assistance of additional contractor staff. The readings have been submitted within timeframes and undertaken safely following the water meter reading process review. As a result, no incidents have been reported during this water meter reading process.

#### 1.3 Flushing Mains

No water quality service requests have been received in January. Water mains flushing continues at the end of water main lines in various streets across the city.

#### 1.4 Hydrant Markings

No further work has been undertaken in this area during January.

#### 1.5 Mains and Services

During January, there were a total of three (3) water main breaks in the system. Breaks in the water mains are caused by weaknesses in ageing infrastructure and often require emergency water shutdowns to conduct urgent repairs. The Water and Sewer Team responded to a burst water main on Twenty Third Avenue on 29 January 2021, that required an emergency water shutdown affecting two (2) nearby schools. Water and Sewer liaised with the school Principals, the Department of Education and Firecom during this incident. Bottled water was also supplied to one of the schools that remained open. A slow water main leak identified on Buka Street was able to be scheduled for repair on the weekend to eliminate disruption to the local school it feeds and provide notice to affected properties. There was a total of five (5) instances of unplanned water main interruptions to repair water main breaks, sluice valves and ferrules. Water pressure monitoring in the Soldiers Hill area continues.

#### 1.6 Reservoirs

Reservoir 3A, Reservoir 2 and Reservoir 6 have fully operational, automated dosing systems installed however, manual dosing at Reservoir 3 and Reservoir 5 has and will continue until an appropriate automatic dosing system is fitted to all Reservoirs.

Reservoir 1 and Reservoir 4 are currently offline. A report by GHD has identified required works to remediate. Tenders for these works are being prepared with Council staff qualified to inspect work engaged for this purpose.

#### 1.7 Trade Waste / Backflow Prevention

Annual testing of Council's backflow prevention devices was undertaken internally in September.

#### 1.8 Sluice Valve Servicing

Replacement of known faulty sluice valves through the Capital Works budget has been prioritised over testing of valves. This operational budget may also be repurposed to conduct replacements of valves that have already been identified as faulty through unsuccessful isolations during water main works.

#### 1.9 Pump Stations

Pump Station maintenance has continued in January in line with interdepartmental Pump Stations meetings. There were no reportable Pump Station overflows in January.

At Pump Station 1, Pump No.2 has been serviced externally and the team plan to extract Pump No.1 for inspection upon its reinstallation in February.

The Water and Sewer Team Leader has begun investigating options for pump station wet well cleaning, as a form of preventative maintenance to remove build up of fat, grit and rags. The faulty air conditioner at Pump Station 18 has been replaced.

The electrical contractor has commenced performing the six-monthly inspections at all Pump Station's switchboards, lighting, UPS' and battery life, Water and Sewer are awaiting the report. A proposal for a backup pump to be installed at the overflow tank at Pump Station 2 to increase retention times has been accepted and the appropriate contractors and suppliers have been engaged for 2021.

A Procurement Initiation Form has been submitted for switchboard upgrades at Pump Station 3, 8 and 17 using capital expenditure.

#### 1.10 Sewer Mains

There were two (2) Council sewer main blockages reported in January and no reported sewer main breaks in the infrastructure. In addition, two sewer manhole lids and surrounds were identified as non-compliant and replaced in January. Sewer blockages are often attributed to a build up of fat and rags, and due to the increased frequency of blockages in certain areas, a contractor has been engaged to conduct sewer mains cleaning on Dora Street and Abel Smith Parade using a specialist combination vacuum truck.

#### 1.11 Treatment Plant

Routine operations have continued as usual. On 20 January 2021 a sagging power line was reported to Ergon due to an apparent shift in the power pole. Ergon promptly attended; however this did require the power supply to the Treatment Plant to be interrupted during the repairs. As a result, the recirculation ponds filled, and the effluent water supply was interrupted for the day. Later in the month, the primary clarifier was reported to be tripping out and an electrical contractor was engaged to repair the damaged cabling.

The Treatment Plant Operator has been monitoring the Inlet Structure grit channels following concerns they are not operating optimally. Quotes are being sourced for new augers and wear plates for the Inlet Structure.

An electrical contractor has been engaged to conduct electrical maintenance of the switchboards and the Uninterruptable Power Supplies (UPS) and batteries at the Treatment Plant.

#### 1.12 Effluent Irrigation

The department continues to receive reports of low water pressure at the Horse Paddocks. Discussions have begun regarding use of the actuator valves across the whole effluent system to alter the watering times into smaller groups, to better distribute water pressure. An inspection of the actuator valves was conducted internally, and the remote operations tested. This raised a number of issues telemetry and it was proposed that the original supplier could attend the site. The Team Leader has engaged the supplier and is awaiting confirmation of dates to conduct an onsite thorough investigation and rectification plan on the actuator valves.

#### **CAMOOWEAL OPERATIONS**

#### 2.1 Pumping

DNRME called for an immediate isolation of the Chlorine Gas Facility in Camooweal until compliance measures have been enacted. The residents of Camooweal were put on a boil water notice effective 30 October 2020. A new chlorine gas storage and facility has been installed, along with hardwired chlorine gas detection devices and new scales to weigh gas bottles. The

boil water notice was lifted on 6 January 2021.

In January, the Bore 1 pump failed and was removed for inspection and a new bore pump motor has been ordered. The Team attempted to install the Bore Boss Pump as a contingency to continue pumping from Bore 1, however electrical issues were discovered with this equipment and additional repairs have been requested. In the meantime, all water to the town pumps from Bore 2 with the reinstallation of the Bore 1 pump expected next month.

#### 2.2 Mains and Services

The Water and Sewer Team did not receive any water related service requests during January.

#### 2.3 Reservoirs

New poly water tanks were installed in September, to replace the existing leaking header tanks.

#### 2.4 Water Meter Install

No water meters have required replacement in January.

#### 2.5 Water Meter Reading

All Water Meters in Camooweal will be read in January 2021 as part of the Water Meter Reading Schedule.

#### 2.6 Sewerage

No sewerage issues have been reported in January.

#### **OPERATIONAL BUDGET JANUARY 2021**

				Budget Pe	rformance		% of	
Items	Cost Centre	Cost Description	Annual Budget	Year To Date Budget	Year To Date Actual	Year To Date Variance	Depleted Annual Budget	Under/Over
1.1	6200-2171	Water & Sewer Vandalism	\$21,000	\$12,390	\$2,000	\$10,390	10%	-49%
1.2	6200-2807	Meter Readings & Repairs	\$238,000	\$140,420	\$77,429	\$62,991	33%	-26%
1.3	6200-2816	Maintenance Flushing Mains	\$34,000	\$20,060	\$17,932	\$2,128	53%	-6%
1.4	6200-2817	Maintenance - Hydrant Markings	\$45,000	\$26,550	\$10,625	\$15,925	24%	-35%
1.5	6200-2818	Maintenance Mains & Services (Mount Isa)	\$1,096,000	\$646,640	\$790,717	-\$144,077	72%	13%
1.6	6200-2819	Maintenance Reservoirs (Mount Isa)	\$150,000	\$88,500	\$216,690	-\$128,190	144%	85%
1.7	6200-2821	Trade Waste/Backflow Prevention	\$102,000	\$60,180	\$3,881	\$56,299	4%	-55%
1.8	6200-2822	Sluice Valve Servicing	\$83,000	\$48,970	\$4,516	\$44,454	5%	-54%
1.9	7100-2305	Pump Station (Sewer) Operation	\$450,000	\$265,500	\$402,215	-\$136,715	89%	30%
1.10	7100-2332	Maintenance Sewer Mains	\$157,000	\$92,630	\$70,718	\$21,912	45%	-14%
1.11	7110-2301	Operations Treatment Plant	\$622,990	\$367,564	\$375,187	-\$7,623	60%	1%
1.12	7110-2334	Maintenance Effluent Irrigation	\$224,000	\$132,160	\$100,291	\$31,869	45%	-14%
2.1	6300-2331	Maintenance Pumping Camooweal	\$50,000	\$29,500	\$13,474	\$16,026	27%	-32%
2.2	6300-2332	Maintenance Mains & Services Camooweal	\$64,000	\$37,760	\$42,604	-\$4,844	67%	8%
2.3	6300-2333	Camooweal Maintenance - Reservoirs	\$73,000	\$43,070	\$28,792	\$14,278	39%	-20%
2.4	6300-2334	Camooweal Water Meter Install	\$9,000	\$5,310	\$0	\$5,310	0%	-59%
2.5	6300-2335	Camooweal Water Meter Reading & Maintenance	\$2,000	\$1,180	\$967	\$213	48%	-11%
2.6	7200-2020	Camooweal Sewerage Maintenance	\$59,000	\$34,810	\$6,600	\$28,210	11%	-48%
		Totals	\$3,479,990	\$2,053,194	\$2,164,638	-\$111,444	62%	

#### **KEY PERFORMANCE INDICATORS JANUARY 2021**

Indicator Code	Indicator Title	Mount Isa	Camooweal	Monthly Total	Cumulative Total for Financial Year
QG 4.5 / AS14	Number of Water Main Breaks / Bursts / Leaks	3	0	3	35
QG 4.6 / AS38	Total Sewer Main Breaks	0	0	0	0
QG 4.6 / AS38	Total Sewer Main Blockages / Chokes	2	0	2	18
IQG 4.7 / CS61	Number of Connections affected by Unplanned Interruptions:  - When the customer has a total loss of water supply and has not received 24 hours notification (or as otherwise prescribed by regulatory requirements) of the interruption.  - Where the duration of a planned interruption exceeds that which was originally notified.  Excludes:  - Property services interruptions, unless the burst or leak require the wter main to be shut down for repair and therefore affects multiple customers.  - Interruptions that cause some reduction to the level of service, but where notmal activities are still possible.	153	0	153	1355

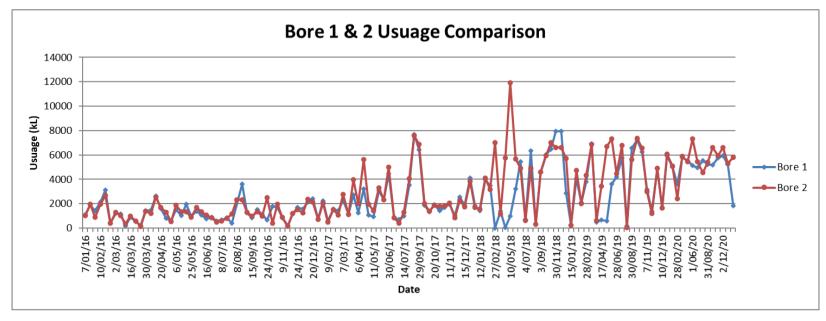
A complaint is a written or verbal dissatisfaction about an action, proposed action or failure to act by the water utility, its employees or contractors. This excludes customer queries or notifications that are informing the service provider of an issue that needs attention but is not an 'expression of dissatification'.

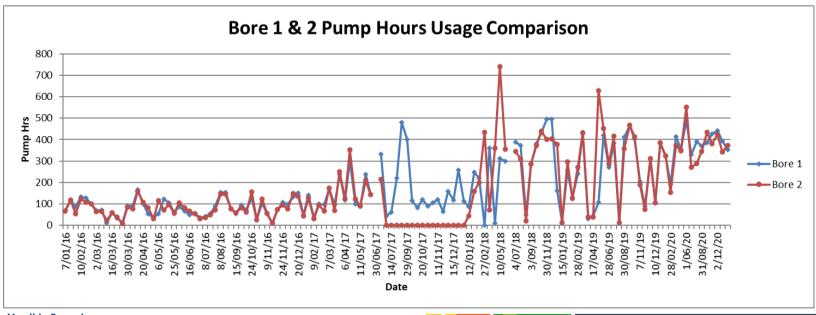
QG 4.10 / CS20 Number of Water Complaints: Water Quality	0	0	0	1
IQG 4.11 / CS23 Number of Water and Sewerage Complaints: Billing and Acco	unts 0	0	0	0
IQG 4.12 / CS22 Number of Water Complaints: Service	0	0	0	0
IQG 4.13 / CS21 Number of Sewerage Complaints: Service	0	0	0	0

For the month of January, a total of 196 Customer cases were received by the Water and Sewer department through iCasework.

This includes service requests, enquiries, applications, complaints and all customer service requests submitted directly to the on-call plumber after office hours.

#### **BORE WATER STATISTICS - CAMOOWEAL**





#### WASTE MANAGEMENT MONTHLY REPORT

Submitted by Sam Wylie – Waste Management Team Leader MagiQ Folder ID: 8510



# January 2021

#### **ITEM 11.2**

#### **EXECUTIVE SUMMARY**

Waste management operations were mostly executed to schedule in January with delays to waste collection services due to vehicle breakdowns.

Recycling options for waste product stockpiles in the Resource Recovery are being explored by the Waste Management Team Leader including concrete crushing and timber mulching. Green waste compaction yielded promising results as the current stockpile breaks down for potential use as landfill rehabilitation product and steel baling continues through January, the completion of which is now anticipated in February.

The Camooweal waste services are under review by the Waste Management Team Leader to ascertain improved local waste transfer solutions to curb the issue of illegal dumping in the area.

#### **MOUNT ISA OPERATIONS**

#### 1.1 Waste Management Facility Operations

As less rainfall was received in January, the emergency cell, which was opened to accommodate traffic closer to the main bitumen road, was covered. This allowed the reopening of the initial cell further to the east of the site.



Fig. 1

#### 1.2 Domestic Garbage Collection

Domestic waste collection services were mostly executed to schedule though January, However, were affected by vehicle breakdown and electrical faults. This resulted in contingency collection services being coordinated on Wednesdays to accommodate missed routes.

#### 1.3 Commercial Garbage Collection

Commercial waste collection services were executed to schedule through January, despite minor hydraulic issues with the compaction disposal mechanism. These issues have been resolved internally by the Workshop Department.

#### 1.4 Bulk Garbage Collection

Bulk waste collection services were executed to schedule though January.

#### 1.5 Sanitation Depot Maintenance

The Waste Management Facility (WMF) potable and effluent water tank pump required a leak to be repaired. This was effectively completed internally through the Water and Sewer Department.



Fig. 2

#### **RECYCLING OPERATIONS**

#### 2.1 Recycling

A local metal recycler has continues steel baling and shipment from the WMF through January. Having repaired the mechanical defects to their machinery throughout December, the processing is now anticipated to be completed by February (Fig. 3).



Fig. 3

The green waste stockpile in the resource recovery area (RRA) has successfully undergone compaction to drastically reduce its surface area and produce a potentially usable partially decomposed compost product. This material has commenced being transported to large flat area at the spot height of the WMF to be placed in windrows to continue further processing of the product for use as landfill rehabilitation material.



Fig. 4

#### **CAMOOWEAL OPERATIONS**

#### 3.1 Domestic Garbage Collection

Camooweal domestic waste collection services were executed to schedule though January.

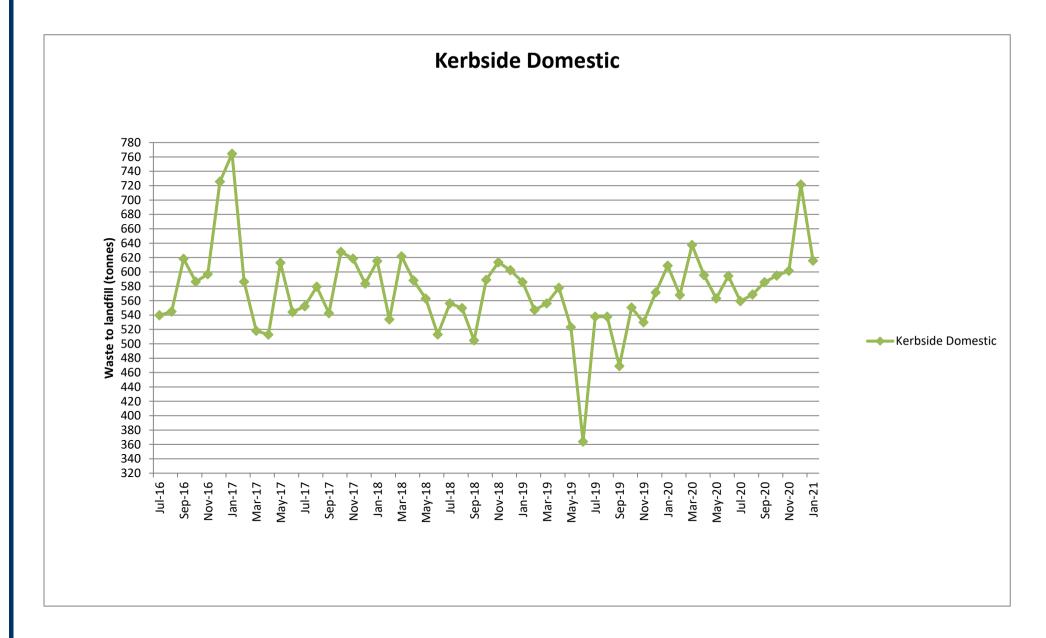
#### 3.2 Refuse Tip

Camooweal residents, having been reported using the Camooweal Council Depot as a refuse tip once the six allocated 3m3 Bulk bins are full, have reduced this activity through January. Alternative waste transfer solutions continue to be investigated by the Waste Management Team Leader.

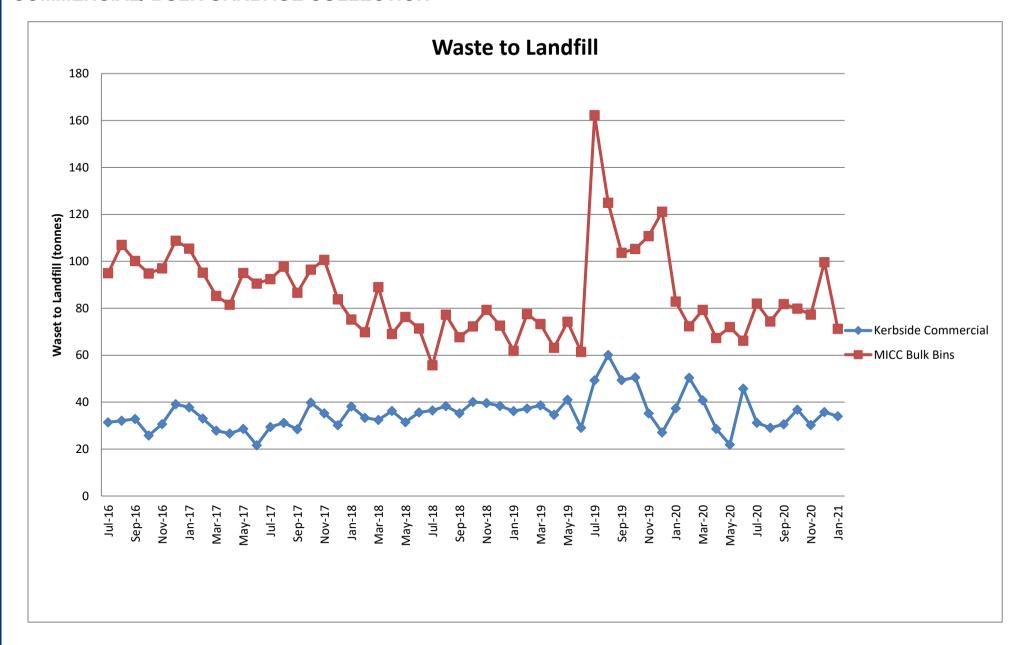
#### **OPERATIONAL BUDGET**

Item	Cost Centre	Cost Description	Budget Performance				% of Depleted
#	#	ar eening Cost Beschiption	Annual Budget	Year To Date Budget	Year To Date Actual	Year To Date Variance	Budget
1.1	8500-2002	Pest Control/Mosquito	\$205,000	\$125,050	\$40,501	\$84,549	20%
1.2	8500-2501	Noxious Plants	\$212,000	\$129,320	\$95,753	\$33,567	45%
1.3	9100-2300	Refuse Tip Operation- Mt Isa	\$1,283,840	\$783,142	\$1,001,534	\$218,392	78%
1.4	9200-2002	Garbage Collection Domestic	\$491,000	\$299,510	\$348,513	\$49,003	71%
1.5	9200-2005	Sanitation Depot Maintenance	\$196,000	\$119,560	\$52,824	\$66,736	27%
1.6	9250-2007	Garbage Collection - Bulk	\$271,000	\$165,310	\$199,352	\$34,042	74%
1.7	9250-2008	Garbage Collection – Commercial	\$226,586	\$138,217	\$32,742	\$105,475	12%
1.8	9260-2003	Recycling	\$662,987	\$404,422	\$127,112	\$277,310	19%
2.2	9500-2303	Camooweal Garbage	\$92,224	\$56,257	\$31,791	\$24,466	34%
2.3	9500-2305	Camooweal Refuse Tip	\$80,248	\$48,951	\$3,034	\$45,917	4%
		TOTAL	\$3,720,885	\$2,269,740	\$1,933,156	\$336,584	52%

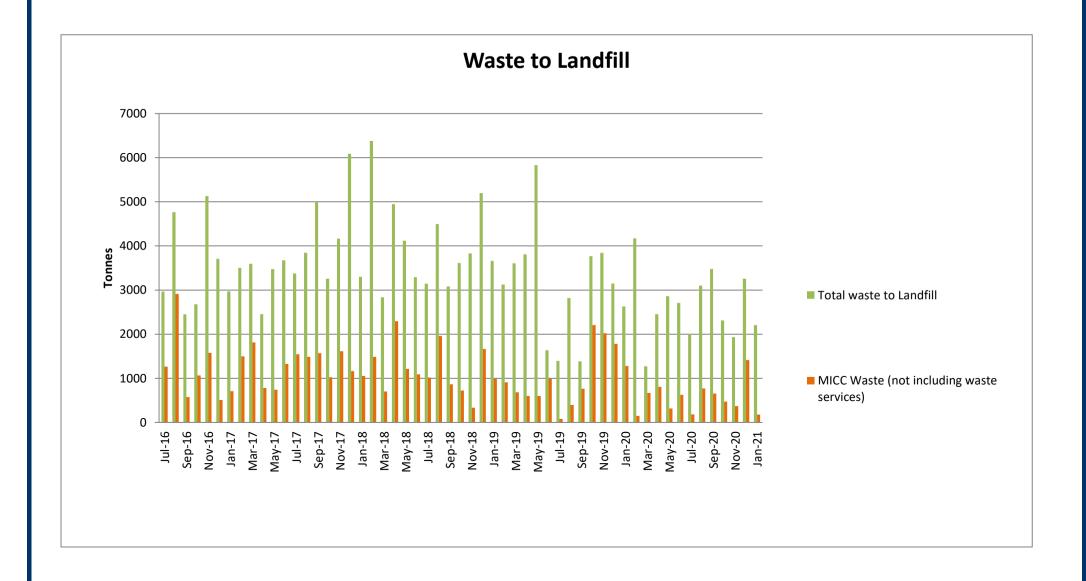
#### **DOMESTIC GARBAGE COLLECTION**



#### **COMMERCIAL/ BULK GARBAGE COLLECTION**



#### **WASTE TO LANDFILL DATA ANALYSIS**







#### **ITEM 11.3**

# Compliance & Utilities Services

#### **Environmental Services**

# Monthly Report

January 2021













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#### 1. EXECUTIVE SUMMARY

The Environmental Services (ES) department delivered the following services in January 2021:

- 1. Responded to six (6) service requests in relation to public health concerns, one (1) request regarding food safety concerns and three (3) requests in relation to littering and illegal dumping.
- 2. Conducted inspections of 27 food premises and issued reports to businesses outlining non-compliances observed during inspections and advice on corrective actions required.
- Developed and released the fifth edition of Council's food safety newsletter named "Food Safety Essentials".
   The newsletter was emailed to all food businesses licenced by Mount Isa City Council.
- 4. Undertook monthly ground water monitoring at Council's landfill site.
- 5. Undertook landfill gas monitoring at Council's landfill site.
- 6. Organised installation of illegal dumping signage for the Hotspot Grant Program at seven (7) new locations.

#### In summary:



6 Public Health concerns were responded



1 food safety concern was investigated



3 Littering and illegal dumping cases were investigated



Inspected 27 fixed food premises



Undertook monthly landfill groundwater monitoring



Released the fifth edition of Food Safety Newsletter "Food Safety Essentials"



Undertook monthly landfill gas monitoring





#### 2. Environmental Services Monthly Summary - January 2021

The ES team responded to customer service requests and investigated complaints received in relation to various issues as described in the table below.

Table 1: Overview of Environmental Services Request for Service/Complaints

Overview of Environme	ntal Services Requests for Service / Complaints	January	January
		2020	2021
Customer service - initiat	ed requests	25	9
Food safety and licensing	g - Enquiries / Clarification / Complaints	46	33
Public health risk	Enquiries	3	2
	Service Requests	0	4
Environment	Enquiries	4	1
	Service Requests	0	0
Littering or illegal dumpin	g - Notifications / Complaints	4	2
Discharge of prescribed of	contaminant - Notifications / Complaints	0	0
Vector risk - Disease tran	smitted by animal or insect	0	2
Environmentally Relevan	t Activities (ERA)	1	0
Asbestos related enquirie	es for compliance or complaints	0	2
	Totals	83	55

#### 3. Environmental Services assistance within Council

#### 3.1 Property Searches and Environmental Advice

The ES department assessed 16 property search requests for health licences/registrations and environmental conditions along with one (1) internal comment/condition request.

#### 4. Trainings

Three (3) Environmental Officers attended Delegations Register and Authorised Person training run by the Governance department within Council. The training outlined the responsibilities of each officer under the delegations register and powers of an Authorised Person.

Environmental Health Officer (EHO) attended a masterclass on 'Illicit Drugs and Drug Contamination'. The training focussed on providing Local Government Authorised Officers' a wide knowledge in the safe, effective, and risk-based management of issues related to illicit drugs and drug contamination which may be encountered during the course of their varied duties or require management under their enabling legislation or within the context of their regulatory roles.

#### 5. Health Inspections/Administration

Budget - Expenditure is currently at 52%

Table 2 outlines an overview of the registered businesses for each category in Mount Isa and the number of inspections conducted.







Table 2: Registered Businesses and Inspections Conducted

ES licenced premises / activities	Registered Businesses	Inspec Condu	
	January2021	January2021	2020/2021
Food Premises Business (fixed, mobile and footpath dining)	102	27	125
Registered Businesses with Environmental Authority Permits	3	0	0
Registered Caravan Parks / Camping Grounds with Permits	9	0	0
Higher Risk Personal Appearance Services (PAS) with Licences	3	0	4
Non-higher Risk Personal Appearance Services with Notifications	21	0	22
Licenced Swimming Pools	2	0	0
Totals	140	27	151

#### **Registered Businesses / Activities**

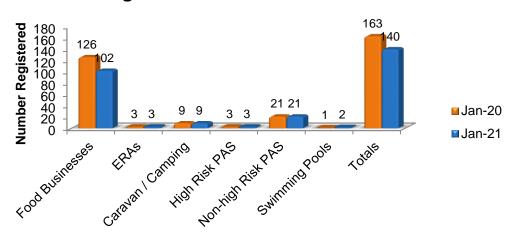


Figure 1. Comparison of Registered Businesses (January 2020 / January 2021)

#### 6. Food Safety/ Administration

Budget - Expenditure is currently 58%

#### **6.1 Food Safety Assessment**

The ES department has commenced the second round of routine food safety assessment of all licenced fixed food premises for the financial year 2020-2021. The Environmental Health officer undertook inspection of 27 food businesses and has scheduled to finish the remaining inspections by the end of April 2021. The inspections were undertaken in accordance with the *Food Act 2006* and Australia New Zealand Food Standards Code. All the businesses inspected were given their inspection reports outlining the non-compliances that existed and were advised on corrective actions required by the businesses to comply with the conditions of their licence. Three (3) of the food businesses were issued Improvement Notice and the follow up inspection will be conducted next month to assess if they addressed their non-compliances.



Figure 2. Cartons containing food items are stored directly on the ground

#### **6.2 Food Safety Program**

A Food Safety Program is a written document indicating how a food business will control the food safety hazards associated with the food handling activities of the business particularly for catering events. In accordance with the *Food Act 2006*, all accredited Food Safety Program are required to have their compliance audit conducted at a determined frequency by an authorised auditor for the food business. The ES department reviewed and documented the Food Safety





Programme audit reports and attended to the non-compliances reported during the routine food inspection of the business.

#### **6.3 Food Safety Newsletter**

The ES department issued the fifth edition of the Food Safety Newsletter "Food Safety Essentials". The newsletter has been sent out to all registered food businesses licenced with Council. The quarterly newsletter is aimed at providing food proprietors, food handlers and those who work in food business with up-to-date information on food safety issues and regulatory matters in Mount Isa. This edition of the newsletter covered a range of topics such as: COVID regulation on collecting customers information for contact tracing purpose; cleaning and sanitising; rice and food poisoning; and food safety training.

#### 6.4 Food safety

The EHO attended a complaint in relation to food handling practices of a food premises. The manager of the food business was made aware of the complaint and was advised to take measures to comply with the requirements of Food Standards Code pertaining to food handling.

# According to the Food Standards Code, you must ensure eating and drinking utensils, and the food contact surfaces of equipment are in a clean and sanitary condition. It is important to understand that cleaning and sanitising are different procedures. Clean means 'clean to the touch', that is, free from any food waste, dirt and grease. Cleaning is the removal of these particles so that the utensil or food contact surface looks clean, feels lean and is free of odours. This is usually achieved using water and detergent. Microorganisms will be removed but the cleaning process is not designed to destroy microorganisms. Sanitise means to apply heat and/or sanitising chemicals to a surface so

Figure 2. Food Safety Newsletter – Edition 5 distributed to business via email

#### 6.5 Food Recall

The ES department received one (1) food recall notification from Townsville Public Health Unit. The recalled product was cocktail onions due to the potential prescence of foreign matter (glass). All registered food businesses were notified of the recall via email.

#### 6.6 Food Businesses

The ES department responded to four (4) enquires on starting a new food business. Three (3) of the enquiries was in relation to setting a home-based business, and one (1) regarding licencing a sporting group canteen. All the customers were advised of the licencing requirement and process which includes, assessing the application forms, pre-inspection of the premises and final inspection of the premises before issuing licence.

#### 7. Personal Appearance Services (PAS)

Budget - Expenditure is currently at 78%

#### 7.1 Administration - PAS

The ES department continues to monitor and curtail illegal operation of businesses providing PAS to minimise the risk of infection that may result from the provision of such services to the public, and in accordance with *the Public Health* (Infection Control for Personal Appearance Services) Act 2003 (the Act).

#### 8.Environmental Protection

Budget - Expenditure is currently at 53%

#### 8.1 Landfill Gas Monitoring

The ES Officers performed the regular quarterly landfill surface gas monitoring at Council's landfill site - Cell 1, as per the 'Landfill fugitive emission monitoring procedure'. This was undertaken in accordance with Council's Environmental Authority (EA), which requires Council to ensure the release of landfill gas does not cause environmental harm and landfill gas does not exceed the limits described in the EA.

Environmental Officers also performed gas sampling at the top of the groundwater monitoring bores. The consultants working on the Environmental Evaluation suggested this be performed to help determine whether it may be beneficial to install sub surface gas bores to improve landfill gas monitoring.



Figure 1. Landfill surface gas monitoring equipment





#### 9. Public Health

#### 9.1 Public Health Concern

The ES department responded to six (6) public health requests in relation to: smoke due to burning, odour nuisance from accumulation of rubbish at the backyard of a residential property, removal of flying fox from a commercial building, cleanliness of a public facility, setting up a rainwater tank and lifting of boil water notice issued to Camooweal. All the cases were attended/investigated, and update was provided to the requester.

#### 9.2 Asbestos

The ES department received two (2) enquiries in relation to Asbestos. One was regarding suspected asbestos containing material on the road. The ES officer visited the site and confirmed the material was non-asbestos. The other enquiry was in relation to Council's assistance in identifying asbestos containing material in a residential property. The ES Coordinator contacted the customer that Council was not able to undertake the assessment as this relates to a private property and advised the customer to get a licenced asbestos contractor to inspect the place for proper handling and disposal of asbestos during renovation.

#### 10. ES Project Updates

#### 10.1 Environmental Evaluation

Monthly groundwater monitoring was undertaken at the 15 bores located in and around the Landfill site. All records were updated and sent through to the consultants; they will use this information to prepare the next progress report due in March.

#### 10.2 Environmental Audit

The objective of the audit was to identify and address gaps and potential non-compliances at Council facilities to improve overall environmental performance. The environmental audit reports identified actions and recommendations to be implemented at each site. The ES team is working with representatives from each Council site to assist with implementing these improvements.



Figure 2. Environmental Officer calibrating water sampling probe prior to landfill bore water sampling

#### 10.3 Environmental Charge

The ten (10) projects that were approved by Council to be implemented in the 2020/2021 financial year are currently in the planning stages. Once these projects have been scoped and planned, works will begin next month to ensure the execution of these projects by the end of the financial year.

#### 10.4 Little Red Flying-Fox Alternative Roost

The ES department has engaged a contractor to undertake activities related to irrigation design for the proposed alternative roost site. The activities include, a survey of the existing site, a detailed hydraulic design with plans and specifications, and a GPS set-out for different heads/valves and mainline functions. The contractor is expected to be onsite in the second week of February 2021 to carry out the above-mentioned works.

The ES department selected suitable tree species for the roost site and has engaged a contractor to supply these. Planting holes will be dug by earth moving contractors and the trees will be planted at intervals of 20m next month.

#### 10.5 Landfill Gas Monitoring Program

Council is looking at developing a Gas Management Plan to improve the present Landfill Gas Monitoring Program. We are planning on engaging with consultants to review the Council's present gas monitoring procedure which includes finding appropriate site locations where sub-surface bores can be installed. MICC also requires consultants to develop a landfill gas management plan that includes regular monitoring and set out a detailed procedure for operation, maintenance, and monitoring of the landfill site. Based on this, a RFQ was prepared and sent out to various consultants.







#### 11. Waste Reduction and Recycling

#### 11.1 Illegal Dumping Investigation

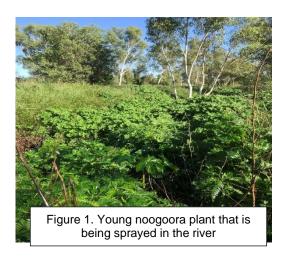
ES department attended three (3) cases of illegal dumping and littering along the nature strip, easement, and gully behind a residential property. Two (2) of the sites had illegally dumped green waste of which one site was cleared by the offender by employing a contractor. While the other case is still being investigated.

In relation to the littering case, the ES officer visited the property and provided verbal warning to the occupier to clear the rubbish littered on the nature strip.



#### 12. Biosecurity and Vector Control

The Rural Land Officer (RLO) continued spraying on the top side of Moondarra crossing and along the river and lagoon creek. Spraying of weeds was also carried out at the Waste Management Facility along the paper trap fence line, garden beds and below dumps cottage. The RLO attended two (2) enquiries/requests. One of the enquiries was in relation to control of prickle bush and thorn apple growing in her horse paddock and the other requests was regarding Leucaena plants growing in the fence line of residential area. Both the cases were resolved.



#### 13. Objectives for February 2021

The ES department proposes to undertake the following activities in February 2021:

- Food safety inspection of 25 fixed food businesses.
- Begin works on Environmental Charge projects.
- Monthly groundwater monitoring at 15 bores in and around landfill.
- Install irrigation line and plant trees at Little Red Flying-Fox Alternative Roost Site.
- Amend Landfill Environmentally Relevant Authority (ERA) to include ERA 54 mechanical waste reprocessing.
- Organise tress, fertiliser and topsoil delivered to Little Red Flying-Fox Alternative Roost Site.
- Carry out an evaluation based on the tender documents from various consultants for the landfill gas monitoring project.

# Report

#### **Environmental Services**



#### 14. Operational Budget Performance

Percentage of expenditure benchmark for budget performance evaluation this report is: 60% through the Financial Year.

**Table 3 - Operational Budget Performance** 

Items	Cost Centre	Cost Description				
			Annual Budget	Year to Date Actual  Expenditure	Year to Date Variance	% of Depleted Annual Budget
1.	8200-2000-0000	Health Inspections / Administration	\$207,000	\$107,900	\$99,100	52%
2.	8200-2221-0000	Health Promotion	\$27,000	\$2,732	\$24,268	10%
3.	8200-2500-0000	Environmental Protection	\$285,400	\$150,819	\$134,581	53%
4.	8200-2520-0000	Food Safety Audits & Administration	\$106,600	\$61,751	\$44,849	58%
5.	8200-3000-0001	Environmental Administration	\$90,000	\$40,952	\$49,048	46%
6.	8200-8230-0000	Personal Appearance Services	\$80,000	\$62,232	\$17,768	78%
7.	8520-2000-0000	Environmental Charge Costs	\$0	\$45,732	\$45,732	0%
		Totals	\$796,000	\$474,291	\$353,905	60%

<sup>&</sup>lt;sup>1</sup>These activities are funded separately from the separate Environmental Charge as per to the Revenue Statement and Annual Implementation Plan.

#### LOCAL LAWS MONTHLY REPORT

Submitted by Lani Vincent Local Laws Coordinator MagiQ Folder: 5394



### January 2021

**ITEM 11.4** 

#### **EXECUTIVE SUMMARY**

Animal management facility (AMF) is now microchipping on sight, this means all animals prior to release will be microchipped and provided with the microchip number and certificate the same day.

Shade cloth and misting system has been installed at the holding cages to provide shade cooling for animals impounded by members of the public.

#### ANIMAL MANAGEMENT

**Animal Management Facility (AMF)** 

January	
Animals Impounded	127
Cats adopted/rescued	17
Cats claimed	3
Dogs adopted/rescued	20
Dogs claimed	26
Feral Cats	44

Feral cats continue to rise, with possibly members of the public feeding the feral cats that can encourage cats to stay in the area and may breed with other feral cats and domestic cats.

This maybe the reason of increased numbers of private impounds/surrenders of kittens in Mt Isa.

#### **Animals Local Laws statistics**

January	
Wandering at large	15
Private Impound/surrenders	80
Noise nuisance	6
Excess approvals/regulated dog	2
inspections	
Dog attacks	2
Aggressive Dogs	9
Animal Registration	14

#### **General Local Laws statistics**

January	
Abandoned vehicles	10
Parking	0
Overgrown/accumulated materials	13
Approvals parks hire	2
Footpath usage	0

#### PET EDUCATION

Local Laws will be focusing on Pet Education 2021 for the Mt Isa Community, this was kicked off in January with a visit to **Happy Valley State School Vacation Care**. Where the Local Laws Coordinator and Animal Management Officer discussed the importance of pet registration, microchipping, walking dogs on lead, the important of desexing your dog and cat. How to keep your animals cool in summer.

The coordinator's dog and cat attended the pet education, and both were a big hit with the children.



#### FINANCIALS - as at January 2021

#### **Animal Management:**

Description	\$ Jan Actual	\$ YTD Actual	\$ Full Year Budget	\$ Variance Full Year
Animal Control Fees				
Dog Registrations	110,966	183,244	245,000	61,756
Dog Permits	9,115	16,403	11,000	-5,403
Horse Stable Registration	3,570	7,140	6,000	-1,140
Goat / Piggery Registration	-	-	-	-
Dog Cats Livestocks Imounding Fees	12,700	14,988	20,000	5,012
Dog Breading Permits	-	-	•	-
Cat Registrations	4,540	7,046	8,000	955
Cats Permits	640	1,280	2,000	720
Cat Trap / K9 Collar Hire Fee	-	-	3,000	3,000
Permits for Regulated Dogs	1,900	3,790	7,000	3,210
Sale of Animals	-	-	-	-
Pick Injured Animal & Transfer to Vet	-	-	•	-
Collection of Cat Trap with Animal	-	-	2,000	2,000
Sale of Animals Dog or Puppy	19,436	20,386	34,000	13,614
Sale of Animals Cat or Kitten	10,390	12,293	13,000	707
Sale of Animals Livestock	-	-	•	-
Sale of Animals - Over and Under	-	-	•	-
TOTAL REVENUE	173,257	266,570	351,000	84,430
Pound Employess Costs	106,776	36,642	208,000	171,358
Pound Materials and Services	92,898	60,251	73,700	13,449
Pound Transport	4,540	1,778	-	-1,778
TOTAL EXPENSES	204,214	98,671	204,214	183,029
PROFIT (LOSS)	(30,957)	167,899	146,786	(98,599)

Description	\$ Jan	\$ YTD	\$ Full Year	\$ Variance
	Actual	Actual	Budget	Full Year
Local Laws Infringement Fees				
Abandoned Vehicle Sales	641	641	13,000	12,359
Overgrown Allotment Fines	-	-	8,000	8,000
Water Infringments	2,191	2,353	36,000	33,647
Regulated Parking Fines	1,306	1,306	130,000	128,694
Animals at Large	20,499	25,339	104,000	78,661
Footpath Obstruction	498	498	2,000	1,502
Non-Compliance Regulated Dogs	-	-	9,000	9,000
Election Signage Application Fee	75	75	-	(75)
TOTAL REVENUE	25,210	30,212	302,000	271,788
Employess Costs	389,091	442,463	736,000	293,537
Materials and Services	65,617	78,385	205,550	127,165
Transport	6,227	7,299	108,000	100,701
TOTAL EXPENSES	460,935	528,147	1,049,550	521,403
PROFIT (LOSS)	(435,725)	(497,935)	(747,550)	(249,615)

Report Prepared by:	Report Authorised by:	
Lani Vincent	Priviledge Mapiye	
Coordinator, Local Laws	Manager Environmental and Regulatory	
09/02/2021	Services	

#### OFFICER'S REPORT



ITEM 11

**TO** The Mayor, Deputy Mayor and Councillors

**OFFICER** Interim Manager, Environment and Regulatory Services

AGENDA 24.02.2021 Ordinary Council Meeting

**FOLDER ID** #119067

**SUBJECT** Participation in development of NWQROC Biosecurity Plan

**LOCATION** Not Applicable

#### **EXECUTIVE SUMMARY**

NWQROC have proposed that the 9 councils of which it is comprised; participate in a new Biosecurity Plan spanning North West Queensland to ensure legislative requirements are being met by all participants and to attract more State and Federal Funding/Grants.

#### OFFICER'S RECOMMENDATION

**THAT** Council participates in the NWQROC's intended process for the development of an over-arching Biosecurity Plan across North West Queensland by contributing \$4000.00 from the Annual Biosecurity Budget.

OF

**THAT** Council does not partake in the proposed plan and misses the opportunity to be involved in the incorporated regional plan.

#### **BUDGET AND RESOURCE IMPLICATIONS**

The overall cost of the prolposed plan is \$95,170.00 and Southern Gulf NRM have contributed \$34, 500.00 with the remainder of costs to be shared among the 9 NWQ Councils. Per the 'NWQROC Regional Biosecurity Plan – Cost Sharing Arrangement', MICC is required to contribute only \$4000.00. Currently the budget allows for the expenduture under 8500-2501-0006 *Noxious Plants Control* – PR Meetings & Conferences.

#### **BACKGROUND**

The NWQROS has identified that 3 of its 9 formative Councils do not have established biosecurity plans and that those who do could work more cohesively. For this reason, they have proposed an over-arching biosecurity plan for the implementation of the entire North West.

The plan would include the formation of a Regional Biosecurity Plan Development Team (RBPDT) which would engage with each council's Invasive species/Biosecurity Plan to ensure that relevant elements of each plan are retained whilst conserving the individuality of each Shire where needed.

Southern Gulf NRM (SGNRM) would conduct stakeholder consultation with key sector industry and agency representatives including but not limited to Agriculture and Fisheries, Transport and Main Roads, Qld Rail, Environment and Science, Australian Livestock Rural Transporters Association (ALRTA), Agforce, Ergon Energy, and the Federal Department of Agriculture, Water and Environment.

SGNRM would collaborate with all councils in the development of the Plan. SGNRM will establish the RBPDT consisting of two (2) Weed and Pest NRM Officers (Charles Curry and Robyn Young), the Regional Landcare Facilitator (Pru Wharton) and the members of the newly formed Regional Biosecurity Technical Working Group.



#### OFFICER'S REPORT



#### LINK TO CORPORATE PLAN

This proposal links to the corporate plan priorities 4.2 and 5.3 which seeks to recognise and protect our unique environment along with innovative and forward-thinking decision making which includes the engagement of stakeholders.

#### **CONSULTATION (Internal and External)**

External consultation was conducted by NWQROC who engaged all 9 NWQ Councils to ascertain their current Bio Security Plans/Plan Status.

Internal consultation by Council's Environmental Services (ES) and Biosecurity Departments was undertaken to review/evaluate the proposal from NWQROC and the current MICC Biosecurity Plan which will soon be up for review and is currently dated as of 2018.

#### **LEGAL CONSIDERATIONS**

The implementation of the plan will need to take into consideration the requirements of the following:

- Biosecurity Act 2014
- Nature Conservations Act 1992
- Vegetation Management Act 1999
- Environmental Protection and Biodiversity Act 1999

#### **POLICY IMPLICATIONS**

By creating the Plan, Council is complying with the Mount Isa City Council Draft Biosecurity Plan 2018.

#### **RISK IMPLICATIONS**

There are no established risks in participation of the proposed plan.

#### **HUMAN RIGHTS CONSIDERATIONS**

Due consideration has been given to all human rights relevant as per Council's Human Rights Policy and no implications would occur.

#### **ATTACHMENTS**

NWQROC Proposal Letter

#### REFERENCE DOCUMENT

Nil

Report Prepared by:	Report Authorised by:
Interim Manager	Chief Executive Officer
Environment and Regulatory Services	11/02/2021
11/02/2021	





9 February 2021

Cr Danielle Slade Mayor Mount Isa City Council

E: mayor@mountisa.qld.gov.au

Dear Danielle

Regional Biosecurity Plan Proposal

I write to advise you of the NWQROC's decision to facilitate the development of a regional biosecurity plan for North West Queensland. Specifically, the development of a biosecurity plan for the nine (9) member councils of NWQROC to not only meet their individual statutory requirements under the Biosecurity Act 2014 but also to increase the opportunities to leverage Federal and State funding for pest and weed management programs across the region.

Arising out of initial discussions at the ROC meeting in Hughenden on 3-4 December 2020, a regional plan development proposal was sought from the Southern Gulf NRM. The Plan (copy attached) was considered at last Friday's video-conference meeting and the following resolution was adopted unanimously:

"That the NWQROC endorse the proposal from the Southern Gulf NRM to develop a Regional Biosecurity Plan for the nine (9) member councils of the region, and

That each council be requested to confirm its participation in the regional plan and advise its agreement to the cost sharing arrangement outlined in the proposal".

The reasons for progressing a regionally based approach acknowledged by the meeting include the following:

- It is a statutory obligation that Councils adopt a Biosecurity Plan.
- Three (3) of NWQROC's nine (9) member Councils do not have Biosecurity Plans.
- A number of the existing plans will be up for review in 18-24 months.
- Regional/catchment-based plans are highly regarded and more readily able to attract funding, and
- Regionally based plans are more cost effective and integrated than individual council plans.

The overall cost for developing the plan is \$95,170 with Southern Gulf NRM contributing \$34,500. The balance is to be contributed by the nine (9) councils.

Recognising that six (6) councils already have plans in place which will inform the regional plan and three (3) councils do not, it has been agreed that a differential costing arrangement is an equitable approach to cost sharing. The cost sharing arrangements are as follows:











#### NWQROC Regional Biosecurity Plan - Cost Sharing Arrangement

Councils with Biosecurity Plan	<b>Councils without Biosecurity Plans</b>	<u>Cost</u>
Carpentaria SC		\$4,000
Cloncurry SC		\$4,000
Flinders SC		\$4,000
McKinlay SC		\$4,000
Mount Isa CC		\$4,000
Richmond SC		\$4,000
	Burke SC	\$15,000
	Doomadgee ASC	\$7,500
	Etheridge SC	\$15,000

Note: Because of its small area developing the Doomadgee ASC component of the regional plan is less expensive.

It was also agreed that if a council did not have funds available for its contribution in the current 2020/21 budget it would be able to pay its contribution in the 2021/22 financial year.

The meeting also acknowledged that the cost to each council was very good value for money given previous experience in the preparation of individual plans.

The work to develop the plan will be undertaken over a 12-month period through until February 2022.

As set out in the resolution above I request that council confirm its participation in the development of the NWQROC Regional Biosecurity Plan and agreement to your share of the cost as set out in the table above.

I would appreciate your response by no later than cob Monday 1 March 2021 so that work can get underway.

Please contact me at: <a href="mailto:nwqroc@carpentaria.qld.gov.au">nwqroc@carpentaria.qld.gov.au</a> or 0418 756 005 if you have any questions.

Yours sincerely

Greg Hoffman PSM Executive Officer

Cc: David Keenan, CEO

Attachment:



#### **Attachment**





#### NWQROC and SGNRM Regional Biosecurity Plan Development Proposal

This agenda paper outlines the intended process for the development of an over-arching Biosecurity Plan across the NWQROC.

Six (6) of the nine (9) NWQROC member councils have current Biosecurity Plans including:

- Carpentaria
- Cloncurry
- Flinders
- McKinlay
- Mount Isa City, and
- Richmond.

The use of these plans will be paramount to the development of the Regional Plan.

The Regional Biosecurity Plan Development Team (RBPDT) would engage with each council's Invasive species/Biosecurity Plan working groups to ensure that relevant elements of each plan are retained whilst conserving the individuality of each Shire where needed.

The remaining NWQROC councils that currently do not have a Plan:

- Burke
- Doomadgee, and
- Etheridge

would convene individual working groups, which would conduct community engagement activities in each shire to establish local priorities, to then be incorporated in the Regional Plan.

Southern Gulf NRM (SGNRM) would conduct stakeholder consultation with key sector industry and agency representatives including but not limited to:

- Agriculture and Fisheries
- Transport and Main Roads
- Qld Rail
- Environment and Science



- Australian Livestock Rural Transporters Association (ALRTA)
- Agforce
- Ergon Energy, and
- Federal Department of Agriculture, Water and Environment.

SGNRM would collaborate with all councils in the development of the Plan. SGNRM will establish the RBPDT consisting of two (2) Weed and Pest NRM Officers (Charles Curry and Robyn Young), the Regional Landcare Facilitator (Pru Wharton) and the members of the newly formed Regional Biosecurity Technical Working Group.

The budget for the Regional Biosecurity Plan development is intended to be more cost-efficient working collaboratively than each of the Shires producing an individual plan.

The budget for the 12-month process to complete the over-arching Regional Plan is \$95,170

#### **Expenditure:**

Working Group Meetings – Bimonthly plus preparation and follow up (4 weeks)

Gulf Catchments Pest Task Force – 2 meetings annually plus preparation and follow up (2 weeks)

Review Current Plans X 6 (2 Weeks)

Meeting with councils Invasive species/Biosecurity Plan working groups x 6 (6 Weeks)

Councils that do not have a current plan – meetings (1 week)

Community Consultation in non-plan councils (10 weeks)

Regional stakeholders' meetings – 2 meetings x 3 days (2 weeks)

NWQROC Meeting x 2 (2 weeks)

Printing/Graphics (1 week)

Drafting Plan – Several versions (4 weeks)

All items will include travel, accommodation, venue, printing, and catering costs.

#### **Income:**

The intent is to share the cost across the Councils with SGNRM as a partner and project delivery organisation. It was agreed in principle at the December 2020 NWQROC meeting that the councils without a current plan would contribute more than those with a current adopted plan.

It is proposed:

- Councils with a current adopted plan (6) \$4,000 each
- Councils without a current adopted Plan (2) \$15,000 (Burke SC & Etheridge SC)
- Council without a current adopted plan (1) \$7,500 (Doomadgee ASC)
- Southern Gulf NRM In-kind (staff & logistics) \$34,500

If agreed the Regional Biosecurity Plan development project can commence in Feb 2021 with a 12-month timeline although some elements would be available sooner.



#### **Consideration:**

There may be an upcoming opportunity, to prepare and submit a grant application with the State Government to fund the Plan development. It is understood from LGAQ that Biosecurity Qld will call for grant applications in the first half of 2021. Guidelines are not yet available and access to funding for Plan development is uncertain and based on previous experience unlikely.

The NWQROC has two options:

- 1. Assuming the plan development is eligible for funding, delay commencement pending notification of funding outcome. If successful, commencement of the Regional Plan would most likely be deferred until the second half of 2021. An issue to consider is if the plan development is State Government funded, the State may want more influence in appearance and content.
- Accelerate the Regional Plan development so that the funding sought from State Government is more
  focussed on coordinated actions and implementation activities. This approach would give more
  visible, positive results from the planning and joint activity rather than simply paying for the plan
  development. A developed Regional Plan is more likely to attract funding for implementation than an
  application for planning.

#### **Recommendation:**

It is recommended that NWQROC proceed with Option 2.

29 January 2021

Submitted by: Customer Services Department Coordinator Donna Olivero

Magiq Folder ID: 4755



## January 2021

## **TEM 12.1**

## **Executive Summary**

A total of 1,710 Telephone Calls were answered in January at Mount Isa City Council - Customer Service Call Centre, with a majority of calls referring to missed bin collections, broken bins, animal management and water and sewerage - water leak matters.

Customer telephone calls averaged 81 per day during January.

Council implemented an after-hours call service through Vodafone to cover the 2020/21 Christmas shut down period with the service continuing from January 2021. Calls are answered between the hours of 5pm and 8.30am daily and 24/7 weekends and public holidays by a guaranteed English speaking and accented Vodafone staff members.

Calls are redirected from Councils main Telstra telephone number (07 4747 3200) and answered as "Welcome to Mount Isa City Council - how may I help?" Urgent matters are escalated according to a call flow chart and script drafted by Council to Council's rostered on-call staff. Non urgent matters are recorded on Vodafone's daily report for further follow up, as appropriate.

Vodafone daily reports submitted to Council detail the previous shift matters dealt with by Council on call staff providing a detailed record of after-hours call out activity.

Customer requests for January (536) were recorded in iCasework across all Council Departments – the top 3 being 134 Water and Sewerage issues, 91 Local Laws – animal management matters, 80 Waste Management issues and 71 property transfers and concealed water leak issues for Revenue Department. Of the 536 cases in January there are currently 429 closed leaving 107 remaining open as of 31 January, with further action required.

Year-to-date\* customer requests (536) were recorded in iCasework with 107 currently open. Total of 89 cases have been carried over from 2020 (01/01/2020 to 31/12/2020)

\*Year-to-date – commenced 1 January 2021.

#### **Camooweal Agent**

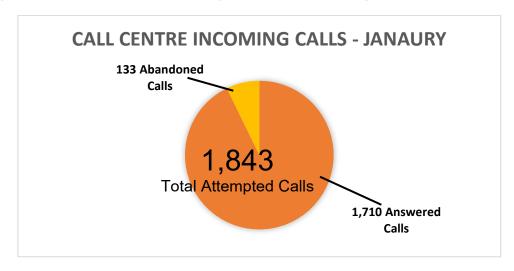
Camooweal Outstanding Concerns for Council Consideration:

- No Notifications of changes to rubbish collections lack of notifications to the Camooweal Agent of applications effecting Camooweal - iCase #529361
- Lack of Local Laws visits to assess the town of abandoned vehicles which have been there for over 2 years - iCase #528576
- Gutters are overgrown with grass and water cannot run away iCase #528577
- Potholes in the town's roads iCase #528578

Submitted by: Customer Services Department Coordinator Donna Olivero Magiq Folder ID: 4755



### **January 2021 Telephone Activity- Total Incoming Calls**



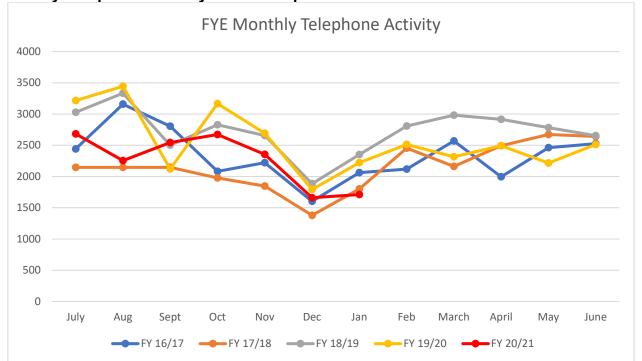
Note: Abandoned calls refer to calls that have ended before any conversation occurs, e.g. public have either dialled the wrong number, called during a busier period or have not wanted to be placed into the queue, or calls were made outside customer service trading hours.

#### **Telephone Call Response Time**

Of 1,710 calls 95.9% of were answered within 60 seconds, with 572 transferred internally and 1,138 calls responded to in the first instance or entered into iCasework to be handled by various departments of Council. Customer telephone calls averaged 81 per day during January.

\*\*Calls not answered in the 60 second time frame, refer to either calls placed into the queue during high call traffic where all available staff are already engaged in phone calls and / or customer service.

#### Monthly Telephone Activity - FYE Comparison 2016 - 2021



<sup>\*</sup> Telephone calls received during January were predominantly relating to missed bin collections, broken bins, animal management and water and sewerage - water leak matters.

Submitted by: Customer Services Department Coordinator Donna Olivero

Magiq Folder ID: 4755

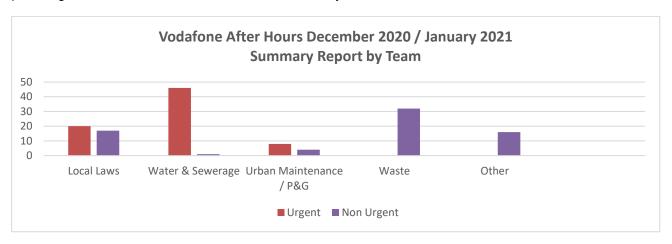


#### Vodafone After Hours Summary Report – By Team

Council implemented an after-hours call service on 24 December 2020, through Vodafone to cover the 2020/21 Christmas shut down period with the service continuing from January 2021. Calls are answered between the hours of 5pm and 8.30am daily and 24/7 weekends and public holidays by a guaranteed English speaking and accented Vodafone staff members.

Calls are redirected from Councils main Telstra telephone number (07 4747 3200) and answered as "Welcome to Mount Isa City Council - how may I help?" Urgent matters are escalated according to a call flow chart and script drafted by Council to Council's rostered on-call staff. Non urgent matters are recorded on Vodafone's daily report for further follow up, as appropriate.

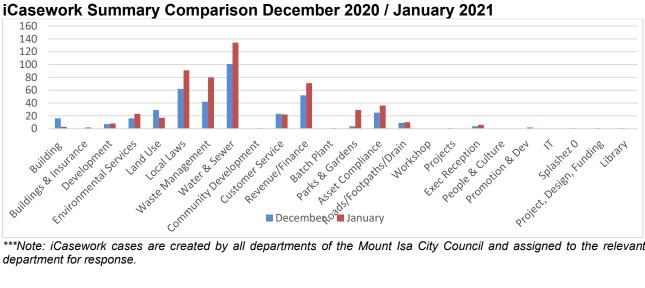
Vodafone daily reports submitted to Council detail the previous shift matters dealt with by Council on-call staff providing a detailed record of after-hours call out activity.



#### iCasework Summary December 2020 / January 2021

iCasework is used to assign enquiries, applications, service requests and complaints through to the relevant departments within Mount Isa City Council. During the month of January, 536 cases were created across Council's Departments with 107 cases remaining open as of 31 January 2021. The 2020 year to date open cases are 89. iCasework recorded a rise in requests for Development, Environmental Health, Local Laws, Waste, Water and Sewerage, Finance, Parks and Gardens and Asset Compliance matters and decreases for all other Council Departments.

\*\* Note: iCasework cases detailed in this report are as per first point of contact request. Each case is investigated on a Departmental level and may be re categorised, as appropriate.



<sup>\*\*\*</sup>Note: iCasework cases are created by all departments of the Mount Isa City Council and assigned to the relevant department for response.

Submitted by: Customer Services Department Coordinator Donna Olivero

Magiq Folder ID: 4755



All Departments Summary December 2020/January 2121 Comparison and Year to Date Cases

Department	Service Team	Case Type	Dec	Jan	Open Cases at 31/12/20	Total Cases YTD commenced 01/01/21	Open Cases YTD 2021
Chief Execut	ive Officer				36	132	15
	Building	Applications	13	2	13		
		Enquiries	1	0			
		Service Requests	2	1			
		Total	16	3	13	3	
	Development	Applications	2	1	1		
	incl Dispensation and	Enquiries	0	0			
	dev applications	Service Requests	5	7	4		
		Total	7	8	5	8	
	Land Use	Service Requests	5	1	3		
	incl horse paddock, trustee agreement	Enquiries	0	1			
	property search	Applications	24	15	13		
		Total	29	17	16	17	
	Building Facilities and Insurance	Service request	4	2			
		Total	4	2		2	
	Community Development	Application	7	0			
		Enquiry/Service Req	1	1			
		Total	8	1		1	
	Executive Reception	Service Requests	5	3			
		Enquiries	7	3	1		
		Total	12	6	1	6	
	Governance	Complaints	0	0			
		Enquiries	0	0			
		Total	0	0		0	
	Promotion & Development	Service Requests	0	1			
		Enquiries	1	1			
		Total	1	2		2	
	Customer Service	Enquiries	0	0			
	incl Sewer & Drain plan, building files	Service Requests	23	22	1		
		Total	23	22	1	22	
	Revenue / Finance	Enquiry/Complaint	0	6			
	incl pay commitment,	Service Requests	52	65			
	auth to act, change of details	Total	52	71		71	
	IT	Service request	0	0			
		Total	0	0		0	

Submitted by: Customer Services Department Coordinator Donna Olivero

Magiq Folder ID: 4755



Department	Service Team	Case Type	Dec	Jan	Open Cases at 31/12/20	Total Cases YTD commenced 01/01/21	Open Cases YTD 2021
Infrastructure	Services				52	404	92
	Cemetery	Service Requests	0	0			
		Total	0	0		0	
	Batch Plant & Materials	Enquiry/Service Req	0	1			
		Total	0	1		1	
	Environmental Services	Service Requests	11	17	2		
	incl illegal dumping,	Enquiry/Applications	5	6	1		
	food licencing	Total	16	23	3	23	
	Local Laws	Service Requests	59	83	33		
	incl animal- permits, registration, noise	Applications	3	4	1		
	abandoned vehicles parking,	Enquiries	0	4			
	overgrown allotments	Total	62	91	34	91	
	Parks & Gardens	Service Requests	4	29			
	Incl maintenance, tree	Applications	0	0			
	removal, landscaping,	Enquiries	0	0			
	park usage	Total	4	29		29	
	Asset Compliance	Service Request	0	0			
	Incl plumbing compliance, works	Applications	24	34			
	on MICC property, water	Enquiries	1	2			
		Total	25	36		36	
	Road Footpath & Drainage	Service Requests	9	7			
	Incl roadwork/closures, hazards,	Enquiry/Complaint	0	3			
	pothole, street sweeping	Total	9	10		10	
	Workshop	Service Requests	0	0			
		Total	0	0		0	
	Project, Design & Funding	Service Request	0	0			
		Enquiries	1	0			
		Total	1	0		0	
	Waste Management	Service Requests	41	78	3		
	incl bin damages, asbestos dumping, bin hire,	Complaint	0	0			
	missed/replacement bins	Enquiries	1	2			
		Total	42	80	3	80	
	Water and Sewer	Service Requests	97	133	12		
	Incl effluent irrigation, sewer blocked flow pressure, water	Applications	2	0			
	leak-fire hydrant meter isolation, service application	Enquiries	2	1			
		Total	101	134	12	134	

Submitted by: Customer Services Department Coordinator Donna Olivero

Magiq Folder ID: 4755



Department	Service Team	Case Type	Dec	Jan	Open Cases at 31/12/20	Total Cases YTD commenced 01/01/21	Open Cases YTD 2021
Community and Culture					1	0	0
	Library	Enquiries	0	0			
		Total	0	0		0	
	People and Culture	Enquiries	2	0			
		Total	2	0		0	
	Splashez	Service Requests	1	0	1		
		Total	1	0	1	0	
icaseworks Case Totals			415	536	89	536	107

#### **Camooweal Update**

Report provided by Camooweal Agent Katherine Green:

January 2021	
Total Customer Enquiries	Nil
Total Customer Complaints	Nil
Total Enquiries and Complaints	Nil
Overview of the month:	
No complaints received for January	Nil
Concerns for Council Consideration	4
<ul> <li>No Notifications of changes to rubbish collections - lack of notifications to the agency in Camooweal of applications effecting Camooweal – iCase #529361</li> </ul>	
<ul> <li>Lack of Local Laws visits to assess the town of abandoned vehicles which have been there for over 2 years – iCase #528576</li> </ul>	
Gutters are overgrown with grass and water cannot run away – iCase #528577	
Potholes in the town's roads iCase #528578	
Receipts taken	
Cash	\$478
Cheque	
Credit Card	
EFTPOS	
Total Payments	\$478
Submitted by Katherine Green	
Date 03/02/2021	



## **Promotion & Development Report – January 2021**

## **Promotion & Community Development Portfolio**

## **Communications:**

## **ITEM 12.2**

#### **Media Releases:**

Date	Topic	Quoted
14.01.2021	100 Years Advisory Committee	Mayor Danielle Slade
19.01.2021	Australia Day	Mayor Danielle Slade
20.01.2021	Sign-On Expo	Cr Peta MacRae
20.01.2021	Australia Day	
21.01.2021	Library Survey	Cr Peta MacRae
22.01.2021	Australia Day Award Winners	Mayor Danielle Slade
26.01.2021	Australia Day Award Winners – full	Mayor Danielle Slade
29.01.2021	Community Grants	Mayor Danielle Slade







#### **Radio Interviews:**

Date	Station	Topic	Interviewee
15.01.2021	HitFM	Disused mining camps for	Mayor Danielle Slade
		COVID-19 quarantine	
20.01.2021	ABC	Council Staffing Vacancies	CEO David Keenan
25.01.2021	ABC	Library Master Plan	Lois Huston
27.01.2021	ABC	Council Livestreaming Meetings	Mayor Danielle Slade
28.01.2021	ABC	Various	Bernard Smith and CEO David
			Keenan
28.01.2021	MOBFM	Various	Mayor Danielle Slade

#### **Columns and Messages:**

Date	Medium	Topic	Interviewee
January	Community Newsletter	Mayor's Message	Mayor Danielle Slade
January	From the Mayor's Desk	Mayoral Column	Mayor Danielle Slade

Submitted by Promotions & Development Team



#### **Newsletters:**

January 2021 Community News



#### **Survey Consultation:**

OPEN / CLOSED	Target	Topic	Comments
CLOSED	Community	Lifestyle Adventures Survey	Asking community members how they spend their leisure time and asking feedback on how to improve lifestyle in Mount Isa.
OPEN	Not-for-profit organisations	Free First Aid Training Courses	Sign-up for representatives of Mount Isa not-for-profit organisations and groups to receive free first-aid training.
OPEN	Community	Council Events Survey	Seeking local residents' feedback about Council events and activities to assist with future planning in post-COVID-19 period.
OPEN	Community	Mount Isa 100 Years Celebration	Seeking community members' memories of Mount Isa and what they would like to see for 100 Years Celebration in 2023.
CLOSED	Community	City Library Precinct Master Plan	Seeking community members' feedback to

Submitted by Promotions & Development Team



development of the Mount Isa City Library Precinct Master Plan, which will incorporate the surrounding green spaces, Civic Centre and Council Administration Building. The Master Plan aims to inject new life, energy and opportunities into the library, to make it an even better place in which to learn, play, create and connect.

assist with the

#### **SharePoint:**

Team met with Executive Manager and Manager IT to progress project. SharePoint will
enable staff to have easy access to Corporate Communication from the EMT and access
essential internal process forms to assist them with their day-to-day needs. UPDATE: First
draft of ISA Info page has begun with some news stories and CEO update posted, with
photos included with each post.

#### **Social Media:**

#### Instagram

- 13 Posts for the month of January
- The most popular image received 50 likes and was seen by 400 people.
- Gained 33 followers to 1266



Looking forward to those campfire sunsets #seetheothersideofqueensland

Submitted by Promotions & Development Team



#### **Facebook**

In the past month, a total of 74 posts were published to Council's Facebook account.

This is an average of 2.4 posts per day.

The topics covered in the past month included:

- COVID-19 communications (including daily updates from Queensland Health)
- Council media releases
- Mayoral column in North West Star
- Community newsletter
- Emergency/unplanned water shutdowns
- Job vacancies at Council
- MoveIT NQ free aqua aerobics and tai chi classes on offer in the community
- · Recordings of Council Ordinary Meetings available to be viewed online
- Donation from Council staff Go Casual for a Cause initiative
- Livestream of Mount Isa Australia Day Awards presentation and citizenship ceremony
- Photos from Mount Isa Australia Day Awards presentation and citizenship ceremony
- Changed rubbish collection days
- Promotion of free Australia Day activities
- Mayor Danielle Slade meets with Prime Minister Scott Morrison and the region's Mayors in Cloncurry
- Lead Alliance LEADSmart Literacy Program launch
- Sign-On Expo promotions
- Library Precinct Master Plan community feedback survey and promotion of broadening of scope
- Mayor Danielle Slade's interview with Industry Queensland about impact of COVID-19 on region
- Promotion of 100 Years Celebration Advisory Committee (seeking expressions of interest) and new "Mount Isa 100 Years" Facebook page
- Promotion of City Library activities (school holiday workshops)
- Promotion of Outback at Isa activities (Mini Miners/Riversleigh Fossil School for school holidays)
- Drinking water alert Camooweal
- Council's new after-hours phone service
- Council carrying out water meter readings

**Submitted by Promotions & Development Team** 



#### Web and Social Analytics:

By looking closely at Mount Isa City Council's website and social media analytics we can gain a greater understanding of how stakeholders engage with us and use that information to better target and improve our communication strategies moving forward.

#### **Social Media – January:**

New page likes:	64
Total likes:	8875
Average post reach:	1741
Max post reach:	7126

#### Website Sessions/Visits: 10,007

**59.2 per cent** of these visits were by people who had never previously viewed the site. The average visitor is viewing **2.61** pages in **1.77** minutes.

#### Source of visits:

Google (organic)	6195
Direct	1378
Social	1074
Referral	466

#### **Top MICC page views:**

1.	Home Page	<b>10,674</b> views
2.	Current Vacancies	<b>1952</b> views
3.	Refuse Tip	<b>997</b> views
4.	Careers	<b>788</b> views
5.	Libraries	<b>631</b> views

#### **Top 3 Facebook Reach:**

**January 26 –** Watch the 2021 Mount Isa Australia Day Awards and Citizenship Ceremony in its Entirety Here – 7.1k people reached





People reached

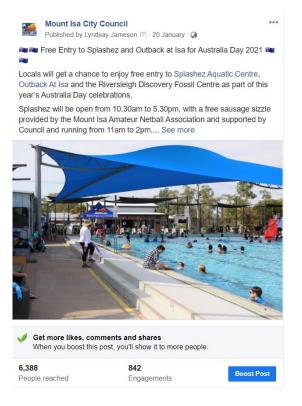
**763** Engagements

**Boost Post** 

Submitted by Promotions & Development Team



#### January 20 - Free Entry to Splashez and Outback at Isa for Australia Day - 6.4k people reached



#### January 12 - Water interruptions, Townview area - 4.4k people reached



Submitted by Promotions & Development Team



### **Community Development:**

#### **Regional Arts Development Fund:**

Round 1 of RADF opened on 12 October 2020 and closed on Wednesday 11 November 2020.



Council received 2 applications for Round 1 with decisions on the applications to be made mid-January 2021. Further discussions are continuing with one applicant, with a decision to be made in the first meeting of March.

Additionally, several Council initiated projects are in planning, with design concepts currently being developed.

#### Projects include:

- a large 3D " **SA**" sign for tourism
- Artwork on Ergon transformer boxes in CBD area
- A mural on Dormant Ergon Substation Building Railway Ave
- Markham Valley Rd Median Beautification Project

Round 2 of RADF opens 15 February 2021.

#### **North West Motorsports Park:**

Council is currently doing the considerable leg work to secure the land for this project and undertake early planning work.

An internal meeting of the North West Motorsports Park Committee was held on 21 May 2020.

Phase one includes the following:

Land agreements and clearances

**Promotions & Development Monthly Report** 



Submitted by Promotions & Development Team



- Environmental Impact Study
- Motor Sports Groups and stakeholder consultation
- Concept design with a range of options
- Business Case and Masterplan

Having these in place will help us secure funding for the construction of Phase 2 which is when an Advisory Committee will be established with Stakeholders to work on options and design for the facility and future administration of the facility.

A questionnaire was sent to those who registered and Expression of Interest to get a better understanding of their interests, associations and experience.

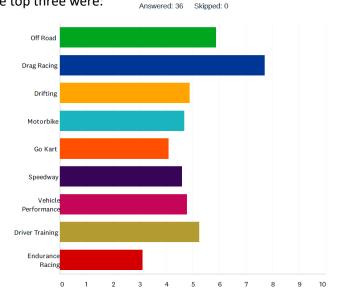
A survey report was provided to the Mayor and Deputy Mayor for their information. Of the 105 Registered EOIs, 36 completed the survey and of those 36, 20 were interested in being Advisory Committee Members. Below is an extract of the Survey Results with regards to Question 6:

#### Q6 Rate your top priorities for the North West Motorsports Park?

#### Comments:

Of the nine (9) Motorsports Park priorities offered, the top three were:

- 1. Drag Racing with (19) votes for No. 1
- 2. Off Road with (7) votes for No. 1
- 3. Driver Training with (5) votes for No. 1



#### **Principal Pedestrian Network (Draft):**

Mount Isa City Council hosted two workshop sessions with TMR, Councillors and key stakeholders in November, to develop the draft Principal Pedestrian Network. This draft was then reviewed by Councils project working group and edited based on local knowledge and expanded to encompass the greater Mount Isa region including Camooweal.

A media release will be issued mid-February with the draft PPN to be put out to the community for consultation for 6-8 weeks.



**TO** The Mayor, Deputy Mayor and Councillors

**OFFICER** Community Development Officer, Promotions and Development

AGENDA 24.02.2021 Council Ordinary Meeting

FOLDER ID 5106

SUBJECT RADF 2020-21 Round 1

**LOCATION** Not Applicable

#### **EXECUTIVE SUMMARY**

On 11 November 2020, Round 1 of the 2020-21 Regional Arts Development Fund (RADF) closed. Council received two (2) applications for this round with the applications submitted to the RADF Committee for assessment. All applications go through a comprehensive process and must meet the criteria outlined in Council's RADF Guidelines, and procedures have been developed to ensure a fair, open, and transparent selection.

#### OFFICER'S RECOMMENDATION

**THAT** Council endorse the RADF Committee's recommendation to approve the Mount Isa Police Station to receive Round 1 2020-21 RADF funding for their project "Mount Isa Police Station Yarning Circle" in the amount of \$9383.00.

Or

**THAT** Council DOES NOT endorse the RADF Committee's recommendation to approve the Mount Isa Police Station to receive Round 1 2020-21 RADF funding for their project "Mount Isa Police Station Yarning Circle" in the amount of \$9383.00.

#### **BUDGET AND RESOURCE IMPLICATIONS**

Council's budget allocation for this round is \$9,000.00, with the difference able to be covered by carried over funds from the 2019-20 year.

#### **BACKGROUND**

The Regional Arts Development Fund is a partnership between the Queensland Government and Mount Isa City Council to support local arts and culture in regional Queensland. The project for "Mount Isa Police Station Yarning Circle" is to construct a "yarning circle" in front of the police station within the precinct area, to allow people of ATSI background, a culturally appropriate area for both victims and offenders.

Yarning is conducive to the Indigenous way of doing things, that cuts across the formalities and is a culturally safe way to strengthen relationships with mainstream organisations such as law enforcement. It is hoped that the yarning circle will encourage disclosure, connection, cohesion, inclusion, and pride, and contribute to the deterrence of crime, victimization, and violence.

#### LINK TO CORPORATE PLAN

People and Communities – To establish safe and healthy communities with a strong sense of identity which supports existing industry and encourages new and innovative business and practices.

#### **CONSULTATION (Internal and External)**

Internal consultation was sought from relevant Council departments on the project. On 21 January 2021, the RADF committee met to assess the applications, approving the first application (Mount Isa Police Station) and sought additional information from the second applicant (Cilla Pershouse). The committee assessed the additional information provided by the second applicant on 16 February 2021. All five (5) committee members voted not to support the application.





#### **LEGAL CONSIDERATIONS**

Not Applicable

#### **POLICY IMPLICATIONS**

Not Applicable

#### **RISK IMPLICATIONS**

Not Applicable

#### **HUMAN RIGHTS CONSIDERATIONS**

Consideration has been given to all 23 protected human rights and it's believed that it does not unreasonably infringe on these human rights.

#### **ATTACHMENTS**

• Nil

#### REFERENCE DOCUMENT

Nil

Report Prepared by:	Report Authorised by:
Community Development Officer	Chief Executive Officer
Promotions and Development	Executive Services
18.02.2021	18.02.2021





**ITEM 12.4** 

TO The Mayor, Deputy Mayor and Councillors
OFFICER Acting Manager, Splashez Aquatic Centre
24.02.2021 Council Ordinary Meeting

**FOLDER ID** # 97031

SUBJECT Amendment to Fees and Charges Schedule 2020/2021

**LOCATION** Splashez Aquatic Centre

#### **EXECUTIVE SUMMARY**

It is proposed that additional products and increased prices to various stock items at Splashez Aquatic Centre.

#### **OFFICER'S RECOMMENDATION**

**THAT** Council accepts the amendment and additional items to fees and charges schedule for 2020/21 for the following items:

Description	GST	2020/2021 Fees
Water	NIL	\$ 2.60
Softdrink Cans (375mL)	Inclusive	\$ 2.60
Juice Popper	Inclusive	\$ 2.20
Ear Plug and Nose Clip Set	Inclusive	\$10.00
Ultimate Goggles	Inclusive	\$30.00
Child Inflatable Arm Bands	Inclusive	\$17.00
Baby Inflatable Swim Seat	Inclusive	\$40.00
Small Size Slushie	Inclusive	\$ 3.50
Large Size Slushie	Inclusive	\$ 4.50

Or

**THAT** Council does not accept the proposed amendment and additional items to the fees and charges and they stay as are currently on the 2020/2021 schedule:

Description	GST	2020/2021 Fees
Water	NIL	\$ 2.00
Softdrink Cans (375mL)	Inclusive	\$ 2.50
Juice Popper	Inclusive	\$ 2.00
Ear Plug and Nose Clip Set	Inclusive	\$10.00
Ultimate Goggles	Inclusive	\$30.00
Child Inflatable Arm Bands	Inclusive	\$17.00
Baby Inflatable Swim Seat	Inclusive	\$40.00
Small Size Slushie	Inclusive	\$ 3.50
Large Size Slushie	Inclusive	\$ 4.50

#### **BUDGET AND RESOURCE IMPLICATIONS**

Not Applicable





#### **BACKGROUND**

Increased price for Water, Softdrink Cans and Poppers due to an increased cost of purchase from Coca-Cola Amatil and keeping in line with the recommended retail price for these items.

Some of the Vici Swim Accessories that Splashez as part of our accessories range have become a deleted item from the manufacturer. Similar products have been sourced to replace and keep stock in for the community to purchase.

The management of Splashez would like to further add items to the current café/kiosk menu with the addition of slushies. Two sizes would be sold a small size (375mL), and a large size (610mL).

#### **LINK TO CORPORATE PLAN**

- Theme 5: Ethical and Inclusive Governance
  - 5.11 Provide and maintain strategies to ensure Council's long-term financial sustainability
  - 5.12 Explore/review potential efficiencies and opportunities for Council's operations, infrastructre and assets.

#### **CONSULTATION (Internal and External)**

Interim Executive Director

#### **LEGAL CONSIDERATIONS**

Not Applicable

#### **POLICY IMPLICATIONS**

Not Applicable

#### **RISK IMPLICATIONS**

Not Applicable

#### **HUMAN RIGHTS CONSIDERATIONS**

Consideration has been given to all human rights as per Council's Human Rights Policy.

#### **ATTACHMENTS**

Nil

#### REFERENCE DOCUMENT

Nil

Report Prepared by:	Report Authorised by:
Acting Manager	Interim Director
Splashez Aquatic Centre	Executive Services
22.02.2021	22.02.2021





**ITEM 13.**1

**TO** The Mayor, Deputy Mayor and Councillors

OFFICER Chief Executive Officer

AGENDA 24.02.2021 Ordinary Council Meeting

**FOLDER ID** # 117215

**SUBJECT** Councillor Portfolio Policy

**LOCATION** N/A

#### **EXECUTIVE SUMMARY**

Councillor Portfolio Policy for Council consideration.

#### OFFICER'S RECOMMENDATION

THAT Council adopt the Councillor Portfolio Policy as presented

Or

THAT Council does not adopt the Councillor Portfolio Policy as presented

#### **BUDGET AND RESOURCE IMPLICATIONS**

Nil

#### **BACKGROUND**

Local Government best practice indicates that Councils benefit from the clarity of a Councillor Portfolio Policy.

At Council's Post Election Meeting, Councillor Portfolios were determined without a Councillor Portfolio Policy in place.

#### LINK TO CORPORATE PLAN

Nil

#### **CONSULTATION (Internal and External)**

Consultation was conducted internally with the executive management team, councillors and governance coordinator.

#### **LEGAL CONSIDERATIONS**

Councillors are required to adhere to Local Government Act 2009 and the Local Government Regulations 2012

#### **POLICY IMPLICATIONS**

- Community Consultation Policy
- Media Policy
- Councillor Acceptable Requests Guidelines Policy
- Reimbursement of Expenses and provision of Facilities for the Mayor and Councillors Policy
- Advisory Committees Policy

#### **RISK IMPLICATIONS**

Local Government best practice indicates that Councils benefit from the clarity of a Councillor Portfolio Policy





#### **ATTACHMENTS**

• Councillor Portfolio Policy

#### REFERENCE DOCUMENT

• Nil

Report Prepared by:	Report Authorised by:
Senior Executive Assistant	Chief Executive Officer
12.02.2021	12.02.2021



#### **APPLIES TO STRATEGIC POLICIES ONLY**

This an official copy of the **Councillor Portfolio Policy**, made in accordance with the provisions of *Local Government Act 2009, Local Government Regulation 2012, other relevant legislation* and current Council Policies.

Strategic policies are adopted by Mount Isa City Council due to its desire to influence the direction of an issue or assist in the delegated decision making of Mount Isa City Council officers. Strategic policies should follow the jurisdiction provided to Council through its Corporate Plan; the **Councillor Portfolio Policy** is approved by the Mount Isa City Council for the operations and procedures of Council.

David Keenan

Chief Executive Officer

DOCUMENT '	VERSION CO	NTROL			
Governance/F	olicies/Strateg	jic Doc ID# Remove fo	or new policy	POLICY TYPE	Strategic (Council)
VERSION	DATE	RESOLUTION NO.	DETAILS		
V1	00.00.0000	OM00/00/0000	Responsible Of	fficer – Position Tit	tle
				REVIEW DUE	00.0000

DISTRIBUTION AND DISSEMINATION			
Internal email to all employees	Х	Section meetings / Toolbox talks	Х
Internal email to all Councillors	Х	Included in employee inductions	Х
Employee noticeboards		Uploaded to Council website	Х
Internal training to be provided	Х	External training to be provided	
Registered in magiQ	Х		

#### 1. PURPOSE

The purpose of this policy is to provide a governance framework and associated protocols related to the appointment of councillors to portfolios that facilitate Mount Isa City Council's ("Council") engagement with the community and productive, professional and appropriate relationships within the organisation to advance the delivery of Council's strategic priorities and services.

#### 2. COMMENCEMENT

This policy will commence on and from 25 February 2021. It replaces all other policies or arrangements governing (whether written or not).

#### 3. APPLICATION

This policy applies to portfolio activities undertaken by councillors and employees of Mount Isa City Council.

#### 4. POLICY STATEMENT

Council has established a portfolio system for nominated councillors to be assigned specific responsibilities linked to the key strategic priorities of Council and the core responsibilities that it is required to discharge consistent with the local government principles contained in the *Local Government Act 2012* ("LG Act").

#### 5. ROLE OF MAYOR AND COUNCILLORS

#### 5.1 Mayor and councillors

A councillor must represent the current and future interests of the residents of the local government area.

All councillors have the following responsibilities under the LG Act:

- a) Ensuring the local government:
  - i. Discharges its responsibilities under this Act
  - ii. Achieves its corporate plan and
  - iii. Complies with all laws that apply to local governments
- b) Providing high quality leadership to the local government and the community
- c) Participating in council meetings, policy development, and decision-making, for the benefit of the local government area
- d) Being accountable to the community for the local government's performance.

Specific responsibilities are assigned to the mayor under the LG Act including:

- Leading and managing meetings of the local government at which the mayor is the chairperson, including managing the conduct of the participants at the meetings
- b) Leading, managing, and providing strategic direction to, the CEO in order to achieve the high-quality administration of the local government

- c) Directing the CEO in accordance with a resolution, or a document adopted by resolution, of the local government
- d) Conducting a performance appraisal of the CEO, at least annually, in the way that is decided by the local government
- e) Ensuring that the local government promptly provides the Minister with the information about the local government area, or the local government, that is requested by the Minister
- f) Being a member of each standing committee of the local government and
- g) Representing the local government at ceremonial or civic functions

#### 6. ROLE OF PORTFOLIO COUNCILLORS

- 6.1 In addition to their responsibilities as a councillor under the LG Act, Portfolio Councillors are required to:
  - a) Familiarise themselves with the Corporate Plan and Operational Plan, in particular the objectives, strategies, issues and activities which are relevant to their portfolio
  - b) Liaise with other Portfolio Councillors regarding matters that may affect their respective portfolio areas
  - c) Keep the mayor informed on portfolio matters
  - d) Act as the official Council spokesperson or representative on portfolio relevant matters in accordance with this policy to ensure consistent communication and messaging on portfolio relevant matters
  - e) Liaise with and engage with industry and community groups and associations on portfolio related matters
  - f) Lead discussion and generally advocate for the advancement of Council's key priorities and decisions relevant to their portfolio responsibilities and
  - g) Introduce reports under their relevant portfolio at meetings

#### 7. LIMITATIONS OF PORTFOLIO COUNCILLORS

- 7.1 The role of Portfolio Councillors is subject to the following limitations:
  - a) The LG Act and the framework established under this policy does not provide for formal delegated authority to a Portfolio Councillor for policy determination and operational decision-making for matters relevant to their portfolio.
  - b) Portfolio Councillors do not hold any specific statutory or governance responsibilities related to their portfolio beyond those which they ordinarily hold as a councillor.
  - c) In discharging their responsibilities as Portfolio Councillors and consistent with their role under the LG Act and the local government principles as provided for under the LG Act, councillors should maintain a focus on strategic issues relevant to their portfolio, rather than day to day operational matters.

- d) A Portfolio Councillor does not assume any of the roles, powers and functions assigned to the mayor under the LG Act unless delegated by the mayor. This includes the portfolio responsibilities exclusively assigned to the mayor.
- e) This policy does not set aside or amend the provisions contained in the following instruments:
  - i. The Local Government Act 2009
  - ii. The Local Government Regulation 2012
  - iii. The Code of Conduct for Councillors in Queensland and/or
  - iv. The Councillors Acceptable Requests Guidelines Policy
  - f) Where there is any inconsistency between this policy and a provision in any of the instruments detailed in paragraph 7.1e) of this policy the provision of the instrument shall prevail to the extent of any inconsistency.

#### 8. SPOKESPERSON/MEDIA

#### 8.1 Mayor

The mayor is typically the spokesperson on regional issues, which include but are not necessarily limited to:

- a) Matters of emergency, for example floods, fires, cyclones
- b) Major reputation management
- c) State and/or Federal Government matters, policies, plans, initiatives and relationships
- d) Civic events in accordance with Council's Civic Events Policy
- e) Initiatives and projects of major regional significance
- f) Region wide planning matters
- g) Major regional events and promotions
- h) General commentary on the performance of the regional economy and Council finances which impact on or are relevant to the Region generally; and
- i) Matters of regional environmental significance

If the mayor is not available to comment on a regional issue and/or project as detailed above, the deputy mayor will be the Council spokesperson for the media.

#### 8.2 Portfolio Media

The Portfolio Councillor should be the key Council spokesperson on a portfolio related matter (other than those matters specified in paragraph 8.1). The mayor can also make comment on any portfolio matters and be quoted in Council releases along with the Portfolio Councillor (including for media statements arising from decisions of Council).

If neither the mayor nor deputy mayor is available to comment on a regional issue and/or project, a relevant Portfolio Councillor or the CEO may act as the spokesperson in that instance for the media.

All media will be undertaken in accordance with Council's Media Policy and Media Procedure.

#### 9. OPERATING PROTOCOLS

#### 9.1 Support

Portfolio Councillors must be appropriately supported by directors and managers to enable them to:

- a) Be across the details of portfolio relevant proposals coming before Council
- b) Be well placed to present and advocate portfolio issues within the community
- c) Remain informed of research and other developments relevant to their portfolio and
- d) Understand and communicate the implications of decisions by other levels of government on portfolio matters
- 9.2 Engagement with Executive Management Team and managers

Portfolio Councillors should be engaged by the Executive Management Team at the earliest opportunity:

- a) On all matters where there is an intention to develop a report
- b) Where it is proposed to conduct community engagement activities in accordance with Council's Community Consultation Policy and/or
- c) On matters which are likely to generate media or strong community interest

The directors and managers should meet regularly with their Portfolio Councillor(s) to ensure they remain informed of current information, service issues and proposed response strategies.

#### 9.3 Reports

Reports to a meeting which are relevant to a portfolio should be introduced by the Portfolio Councillor(s). The Portfolio Councillor does not have to support the recommendations in a report but should be aware a report is proposed for a meeting and is fully briefed on the content, direction and proposals in the report.

The chief executive officer, directors and managers should ensure the Portfolio Councillor(s) is provided with a detailed briefing note prior to the meeting for any reports that the Portfolio Councillor is presenting.

9.3.1 Dual Portfolio Matters - Where a matter spans the responsibilities of more than one Portfolio Councillor, the relevant directors(s) and manager(s) or chief executive officer will work collaboratively with the Portfolio Councillors to ensure their needs are addressed in line with the roles, obligations and protocols within this policy.

Similarly, the relevant Portfolio Councillors shall engage with each other and the mayor at the earliest opportunity on issues and matters which span their portfolio responsibilities.

#### 10. PORTFOLIO APPOINTMENTS

The portfolio appointments of Portfolio Councillors are as follows:

Portfolio	Portfolio Councillor
Finance, Customer Service, Economic Development, Promotion & Community Development, Arts (PEM07/04/20)	Deputy Mayor Phil Barwick
Parks and Gardens (PEM07/04/20) Youth (OM12/09/20)	Cr Kim Coghlan
Development and Town Planning (PEM 07/04/20)	Cr George Fortune
Tourism, Events, Sports and Recreation, Library (PEM07/04/20)	Cr Peta MacRae
Environmental Management, Waste Management, Environmental Health, Water and Sewerage, Local Laws, Camooweal (PEM07/04/20)	Cr Paul Stretton
Works and Engineering (PEM07/04/20)	Cr Mick Tully

#### 11. VARIATIONS

Council reserves the right to vary, replace or terminate this policy from time to time.

#### 12. BREACH OF POLICY

12.1 Where Council reasonably believes an employee has breached this policy, the matter will be dealt with under the Performance and Misconduct Policy.

#### 13. COMMUNICATION AND DISTRIBUTION

- 13.1 Council will make available to the public, the Councillor Portfolio Policy on our website at <a href="https://www.mountisa.qld.gov.au">www.mountisa.qld.gov.au</a>.
- 13.2 The responsible officer shall liaise with the Training and Development Officer to create and deliver internal appropriate and regular training to the following Council employees;
  - a) Councillors
  - b) Executive Management Team
  - c) Executive Assistants
  - d) Media Officer

13.3 Supervisors will ensure the policy is distributed as per the Distribution and Dissemination table on this policy.

#### 14. DEFINITIONS

- a) **Corporate Plan** Council's 5 year outline of the strategic direction of the local government as required by the *Local Government Regulation 2012*.
- b) Executive Management Team Chief Executive Officer and directors of Council.
- c) Portfolio A specified strategic priority, service and function of Council.
- d) Portfolio Councillor A councillor who has been allocated responsibility of a portfolio.

#### **ASSOCIATED LEGISLATION AND POLICIES**

- Local Government Act 2009
- Local Government Regulations 2012
- Community Consultation Policy
- Media Policy
- Councillor Acceptable Requests Guidelines Policy
- Reimbursement of Expenses and provision of Facilities for the Mayor and Councillors Policy
- Advisory Committees Policy



ITEM 13.2

TO The Mayor, Deputy Mayor and Councillors

OFFICER Chief Executive Officer

AGENDA 24.02.2021 Ordinary Council Meeting

FOLDER ID 6431

**SUBJECT** Update of Proposed Ordinary Meeting Dates 2021

**LOCATION** Not Applicable

#### **EXECUTIVE SUMMARY**

Approval is sought for the proposed Council Ordinary Meeting dates from March to December 2021, with respect to public holiday date conflicts.

#### OFFICER'S RECOMMENDATION

THAT Council approve the proposed ordinary meeting dates for March to December 2021

Wednesday 17 March 2021 commencing 9am at Council Chambers

Wednesday 28 April 2021 commencing 9am at Council Chambers

Wednesday 19 May 2021 commencing 9am at Council Chambers

Wednesday 16 June 2021 commencing 9am at Council Chambers

Wednesday 21 July 2021 commencing 9am at Council Chambers

Wednesday 18 August 2021 commencing 9am at Council Chambers

Wednesday 15 September 2021 commencing 9am at Council Chambers

Wednesday 20 October 2021 commencing 9am at Council Chambers

Wednesday 17 November 2021 commencing 9am at Council Chambers

Wednesday 15 December 2021 commencing 9am at Council Chambers

Or

THAT Council does not support the proposed ordinary meeting dates for March to December 2021

#### **BUDGET AND RESOURCE IMPLICATIONS**

Nil

#### **BACKGROUND**

Section 257 of the Local Government Regulation 2012 prescribes the frequency and location of local government meetings. Mount Isa City Council must meet at least once a month.

As per section 254C of the Local Government Regulation a special meeting of Council can be called as required.

#### **CURRENT SCHEDUAL**

Historically, Mount Isa City Council has held its Ordinary Meetings on the 2<sup>nd</sup> and 3<sup>rd</sup> Wednesday of each month. In addition to the Ordinary Meeting, an informal briefing is held the week prior on the 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of each month. This schedule is subject to public holiday date conflicts etc.





An example of the current schedule is as below:

COUNCIL MEETING	DATE	TIME	LOCATION
Informal Briefing	3 March, 2021	12 noon	Council Chambers
Ordinary	10 March, 2021	12 noon	Council Chambers
Informal Briefing	17 March, 2021	12 noon	Council Chambers
Ordinary	24 March, 2021	12 noon	Council Chambers

The current schedule divides monthly reports with some tabled in the first/second week and the remainder tabled in the third/fourth week. Portfolios that do not have any reports tabled for that meeting are listed as 'Nil reports for consideration'. Proposed changes to the order of business are contained in this report.

It has been noted that officers are currently spending a substantial amount of time preparing monthly reports. Two (2) Ordinary Meetings a month has proven labour intensive for council officers, while not adding any additional value to elected members or community.

#### PROPOSED UPDATED SCHEDUAL

An example of the proposed updated schedule is as below:

COUNCIL MEETING	DATE	TIME	LOCATION
Information Workshop (when required)	3 March, 2021	9am	Council Chambers
Informal Briefing Session	10 March, 2021	9am	Council Chambers
Ordinary Meeting	17 March, 2021	9am	Council Chambers

It has been identified that hosting an ordinary meeting in Camooweal may not be the most effective form of community consultation and it is recommended that Council consider having a different format of community engagement through separate public forums without an ordinary meeting to effectively consult with the Camooweal Community.

#### CHANGES TO ORDER OF COUNCIL MEETING ORDER OF BUSINESS

With the introduction of InfoCouncil Meeting Management Software the following changes are proposed to the ordinary meeting order of business.

Current Order of Business	Proposed Order of Business
Opening Meeting/Acknowledgement of Country/	Opening Meeting/Acknowledgement of
Attendance and Apologies	Country
2. Council of Clergy Prayer	2. Council of Clergy Prayer
3. Public Forum	3. Apologies/Leave of Absence
Declarations of Conflicts of Interest	4. Confirmation of Previous Meeting Minutes
5. Presentations/Deputations	5. Actions from Previous Council Meetings
6. Confirmation of Previous Minutes	6. Public Forum/Deputations
7. Business Development and Town Planning Reports	7. Declarations of Conflicts of Interest
Works and Construction Reports	8. Mayoral Minute
9. Beautification, Parks, Gardens and Youth Reports	9. Correspondence
10. Tourism, Events, Sport and Recreation, Library	10. Executive Services Reports
Reports	
11. Environmental Management Reports	11. Corporate and Community Services Reports



×	
MOL	<b>JNT ISA</b>
CITY	COUNCIL

12. Corporate and Financial Services, Economic	12. Infrastructure Services Reports
Development, Promotion and Development Reports	
13. Executive Services Reports	13. Sustainable Development Reports
14. General Business	14. Consideration of Confidential Business Items
15. Consideration of Confidential Business Items	

#### LINK TO CORPORATE PLAN

Priority 5.2 Enable our community to be actively informed and educated encouraging local contribution to decision making.

#### **CONSULTATION (Internal and External)**

- Mayor
- Directors
- Minute Clerks

Other Councils Meeting Frequency

Council	Population	Meeting Frequency
Cloncurry Shire Council	3,047	Monthly
McKinlay Shire Council	818	Monthly
Charters Towers Regional Council	11,739	Monthly
Flinders Shire Council	1,505	Monthly
Cook Shire Council	4,549	Monthly
Mareeba Shire Council	22,730	Monthly
Cassowary Coast Regional Council	29,794	Twice Monthly
Tablelands Regional Council	25,575	Monthly
Burdekin Shire Council	16,971	Twice Monthly
Central Highlands Regional Council	28,701	Twice Monthly
Isaac Regional Council	20,886	Monthly
Barcaldine Regional Council	2,849	Monthly
Maranoa Regional Council	12,665	Twice Monthly
North Burnett Regional Council	10,599	Monthly
South Burnett Regional Council	32,521	Monthly
Gympie Regional Council	52,446	Monthly

#### **LEGAL CONSIDERATIONS**

Nil – Section 257 of the Local Government Regulation 2012 prescribes the frequency and location of local government meetings. Mount Isa City Council must meet at least once a month.

#### **POLICY IMPLICATIONS**

- Standing Orders Policy
- Model Meeting Procedures

#### **RISK IMPLICATIONS**

Nil





#### **HUMAN RIGHTS CONSIDERATIONS**

Consideration has been given to the protected human rights as per Council's Human Rights Policy.

#### **ATTACHMENTS**

Nil

#### REFERENCE DOCUMENT

Nil

Report	Prepar	ed by:
--------	--------	--------

Senior Executive Assistant

**Executive Services** 

12.02.2021

#### Report Authorised by:

Chief Executive Officer

12.02.2021





**TO** The Mayor, Deputy Mayor and Councillors

**OFFICER** Chief Executive Officer

AGENDA 24.02.2021 Ordinary Council Meeting

FOLDER ID 6431

SUBJECT Endorsement of the Small Business Friendly Councils (SBFC) Initiative.

**LOCATION** Not Applicable

#### **EXECUTIVE SUMMARY**

Council is invited to officially endorse the Small Business Friendly Councils (SBFC) Initiative.

#### OFFICER'S RECOMMENDATION

**THAT** Council officially endorse the Small Business Friendly Councils (SBFC) Initiative.

OR

THAT Council does not support the Small Business Friendly Councils (SBFC) Initiative.

#### **BUDGET AND RESOURCE IMPLICATIONS**

Nil

#### **BACKGROUND**

The Queensland Small Business Commissioner (QSBC) is working in partnership with Councils across Queensland to develop local Small Business Friendly Councils (SBFC) as a commitment by Councils to be mindful of small businesses, their issues and priorities when making decisions for the local community.

The SBFC initiative commenced in New South Wales approximately four years ago. Since then it has been successfully implemented in Victoria, South Australia and Western Australia. The QSBC is leading implementation of the program in Queensland. This is very timely given the impact of COVID-19 on the small business community, and how other state jurisdictions have used the program to roll out support to help small businesses to recover and build resilience.

The first phase of the SBFC is predominantly about Councils promoting themselves as small business friendly. Councils are invited to sign a Charter that support a commitment to small businesses. Chambers of Commerce are encouraged to co-sign the Charter. The Charter is a commitment to the local small business community – not to QSBC or the state government. A draft Charter is attached.

The SBFC are working in close partnership with participating Councils, the LGAQ, Chambers of Commerce, and small businesses to develop and roll out this program. The role of the QSBC is to oversee the program and act as a conduit between partners and jurisdictions. The QSBC will:

- Develop, collect and share a toolkit of resources to support the program such as SBFC branding assets, best practice guidelines, case studies etc;
- Create a webpage to promote participating Council initiatives, with links to relevant information;
- Host a forum for participating / interested Councils to share successes, ideas and learnings; and





 Advocate on behalf of Councils and small business to grow the program and address roadblocks at a state or federal level.

The initiative is a great opportunity to work together to help small businesses across Queensland, and we are encouraging Councils and Chambers to get involved.

#### **LINK TO CORPORATE PLAN**

2. Prosperous and Supportive Economy – To develop a prosperous and diverse local economy which supports existing industry and encourages new and innovative business and practices.

#### **CONSULTATION (Internal and External)**

Mayor

#### **LEGAL CONSIDERATIONS**

Nil

#### **POLICY IMPLICATIONS**

Nil

#### **RISK IMPLICATIONS**

Nil

#### **HUMAN RIGHTS CONSIDERATIONS**

Consideration has been given to the protected human rights as per Council's Human Rights Policy.

#### **ATTACHMENTS**

- 1. Small Business Friendly Councils (SBFC) Initiative.
- 2. Sample Charter

#### REFERENCE DOCUMENT

Nil

Report Prepared by:	Report Authorised by:
Senior Executive Assistant	Chief Executive Officer
Executive Services	15.02.2021
15.02.2021	





## **Small Business Friendly Councils**

The Queensland Small Business Commissioner (QSBC) is working in partnership with Councils across Queensland to develop the local Small Business Friendly Councils (SBFC) initiative as a commitment to be mindful of small businesses, their issues and priorities when making decisions for the local community.



**445,000** Queensland small businesses create more than

**914,000** local employment opportunities, contribute around

**\$120** billion per year to the economy.



Local Councils play a significant role in supporting and influencing how businesses in their areas start and grow.

Small businesses are at the heart of the Queensland economy and our regional communities.
They create local jobs, grow the local economy, and provide essential goods and services. But just as importantly, small businesses help create attractive, liveable communities. They also foster civic pride and help attract people and investment into the area.

Now more than ever, in the face of unprecedented natural disasters and the economic ripple effects of the COVID-19 global pandemic, it is vital that local Councils support their small businesses to survive and thrive.



**Queensland**Small Business
Commissioner



#### How to participate

We're asking Councils to demonstrate their commitment to local small businesses in their community by signing up to a charter as a Small Business Friendly Council.

The charter outlines a commitment to support small business through:

- communication and engagement
- raising small business profile and capability
- supporting resilience and recovery
- simplifying administration and regulation (red tape reduction)
- ensuring fair procurement and prompt payment terms
- identifying two or more current or planned activities that bring benefits to local small businesses.

The charter also gives Councils the opportunity to reinforce their collaborative relationship with the local chamber(s) of commerce or other such bodies and Councils can opt to co-sign the SBFC charter together with local chamber(s).

#### **Benefits**

Participation in the SBFC initiative will enable Councils to:

- access tools and resources that assist Councils with small business resilience and recovery
- use the QSBC's SBFC identifier and brand assets to promote their commitment to being small business friendly
- promote their initiatives on the SBFC website
- become part of a community of practice of like-minded small business friendly Councils
- participate in regular forums
- help attract investment and commercial opportunities to stimulate growth in the local economy
- access a dedicated point of contact within QSBC to seek immediate advice and information regarding available programs and support.

For further information, contact:

Les Retford Project Manager, Small Business Friendly Councils initiative Office of the Queensland Small Business Commissioner 3334 2487 or 0436 917 322

business.qld.gov.au/qsbc







## Charter

## Sample Council

Small businesses are at the heart of the Queensland economy and our regional communities. They create local employment opportunities, provide essential goods and services and play a critical role in the social fabric of our regions.

This Small Business Friendly Councils (SBFC) initiative outlines the commitment between local councils, its partners and small businesses to support a prosperous and sustainable small business sector in communities across Queensland.

#### Our commitment to small business

We will raise the profile and capability of small businesses

We will support small business resilience and recovery

We will simplify administration and regulation for small business (red tape reduction)

We will develop and promote place-based programs for small businesses

We will ensure fair procurement and prompt payment terms for small businesses

We will promote and showcase small businesses

We will measure and report on our performance.

We agree to uphold the commitments set out in this Charter (stated above and detailed overleaf) and implement the SBFC initiative in our local government area in line with these commitments.

Mayor	Council
Dated:	Dated:
Maree Adshead, Qld Small Business Commissioner	Chamber of Commerce (optional)
Dated:	Dated:

An initiative of the

**Queensland**Small Business
Commissioner

Queensland Government

#### What our commitments mean

#### We will communicate and engage with small businesses

- actively engage and be mindful of small businesses, their issues and priorities when decision-making
- communicate clearly in a timely manner both formally and informally
- engage with state-wide partners where appropriate on matters affecting small businesses
- publish clear service standards stating what small businesses can expect from us.

#### We will raise the profile and capability of small businesses

- recognise and value the importance of small businesses to our community and local economy
- encourage shopping locally and promote small business campaigns (e.g. 'buy local', 'go local first')
- help small businesses develop networks, access education and increase their capability
- assist small businesses to access government, business and industry programs and resources.

#### We will support small business resilience and recovery

- with support from state-wide partners deliver short, medium, long term activities to help with recovery and resilience building following disaster events or economic shocks
- adopt a business disruption management good practice guide (e.g. working with small business to minimise disruption during local capital works projects).

#### We will simplify administration and regulation for small business (red tape reduction)

- limit unnecessary administration and implement business improvement processes
- support small businesses to achieve regulatory compliance
- apply licences and regulations in a consistent manner in collaboration with other councils and relevant agencies
- regularly review administration and regulatory requirements, policies and procedures to reduce red tape
- maintain a timely and cost effective internal review and complaint process in relation to council decisions.

#### We will ensure fair procurement and prompt payment terms for small businesses

- implement a procurement policy that provides a fair opportunity to provide goods and services
- help find local council procurement opportunities to assist in tendering
- pay all valid invoices from small business suppliers within a stated reasonable period (e.g. 20 calendar days).

#### We will develop and promote place-based programs for small businesses

• identify, develop and promote a minimum of two placed-based programs which are important for start-ups, growing businesses and building resilience (these may include existing or new programs).

#### We will promote and showcase small businesses

- promote participation via marketing and communication channels (e.g. in collaboration with local chamber of commerce)
- create awareness by promoting the SBFC initiative (e.g. SBFC branding online and across marketing and communication materials)
- Sharing successes, ideas and learnings with other councils and partners
- allow the Queensland Small Business Commissioner to promote council programs and activities related to the SBFC initiative.

#### We will measure and report on our performance

- seek regular feedback from our small businesses to help drive business improvement
- monitoring the commitments in this Charter to ensure we fulfill these obligations
- publish a report in relation to council's performance in relation to the SBFC initiative within 6 months of signing the Charter and once every 12 months thereafter.



TO The Mayor, Deputy Mayor and Councillors

OFFICER Chief Executive Officer

AGENDA 24.02.2021 Council Ordinary Meeting

FOLDER ID 4958

SUBJECT Appointment of New Independent Member for Audit and Risk Management Committee

**LOCATION** Not Applicable

#### **EXECUTIVE SUMMARY**

The Chair and members of the Audit and Risk Management Committee recommended to appoint an additional qualified independent member of the committee preferably with CPA or CA qualifications.

#### OFFICER'S RECOMMENDATION

<u>THAT</u> Council endorse the appointment of Mrs. Kerry Ann Phillips as the new Independent Member of the Audit and Risk Management Committee.

OR

**THAT** Council do not endorse the appointment of Mrs. Kerry Ann Phillips as the new Independent Member of the Audit and Risk Management Committee.

#### **BUDGET AND RESOURCE IMPLICATIONS**

As per Audit and Risk Management Committee Charter Section 5: Administrative Arrangements; subsection 5.1 paragraph 3 and 4:

The Committee will meet at least two times per financial year. A special meeting may be held to review the Council's annual financial statements.

The Chair is required to call a meeting if requested to do so by any two Committee members, the internal auditor, the external auditors or at his/her own discretion.

In 2019 and 2020 four (4) Committee meetings were held. Total cost paid to the Chair of Audit & Risk Management Committee was \$6,400 (\$1,600 per meeting) plus travel costs. For 2021, it is estimated that four (4) Committee meetings will be held.

For 2020/21, the total budget for the Internal Audit Committee is \$6,000. It is proposed that the new independent committee member to receive \$1,400 per meeting plus travel costs. This cost additional and will be included as part of the amended budget process.

#### **BACKGROUND**

The Audit and Risk Management Committee undertakes an advisory function and provides Council with independent advice on key Council activities.

The current Chair and members of the Audit and Risk Management Committee were appointed in 2019: namely:

1. Geoff King Independent Chair (OM19/02/19)

Phil Barwick Member (OM39/05/19)
 Mick Tully Member (OM39/05/19)
 Andrea Lee Member (OM39/05/19)

Resignation accepted on 21.05.2020 Audit and Risk Management Committee

Meeting





As per the Audit and Risk Management Committee Charter Section 3 Composition and Tenure; subsection 3.1 and 3.2:

- 3.1 The Committee will be comprised of:
  - a) at least three and no more than six members; and include
  - b) one, but no more than two councillors appointed by the local government; and
  - c) between one and four independent external members as determined by Council;
  - d) The members, taken collectively, should have a broad range of skills and experience relevant to the Committee's responsibilities. At least one member will have significant accounting or related financial management experience with an understanding of accounting and auditing standards in a public sector environment.
- 3.2 The period of appointment to the Committee will be in line with the term of Council, after which time they will be eligible for extension or re-appointment following a formal review of their performance.

The Chair of the Committee will be an external member appointed by the Council and will not be an elected member.

The Director Corporate and Financial Services, Corporate Governance Coordinator and the internal auditor will not be members of the Committee but should attend all meetings as observers. Other Council officers may be required to attend Committee meetings as invited observers but will have no voting rights.

The external auditor and the Queensland Audit Office representative will be invited to attend all meetings as observers but will have no voting rights.

The members, taken collectively, will have a broad range of skills and experience relevant to the operations of the Council. At least one member of the Committee should have accounting or related financial management experience with an understanding of accounting and auditing standards in a public sector environment.

To date, there are only three (3) members of the Audit and Risk Management Committee including the Chair.

#### Extract from the Audit and Risk Management Committee Meeting Minutes held 21 May 2020.

#### 4.11 Audit and Risk Management Committee Charter V6

File: Financial Management

**Doc ID:** 10265 – Audit and Risk Management Committee Charter **Presented by:** Geoff King -Chair, Audit and Risk Management Committee

Chair Geoff King recommended the appointment of an additional independent Audit and Risk Management Committee member for the position vacated by Andrea Lee. Geoff suggested that the new member be externally sourced who will eventually act as Deputy Chair in case the Chair is absent. A CPA or Chartered Accountant is preferred for the position.

Moved: Geoff King Seconded: Mick Tully

#### Conclusion:

The Audit & Risk Management Committee recommends for CEO Sharon Ibardolaza to advertise for new external independent member of the Audit & Risk Management Committee position to be filled.

VOTE CARRIED





Total of nine (9) Expression of Interest submissions were received. Out of four (4) candidates shortlisted, Mrs. Kerry Ann Phillips was the candidate chosen by the panel of interviewers namely Deputy Mayor Phil Barwick, Councillor Mick Tully, and Councillor Peta MacRae. Governance Coordinator, Andrea Lee was present as an observer. Interview was held 17 February 2021.

#### LINK TO CORPORATE PLAN

THEME: Ethical and Inclusive Governance

**Strategy 5.11:** Provide and maintain strategies to ensure Council's long-term financial sustainability. **Strategy 5.12:** Explore/review potential efficiencies and opportunities for Council's operations, infrastructure, and assets.

#### **CONSULTATION (Internal and External)**

Chair and members Audit and Risk Management Committee, Chief Executive Officer, Governance Officer, Councillor MacRae

#### **LEGAL CONSIDERATIONS**

Local Government Regulation 2012 section 210-211

#### **POLICY IMPLICATIONS**

Audit and Risk Management Committee Charter V6

#### **RISK IMPLICATIONS**

Public perception Risk is assessed low. Workplace Health and Safety Risk is assessed as low. Financial Risk is assessed as low.

#### **HUMAN RIGHTS CONSIDERATIONS**

Consideration has been given to all human rights as per Council's Human Rights Policy.

#### **ATTACHMENTS**

Nil

#### REFERENCE DOCUMENT

- 21 May 2020 Audit and Risk Management Committee Meeting Minutes
- Audit and Risk Management Committee Charter V6 MagiQ Doc Id: 10265
- Local Government Regulation 2012 section 210-211

Report Prepared by:	Report Authorised by:
Executive Assistant	Chief Executive Officer
Corporate and Financial Services	18.02.2021
18.02.2021	





# **CLOSED BUSINESS**

# Confidential