MOUNT ISA CITY COUNCIL

CORPORATE PLAN

2020 - 2025

Contents

Our Vision

Making our good city great, through innovation, diversification and cultural enhancement.

Mount Isa Region

Mount Isa City Council is one of the more remote local government areas in Queensland. Our region lies in the heart of Queensland's arid North West, adjoining the border of the Northern Territory.

Mount Isa is located approximately 1,826 kilometres from Brisbane, the capital of Queensland, and 883 kilometres from the nearest main city and port of Townsville. Covering an area of 43,310 square kilometres (including the township of Camooweal), making Mount Isa one of the largest cities in the world.
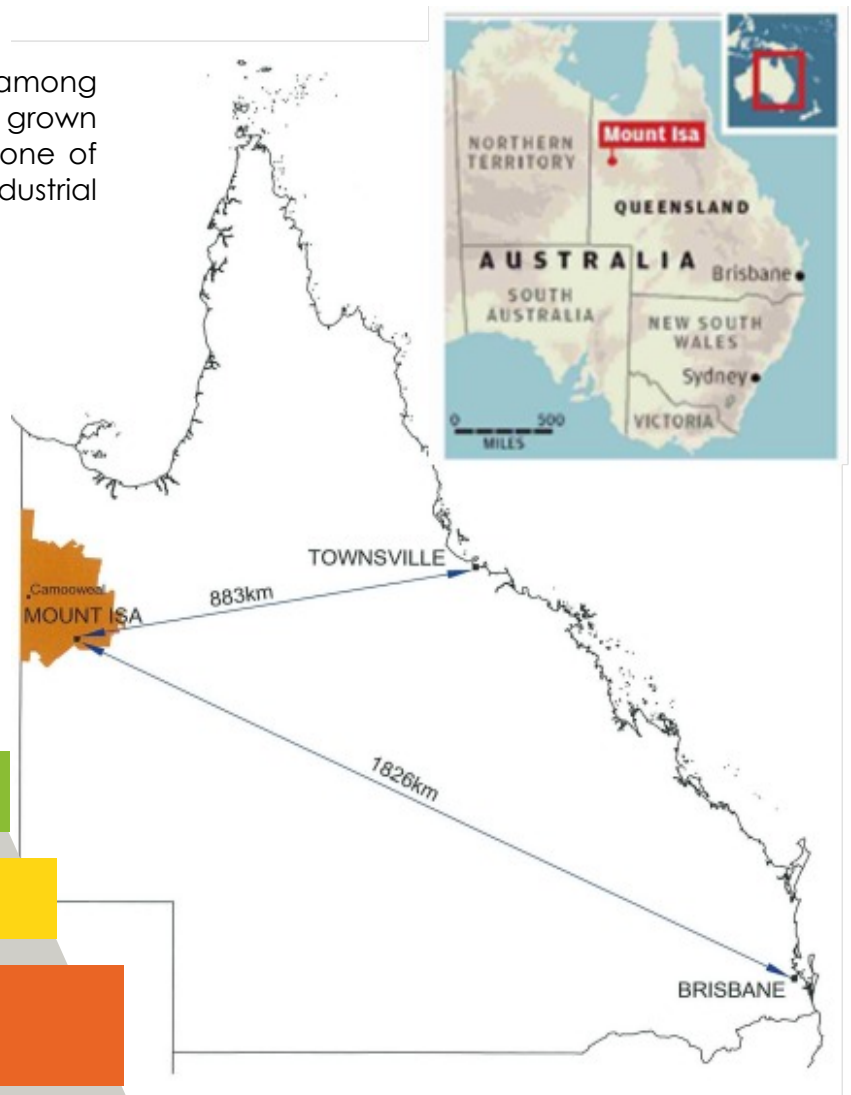
Shaped by our remote, rural location and rich mineral bounty, Mount Isa has a long standing mining heritage.

Celebrating its 95th year in 2018, a feat among mining towns nation-wide, Mount Isa has grown from Australia's first 'company town' into one of the largest and most important industrial powerhouses in the nation.

Demonstrating a strong sense of identity and community, the Mount Isa of today is the administrative, commercial and industrial centre of North West Queensland with a diverse multicultural population.

Our region produces some of the country's best beef and is renowned as one of the world's top 10 producers of copper, lead, silver and zinc.

Mount Isa is home to several unique events including the Mount Isa Rotary Rodeo, Lake Moondarra Fishing Classic and the 'MineX' Mining Expo which attracts visitors from across the globe.

our values

- Honesty
- Accountability
- Quality Services
- Equity and Justice
- Working in Partnership with our Community

Elected Representatives

Mayor Danielle Slade

ADDITIONAL RESPONSIBILITY
Mayor

PORTFOLIO
Not assigned

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ Local Disaster Management Group (Chair) (PEM08/04/20)

¨ North West Water Joint Evaluation Group (PEM08/04/20)

¨ North West Queensland Regional Organisation of Councils (PEM08/04/20)

¨ Living with Lead Alliance (PEM08/04/20)

¨ Mount Isa Townsville Economic Zone (Resolution Not Required)

¨ North West Flood Relief (Resolution Not Required)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
¨ Not assigned

Deputy Mayor, Cr Phil Barwick

ADDITIONAL RESPONSIBILITY
Deputy Mayor (PEM02/04/20)

PORTFOLIO
Finance, Customer Service, Economic Development, Promotion & Community Development, Arts (PEM07/04/20)

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ Regional Arts Development Fund – RADF (PEM08/04/20)
¨ Local Disaster Management Group (Deputy Chair) (PEM08/04/20)
¨ Australian Mining Cities Alliance - AMCA (PEM08/04/20)
¨ Tennant Creek Mount Isa Cross Border Commission (PEM08/04/20)
¨ North West Hospital Health Service Community Advisory Committee (PEM08/04/20)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
¨ Mount Isa City Council Owned Enterprises Board – MICCOE (OM42/04/16)
¨ Outback at Isa Board (OM42/04/16)
¨ Internal Audit Committee (OM 39/05/19)
¨ Transport and Logistic Centre (PEM08/04/20)
¨ North West Motorsport Advisory Committee (PEM08/04/20)

Elected Representatives

Cr Kim Coghlan

PORTFOLIO
Beautification, Parks, Gardens and Youth

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ Living with Lead Alliance (Delegate in Mayoral Absence) (PEM08/04/20)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
Not assigned

Cr George Fortune

ADDITIONAL RESPONSIBILITY
Acting Mayor in the absence of both Mayor and Deputy Mayor (PEM03/04/20)

PORTFOLIO
Development and Town Planning (PEM07/04/20)

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ Mount Isa Water Board (PEM08/04/20)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
¨ Mount Isa City Council Owned Enterprises Board – MICCOE (OM23/03/15)

PORTFOLIO
Tourism, Events, Sports and Recreation, Library (PEM07/04/20)

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ Riversleigh Community and Scientific Advisory Committee (PEM08/04/20)

¨ North Queensland Sports Foundation (Great Western Games) (PEM08/04/20)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
Lake Moondarra Advisory Committee (PEM08/04/20)

Cr Peta MacRae

Elected Representatives

Cr Paul Stretton

PORTFOLIO
Environmental Management, Waste Management, Environmental Health, Water and Sewerage, Local Laws, Camooweal (PEM07/04/20)

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ North Queensland Sports Foundation (Great Western Games) (PEM08/04/20)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
¨ Mount Isa City Council Owned Enterprises Board – MICCOE (OM42/04/16)

¨ Outback at Isa Board (OM42/04/16)

Cr Mick Tully

PORTFOLIO
Works and Engineering (PEM07/04/20)

COUNCIL REPRESENTATIVE – EXTERNAL ORGANISATIONS
¨ North West Water Joint Evaluation Group (PEM08/04/20)

COUNCIL REPRESENTATIVE – COUNCIL COMMITTEES/BOARDS
¨ Mount Isa City Council Owned Enterprises Board – MICCOE (OM42/04/16)

¨ Outback at Isa Board (OM42/04/16)

¨ Internal Audit Committee (OM 39/05/19)

Mayor's message

I am pleased to present Mount Isa City Council's Corporate Plan for 2020-2025.

This document has a critical role to play when it comes to how to best guide the direction Mount Isa as a city and community takes over the following five years and beyond.

It outlines our priorities and strategies across five key areas, which will inform Council's future decision-making processes.

For each theme - People and Communities, Prosperous and Supportive Economy, Services and Infrastructure, Healthy Environment, and Ethical and Inclusive Governance - we have listed several corresponding strategies that we will endeavour to undertake and which will benefit the whole community.

This not only ensures that Mount Isa continues to be an attractive, liveable city that grows and prospers in the long term, but that Council is kept accountable and has a clear vision going forward.
We as a Council strongly value community engagement and will make it a priority to work collaboratively with the community wherever possible.
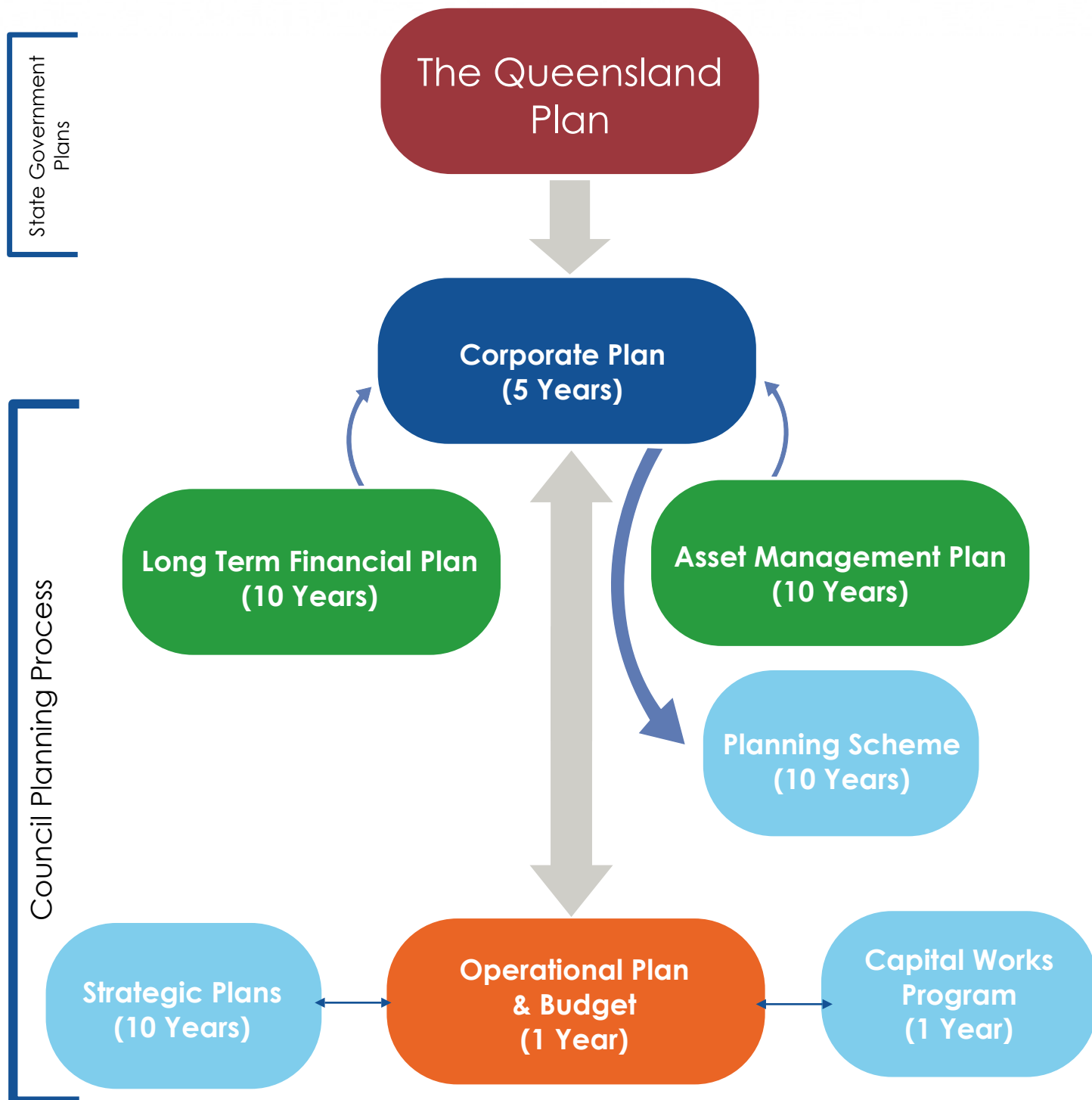As Mayor, I look forward to working with fellow councillors and Council staff to make the strategies outlined in this future roadmap for Mount Isa a reality and seeing and the city and greater region flourishing as a result.

Cr Danielle Slade
MAYOR | Mount Isa City Council

Corporate Plan Hierarchy

This diagram shows the Corporate Plan context and how it integrates with and informs other planning documents.

State Government Plans

Council Planning Process

The Queensland Plan

Corporate Plan
(5 Years)

Long Term Financial Plan
(10 Years)

Asset Management Plan
(10 Years)

Planning Scheme
(10 Years)

Strategic Plans
(10 Years)

Operational Plan
& Budget
(1 Year)

Capital Works
Program
(1 Year)

Themes

1. ## People & Communities
   To establish safe and healthy communities with a strong sense of identity which supports existing industry and encourages new and Innovative business and practices.

2. ## Prosperous & Supportive Economy
   To develop a prosperous and diverse local economy which supports existing industry and encourages new and innovative business and practices.

3. ## Services & Infrastructure
   To establish innovative and efficient infrastructure networks that services the local communities and industries.

4. ## Healthy Environment
   To recognise, protect, manage and promote our unique natural environment to ensure the economic, environmental, social and cultural values are developed for long term sustainability.

5. ## Ethical & Inclusive Governance
   To practice inclusive and ethical governance through proactive engagement with all sectors of the community, council and all levels of government.

STRATEGIES

1. People & Communities

1.1 Continue to monitor and stay informed about matters that affect the community

1.2 Review the Mount Isa Community Plan and Community Engagement Strategy in consultation with other key stakeholders including other levels of Governments

1.3 Assist community groups to increase their sustainability and build social capacity

1.4 Continue to develop and extend Council's public consultation processes, including the reporting of outcomes and the development of charters which clarify expectations for the provision of information for Council staff and the community

1.5 Develop and promote our unique artistic and cultural diversity

1.6 Advocate for Councillor, staff and community representation on Government committees and taskforces relevant to the region

1.7 Advocate for youth engagement in Council decisions

1.8 Coordinate and review sport and recreation opportunities to encourage a healthier lifestyle in the region

1.9 Develop a Memorandum of Understanding with local Indigenous groups

1.10 Investigate opportunities for additional tertiary education in the region

1.11 Further develop libraries to become active community hubs of learning and social inclusion

1.12 Continue to work with external agencies to deliver learning opportunities (e.g. U3A, Men's Shed)

1.13 Lobby state government for improved state secondary educational opportunities and/ or facilities in the Mount Isa

1.14 Advocate higher education institutions and health facilities to provide upskilling opportunities for residents living in Mount Isa

1.15 Maximise private and government funding opportunities to provide access to all training and mentoring programs that promote advanced employment

1.16 Continue the established strategic alliances with the Australian Mining Cities Alliance and North West Regional Organisation of Councils

1.17 Develop the action plan for Council's role in Major Events and Tourism

1.18 Provide 100 years Community Celebrations and community infrastructure for year 2023.

1.18 Develop tourism opportunities for the 100 Years commemorations that will promote Mount Isa as a destination to visit for generations.

STRATEGIES

2. Prosperous & Supportive Economy

2.1 Continue to upgrade and use the most effective technology to provide best delivery of services to the region

2.2 Lobby for the improved delivery of NBN services to Mount Isa Region

2.3 Contribute to a Regional Transport Strategy encompassing - Road, Air and Rail

2.4 Lobby State and National Governments to enhance and develop key transport gateways, freight links including public transport and rail services to adjacent regions

2.5 Lobby the State and Federal Governments for safety improvement upgrades on the Federal, State and Local Road Networks

2.6 Develop and enhance key strategic alliances with the Department of Main Roads and other key partners

2.7 Assist with the facilitation of region wide accessibility for all residents to essential services in relation to health, education, social and recreational activities

2.8 Apply and review the Planning Scheme in accordance with State legislation to ensure consistent and balanced decisions are made in relation to lifestyle and growth opportunities

2.9 Continue to undertake strategic Urban Design projects

2.10 Lobby telecommunication and technology providers to continue to improve the quality and depth of services which will assist with the attraction and retention of sustainable businesses within the region

2.11 Following review, continue to implement the Mount Isa Economic Development and Tourism Strategies with a focus on promoting the national and international attractions of the region, which will provide tourism, economic, social and cultural benefits

2.12 Enhance relationships with larger employers in the region to ensure the proper future planning of infrastructure and the promotion of Mount Isa

2.13 Advocate for childcare services that support shift work hours, including night shift

2.14 Investigate incentives to encourage upgrading old housing stock in the Mount Isa area, e.g. reduction in waste fees where demolishing existing dwellings

2.15 Develop a City Housing Strategy to plan for the future housing needs of the community

STRATEGIES

3. Services & Infrastructure

3.1 Undertake a review of Council's Services

3.2 Review all cemetery services including cremation services, determining the viability of above ground vault construction and identify land for future expansion

3.3 Clarify community expectations prior to establishing community service obligations in relation to water, waste water, roads etc.

3.4 Develop a proactive approach to safety within town areas

3.5 Undertake a Resident Attraction project including strategic research and data analysis alongside a strategic marketing and communications plan which focuses on the liveability of the region and encourages a diverse range of new residents to the region including families, youth and migrants

3.6 Continue to implement the recommendations from Council's Buildings Asset and Services Management Plan in relation to the development and maintenance of the region's community facilities

3.7 Continue to develop accurate flood mapping studies and a storm water management plan

3.8 Develop and implement Council land management strategies including its reserves, particularly infrastructure on reserves

3.9 Proceed with a feasibility study for the development of a multisport complex to replace various sporting facilities with land returned to the State

3.10 Review plant strategy (own or lease)

3.11 Continue to review and expand Asset Management Plans

3.12 Analyse current roads and other associated infrastructure to determine priorities

3.13 Determine strategic levels of service within Council's Asset Management Plans to provide well maintained bridges, sealed and unsealed roads, including footpaths and stormwater drainage throughout urban, industrial and rural areas

3.14 Deliver suitable signage and directional indicators for open space, walkways and cycle paths that are user friendly for all demographics

3.15 Identify new external revenue sources, including grants, to fund City infrastructure and services

3.16 Determine and review levels of service to the parks and gardens network and flora reserves

3.17 Investigate opportunities to fund and implement streetscape plans for beautification, safety and accessibility

STRATEGIES

4. Healthy Environment

4.1 Develop and implement a Water Security Strategy that secure a sustainable, reliable water supply for the region

4.2 Continue to record and protect all significant heritage and cultural sites and structures.

4.3 Manage and develop MICC's disaster management and recovery responsibilities

4.4 Investigate options for the implementation of alternative transport modes that align with contemporary environmental and socially sustainable practices

4.5 Promote education and environmental awareness programs in relation to water conservation and wastewater recycling for both industry and residents

4.6 Investigate appropriate wastewater services and systems

4.7 Utilise 'best practice' waste management practices and further develop City facilities in accordance with the Waste Management and Recycling Plan

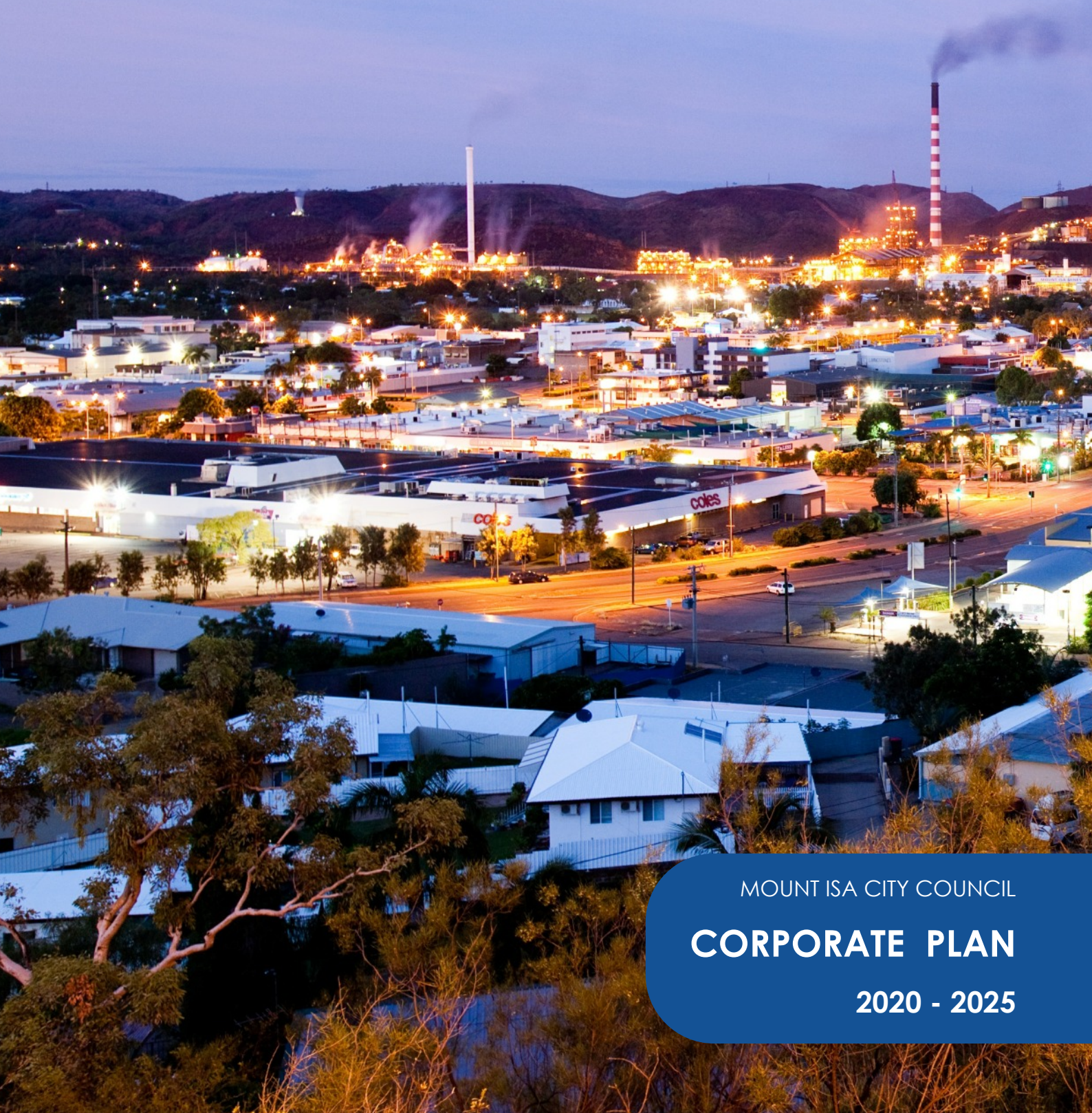4.8 Implement innovative measures to reduce Council's energy use and carbon emissions and seek grant funding for alternate energy systems

4.9 Protect the natural environment of reserves under Council control via strategic natural resource management

4.10 Continue to develop and maintain the urban stormwater system

4.11 Continue to promote, educate and implement awareness and best practice waste collection, recycling, environmental health and environmental protection strategies

4.12 Encourage the use of renewable energy sources, such as solar power, to protect the environment

4.13 Manage invasive animal and pest plants throughout the region to ensure the continued protection of valuable agricultural land

STRATEGIES

5. Ethical & Inclusive Governance

5.1 Continually monitor and evaluate all Council operations and conduct independent surveys of client/customer satisfaction levels

5.2 Develop a procedure to ensure all lobbying processes are reported and completed

5.3 Develop and implement customer focused policies and processes in keeping with Council's commitment to customer service

5.4 Become an employer of choice by providing appropriate training, innovative leadership and improved career pathways

5.5 Review depot/workshop operations including development of master plan

5.6 Implement an ongoing review of the rating system encompassing benefited rate areas

5.7 Promote a proactive approach to risk management, including business continuity

5.8 Provide and maintain appropriate security measures to protect Council's assets (buildings, plants, sites etc)

5.9 Provide and maintain WIFI functionality within Council's administrative buildings, with some free access for the public where feasible

5.10 Investigate upgrades to Council's Information and Communication technology network structure

5.11 Provide and maintain strategies to ensure Council's long-term financial sustainability.

5.12 Explore/review potential efficiencies and opportunities for Council's operations, infrastructure and assets

MOUNT ISA CITY COUNCIL

CORPORATE PLAN

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